



**Managed Long Term Care
Provider Directory**

March 2024
2424 Niagara Falls Blvd., Niagara Falls, NY 14304
716-304-1212

Table of Contents

Adult Medical Day Health Care	9
Adult Social Day Care	10-11
Audiology/Hearing	12
Consumer Directed Personal Assistance (CDPA)	13-15
Dental Services	16
Durable Medical Equipment (DME)	17-20
Home Delivered Meals/Congregate Meals	21-22
Home Health Care (CHHA)	23
Medical Social Services	24
Nutritional Services	25-26
Oral Surgery	27
Orthotics and Prosthetics	28
Outpatient Therapies	29-31
Personal Care Services (LHCSA)	32-33
Personal Emergency Response System (PERS)	34
Podiatry	35-36
Private Duty Nursing	37
Respiratory Therapy	39
Skilled Nursing Facility	40-45
Social and Environmental Supports	46-47
Vision Care Services	48-51

INTRODUCTION

This directory provides a list of specialists, dentists, and other providers that participate in the Kalos Health Managed Long Term Care (MLTC) network. If you cannot find your provider in this directory, please call Member Services at 716-304-1212 to see if we have recently added him/her to our network.

To get the most up-to-date information about Kalos Health Managed Long Term Care providers in your area, call **Kalos Health Member Services: 1-800-894-2464 (TTY: 1-800-662-1220)** 24 hours a day, 7 days a week.

How do I find Kalos Health providers in my area?

Providers are listed in alphabetical order by type of service provided.

Do I need a referral or pre-authorization for services?

Routine services for Audiology, Optometry and Podiatry do not need pre-authorization. For anything exceeding routine care or for any of our other covered services, you will need pre-authorization. To obtain an authorization, you or your network provider can call:

Kalos Health Member Services:

1-800-894-2464 (TTY: 1-800-662-1220) 24 hours a day, 7 days a week.

Dental Services:

Kalos Health Managed Long Term Care members who need help or have questions about dental services should call:

Kalos Health Member Services

1-800-894-2464 (TTY: 1-800-662-1220) 24 hours a day, 7 days a week.

FREQUENTLY ASKED QUESTIONS

Can I use providers not in the Kalos Health network?

When you joined Kalos Health Managed Long Term Care, you agreed to use Kalos Health network providers. Under some special circumstances you might be able to use out-of-network providers, if none of the Kalos Health network providers in your area are able to provide the care you need. Please talk to your Care Manager before using an out-of-network provider.

What if your provider leaves Kalos Health?

Sometimes the network provider you are using might leave the plan. If this does happen, your Kalos Health Care Manager will arrange services for you from another network provider.

What should I do if I have a medical emergency?

If you have a medical emergency:

- Get medical help as quickly as possible. Call 911 for help or go directly to the nearest emergency room.
- However, as soon as possible, you or someone else should contact **Kalos Health at 1-800-894-2464 (TTY: 1-800-662-1220)** 24 hours a day, 7 days a week. Your Care Manager needs to know about your emergency so that we can help coordinate your follow-up care. Please try to contact Kalos Health about your emergency or hospitalization within 48 hours.

For more information

For more detailed information about your Kalos Health Managed Long Term Care services please review your Member Handbook.

If you have questions about Kalos Health Managed Long Term Care services, please call your Care Manager or Customer Services at **1-800-894-2464 (TTY: 1-800-662-1220)** 24 hours a day, 7 days a week. Or, visit www.kaloshealth.org.

Questions about your Provider's license:

Call the New York State Office of Professional Medical Conduct at 1-800-663-6114 Monday through Friday 8:00 am 5:00 pm

NYS Department of Health Complaint Hot Line:

If you have a complaint about Kalos Health, you can call 1-800-206-8125 Monday through Friday between 8:30 am and 5:00pm

DEFINITIONS OF COVERED SERVICES

Adult Medical Day Health Care

KALOS HEALTH can arrange for you to receive adult day health care in a residential health care facility or State-approved site supervised by a physician. The services provided at the adult day health care include: medical, nursing, food and nutrition, social services, rehabilitation therapy, leisure time activities, dental, pharmaceutical and other services. You must not be homebound and require certain preventive or therapeutic services to attend an adult day health care center.

Adult Social Day Care

Social day care is a structured program which provides you with socialization, nutrition, supervision and monitoring in a protective setting. Additional services may include, but are not limited to, personal care maintenance, enhancement of daily living skills, transportation, caregiver assistance and case coordination and assistance. To learn more about this program contact your nurse care manager.

Audiology/Hearing Aides/Hearing Aide Batteries

Services Include audiometric examination or testing, hearing aid evaluation, conformity evaluation and hearing aid prescription or recommendations if indicated. Hearing aid services include selecting, fitting and dispensing of hearing aids, hearing aid checks following dispensing and hearing aid repairs. Products include hearing aids, ear molds, batteries, special fittings and replacement parts.

Consumer Directed Personal Assistance (CDPA)

As part of your managed long term care services, you may be eligible to self-direct your care. CDPA is a specialized program where a member or a person acting on a member's behalf self-directs and manages the member's personal care and other authorized services. This also includes hiring, training, supervising and scheduling staff. Staff may include family members or friends. This is an alternative to traditional home care services. To learn more about this covered service, please ask your nurse care manager.

Dental

Services include but will not be limited to preventive, prophylactic and other dental care services and supplies, routine exams, prophylaxis, oral surgery, and dental prosthetic and orthotic appliances required to alleviate a serious health condition. As part of your dental benefit, you are entitled to twice yearly checkups including cleanings, x-rays, and basic restorative services such as fillings, extractions, and dentures (every 8 years).

Durable Medical Equipment (DME) / Medical Supplies**

Durable Medical Equipment (DME) describes devices and equipment that are ordered by a practitioner in the treatment of a specific medical condition and have the following characteristics:

- can withstand repeated use for a protracted period of time,
- are primarily and customarily used for medical purposes,
- are generally not useful in the absence of an illness or injury, and
- are not usually fitted, designed, or fashioned for a particular individual's use.

Medical/Surgical Supplies are items for medical use other than drugs that have been ordered by a practitioner to treat a specific medical condition. They are usually:

- consumable,
- non-reusable,
- disposable, and
- have a specific purpose and generally have no salvageable value.
-

Home Delivered/Congregate Meals

Home delivered and congregate meals provided in accordance with each individual member's plan of care.

Home Health Care (CHHA)**

Includes the following services which are of a preventive, therapeutic rehabilitative, health guidance and/or supportive nature: nursing services, home health aide services, nutritional services, social work services, respiratory therapy, physical therapy, occupational therapy and speech/language pathology.

Community members who require skilled services will be followed by a Certified Home Health Agency for skilled nursing/therapy monitoring. All home care services require physician orders for treatment. All services are provided in your home.

Medical Social Services

Information, referral and assistance with obtaining or maintaining benefits that include financial assistance, medical assistance, food stamps, or other support programs provided by the Local Department of Social Services, HRA, Social Security Administration and other sources. Social work services also involve providing supports and addressing problems in a member's living environment, as well as activities of daily living to help the member remain in the community.

Nutritional Counseling

Assessment of nutritional needs and food patterns, or the planning for the provision of foods and drink appropriate for the member's physical and medical needs and environmental conditions, or the provision of nutrition education and counseling to meet normal and therapeutic needs. The services must be provided by a qualified nutritionist and include the following: assessment of the member's nutritional status and food preferences, planning of provision of appropriate dietary intake within the member's home environment and cultural considerations, nutritional education regarding therapeutic diets, development of a nutritional treatment plan, evaluation and revision of treatment plans, provision of in-service education to staff as well as consultation for a specific dietary problem and nutrition teaching to members and their families.

Oral Surgery**

The surgical treatment or repair of various conditions of the mouth or jaw. Oral Surgery coverage is determined by medical necessity according to professional evaluations and assessments in accordance with the member's primary insurance.

Orthotics and Prosthetics**

Orthotic appliances and devices are appliances and devices used to support a weak or deformed body part or to restrict or eliminate motion in a diseased or injured part of the body.

- Orthopedic footwear are shoes, shoe modifications, or shoe additions that are used to correct, accommodate, or prevent a physical deformity or range of motion malfunction in a diseased or injured part of the ankle or foot, or to support a weak or deformed structure of the ankle or foot, or to form an integral part of a brace.

Prosthetic appliances and devices are appliances and devices, which replace any missing part of the body.

Outpatient Therapies (Physical, Occupational, Speech; outside of the home)**

Physical, Occupational, Speech or other therapies in a setting other than the member's home. Physical therapy, occupational therapy and speech therapy will be limited to 20 Medicaid visits each, per therapy, per 12-month benefit year. This benefit limit applies to rehabilitation visits in private practitioners' offices, certified hospital outpatient departments and diagnostic and treatment centers (free-standing clinics).

Personal Care (LHCSA)

Some or total assistance with activities such as personal hygiene, dressing and feeding, and nutritional and environmental support function tasks. Personal care must be medically necessary, ordered by a physician and provided by a qualified person in accordance with a plan of care.

Personal Emergency Response System (PERS)

An electronic device which enables members to secure help if there is a physical, emotional or environmental emergency. Such systems are usually connected to a member's phone and signal a response center once a "help" button is activated. In the event of an emergency, the signal is received and appropriately acted on by our contracted response center.

Podiatry**

Services provided by a podiatrist which may include routine foot care when they are performed as a necessary and integral part of medical care such as the diagnosis and treatment of diabetes, ulcers and infections.

Private Duty Nursing

Continuous and skilled nursing care provided in a member's home by properly licensed registered professional or licensed practical nurses.

Respiratory Therapy & Oxygen**

The performance of preventive, maintenance and rehabilitative airway-related techniques and procedures, including the application of medical gases, humidity, and aerosols, intermittent positive pressure, continuous artificial ventilation, the administration of drugs through inhalation and related airway management, patient care, instruction of patients and provision of consultation to other health personnel.

Skilled Nursing Facility**

Residential Health Care Facility (Nursing Home) services describes care provided to members by a licensed skilled nursing facility for short term rehabilitation and long term placement when medically necessary.

Social and Environmental Supports

Services and items that support the member's medical needs and are included in a member's plan of care. These services and items include but are not limited to the following: home maintenance tasks, homemaker/chore services and housing improvement.

Vision Care Services

Services of an optometrist and an ophthalmic dispenser, and includes eyeglasses; medical necessary contact lenses and polycarbonate lenses, artificial eyes (stock or custom made) and low vision aids. The optometrist may perform an eye exam to detect visual defects and eye disease as necessary or as

Kalos Health MLTC

required by the member's condition. Members may obtain a routine eye exam yearly and eyeglasses every 2 years or more frequently if medically necessary.

****MEDICARE COVERAGE MAY APPLY**

Adult Day Health Care Program (Medical Adult Day)

Genesee County Adult Day Program

Counties Served: Orleans, Genesee

278 Bank St., Batavia, NY 14020 - (585) 344-0584

Languages Spoken: English, Spanish

Guildcare (Erie County)

Counties Served: Erie

1170 Main St., 3rd Floor, Buffalo, NY 14209 - (716) 885-8041

Languages Spoken: English, Spanish, Russian

Guildcare (Niagara County)

Counties Served: Niagara

4520 Military Rd., Niagara Falls, NY 14305 - (716) 285-3499

Languages Spoken: English, Spanish, Russian

Lutheran Social Services of Upstate NY (Warner Place)

Counties Served: Chautauqua

715 Falconer St., Jamestown, NY 14701 - (716) 484-2401

Languages Spoken: English, Spanish, Interpreter Services Available

Schofield Adult Day Health Care Program

Counties Served: Erie, Niagara

190 Fulton St., Buffalo, NY 14204 - (716) 849-8720

Languages Spoken: English, Spanish

St. Ann's Community & Home Connection*

Counties Served: Orleans, Genesee, Monroe

1500 Portland Ave., Rochester, NY 14621 - (585) 697-6361

Languages Spoken: English, Spanish

Social Day Care

Chautauqua Adult Day Care Center*

Counties Served: Chautauqua

Dunkirk Center - 733 Central Ave., Dunkirk, NY 14048 - (716) 366-8786

Present Center – 358 E. 5th St., Jamestown, NY 14701 – (716) 665-4899

Languages Spoken: English, Spanish

Comfort Today (Tanglewood Nursing)*

Counties Served: Chautauqua

17 Gifford Ave., Jamestown, NY 14791 - (716) 338-0500

Languages Spoken: English

Hamburg Adult Day Services*

Counties Served: Erie

4540 Southwestern Blvd., Hamburg, NY 14075 - (716) 646-0255

Languages Spoken: English

Lake Shore Family Center*

Counties Served: Chautauqua

845 Main St., Routes 5 & 20, Irving, NY 14081 - (716) 934-2353

Languages Spoken: English, Spanish, American Sign Language

Lord of Life Adult Day Health Center*

Counties Served: Erie

1025 Borden Rd., Depew, NY 14043 - (716) 668-8000

Languages Spoken: English

Orchid Adult Daycare*

Counties Served: Erie, Niagara

102 Broad St., Tonawanda, NY 14150 - (716) 264-4703

Languages Spoken: English

People Inc.

Counties Served: Erie, Niagara

2635 Delaware Ave., Buffalo, NY 14216 - (716) 768-2370

Languages Spoken: English

Ralph C. Wilson Adult Day Services at North Tonawanda

Counties Served: Niagara

3780 Commerce Ct., Ste. 100, North Tonawanda, NY 14120 - (716) 243-7888

Languages Spoken: English

Social Day Care (Continued)

St. Ann's Community Home & Heart at the Cathedral*

Counties Served: Orleans, Genesee, Monroe

4250 Culver Rd., Rochester, NY 14622 - (585) 697-6087

Languages Spoken: English, Spanish

Venture Forthe

Counties Served: Erie

295 Main St., Ste. 101, Buffalo, NY 14203 - (716) 285-8070

Languages Spoken: English

Audiology/Hearing

Buffalo Hearing & Speech Center

Counties Served: Erie, Niagara

50 E. North St., Buffalo, NY 14203 - (716) 885-8318

5225 Sheridan Dr., Williamsville, NY 14221 – (716) 204-8680

6941 Elaine Dr., Ste. 4, Niagara Falls, NY 14304 – (716) 236-7887

1026 Union Rd., West Seneca, NY - (716) 558-1105

Languages Spoken: English, Spanish, Interpreter Services Available

Diversified Hearing Services

Counties Served: Erie, Niagara, Chautauqua

2900 Delaware Ave., Kenmore, NY 14217 - (716) 871-9915

6930 Williams Rd., Ste. 3200, Niagara Falls, NY 14304 - (716) 332-6440

450 N. Main St., Ste. 1, Warsaw, NY 14569 – (585) 786-5017

100 College Parkway, Ste. 101, Williamsville, NY 14221 - (716) 362-1552

1083 Delaware Ave., 3rd Floor, Buffalo, NY 14209 – (716) 871-9915

5883 Snyder Dr., Lockport, NY 14094 - (716) 433-7090

3670 S. Benzinger Rd., Orchard Park, NY 14127

Languages Spoken: English

Hart Hearing Centers

Counties Served: Monroe, Orleans

468 Titus Ave., Rochester, NY 14617 - (585) 266-4130

54 N. Main St., Brockport, NY 14420 – (585) 637-0730

200 White Spruce Blvd., Ste. 120, Rochester, NY 14623 – (585) 427-9010

300 Cross Keys Office Park, Ste. 308, Fairport, NY 14450 - (585) 388-3818

101 Canal Landing Blvd., Ste. 10, Rochester, NY 14626 – (585) 227-6543

Languages Spoken: English

Consumer Directed Personal Assistance

All-American Home Care

Counties Served: Erie, Chautauqua, Monroe
742 S. Clinton Ave., Rochester, NY 14620-(585) 454-1776
Languages Spoken: English

All Metro Health Care

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe
170 Franklin St., Buffalo, NY 14202 - (716) 856-2702
Languages Spoken: English

Amazing Home Care Services

Counties Served: Erie, Niagara
1601 Bronxdale Ave., Ste. 207, Bronx, NY 10462 - (716) 995-7787
Languages Spoken: English

America Homecare

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe
375 Dick Rd., Ste. 3, Depew, NY 14304 - (716) 288-9300
Languages Spoken: English, Russian

Blossom: Modern Home Care Solutions of Western New York

Counties Served: Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe
216 E. Main St., Ste. 20, Batavia, NY 14020 - (585) 219-4427
70 Carlson Rd., Rochester, NY 14610 - (585) 546-1600
Languages Spoken: English, Spanish

Buffalo Homecare

Counties Served: Erie, Niagara, Chautauqua, Genesee
490 Delaware Ave., Buffalo, NY 14202 - (716) 322-2780
Languages Spoken: English, Ukrainian, Russian, Arabic, Hindu, Spanish

Burd Home Health

Counties Served: Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe
274 N. Goodman St., Ste. A403, Rochester, NY 14607 - (585) 484-1930
Languages Spoken: English

Committed Homecare

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
534 Delaware Ave., Ste. 436, Buffalo, NY 14202 - (716) 557-1100
Languages Spoken: English

Consumer Directed Personal Assistance (Continued)

Edison Home Health Care

Counties Served: Erie, Niagara, Chautauqua, Genesee, Orleans, Monroe
5589 Broadway, Lancaster, NY 14086 - (716) 222-9246
Languages Spoken: English

Floral Home Care

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
6677 Broadway, Bronx, NY 10471 - (716) 303-3300
Languages Spoken: English, Spanish

Freedom Care

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
1979 Marcus Ave., Ste. C115, New Hyde Park, NY 11042 - (866) 374-0624
Languages Spoken: English

Health Force

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
3409 Genesee St., Cheektowaga, NY 14225 - (716) 855-2273
Languages Spoken: English

Liberty Home Care

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000
Languages Spoken: English

Marks Home Care Agency

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
1049 Broadway, Ste. 4, Buffalo, NY 14212 (716) 575-9201
Languages Spoken: English, Arabic, Bengali, Hindi, Spanish, Urdu, Bermese, Nepali

Med-Temps

Counties Served: Erie, Niagara, Orleans, Genesee, Monroe
1597 W. Ridge Rd., Ste. 301, Rochester, NY 14626 - (585) 623-8796
4498 Main St., Tonawanda, NY 14223 - (716) 833-0200
Languages Spoken: English

People Inc.

Counties Served: Erie, Niagara
692 Millersport Hwy., NY 14226 - (716) 874-5600
Languages Spoken: English

Consumer Directed Personal Assistance (Continued)

Pleat Home Care

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
50 Fountain Plaza, Ste. 1400, Buffalo, NY 14202 - (716) 261-2111
Languages Spoken: English, Spanish

Trusted Choice Homecare

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
500 Seneca St., Ste. 501 Buffalo, NY 14204 - (716) 431-5550
2300 W. Ridge Rd., Rochester, NY 14626 - (585) 504-1910
Languages Spoken: English

Venture Forthe

Counties Served: Erie, Niagara, Chautauqua, Genesee, Orleans, Monroe
3900 Packard Rd., Niagara Falls, NY 14303 - (716) 285-8070
421 E. 2nd St., Ste. 2F, Jamestown, NY 14701 - (716) 870-8857
687 Lee Rd., Rochester, NY 14606 - (585) 413-3752
Languages Spoken: English

WILLCARE

Counties Served: Erie, Niagara, Chautauqua, Monroe
346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500
220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131
9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680
Languages Spoken: English

WNY Independent Living

Counties Served: Niagara, Erie, Genesee, Orleans, Chautauqua
3108 Main St., Buffalo, NY 14214 - (716) 836-0822
746 Portage Rd., Niagara Falls, NY 14301 - (716) 284-4131
319 W. Main St., Batavia, NY 14020 - (585) 815-8501
Languages Spoken: English, Spanish, American Sign Language

Dental Services

All Dental and Oral Surgery services for Kalos Health MLTC Plan members will be covered by Liberty Dental Plan.

For an up-to-date list of Dental providers in your area, please visit
<https://client.libertydentalplan.com/kalos>

You may also call Liberty Dental Plan to verify if a provider is in-network at 1-866-544-2837

For a printed list of Dental providers in your area, please call Kalos Health Member Services at 1-800-894-2464 and a representative will mail one directly to your home

Durable Medical Equipment

3M Medical Solutions

Counties Served: Erie, Niagara, Chautauqua, Orleans, Genesee, Monroe
12930 W. Interstate 10, San Antonio, TX 78249 – (800) 275-4524
Languages Spoken: English, Spanish, Interpreter Services Available

180 Medical

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
8516 Northwest Expressway, Oklahoma City, OK 73162 – (877) 688-2729
Languages Spoken: English, Spanish

AdaptHealth NY

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
80 French Rd., Cheektowaga, NY 14227 – (716) 683-6699
60 Spencerport Rd., Rochester, NY 14606 – (585) 768-9495
1170 Central Ave., Ste. 9, Dunkirk, NY 14048 – (716) 203-7029
337 Genesee St., Auburn, NY 13021 – (315) 255-3110
Languages Spoken: English, Interpreter Services Available

Alden Medical Supply

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
13185 Broadway, Alden, NY 14004 - (716) 937-1720
Languages Spoken: English

American Medical Technologies

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
17595 Cartwright Rd., Irvine, CA 92614 – (716) 449-1340

Be Well Medical Supply

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
1712 E. 16th St., Brooklyn, NY 11229 - (718) 787-1501
Languages Spoken: English, Spanish, Chinese, Russian, Interpreter Services Available

Blackburn's Dove Medical Supplies

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
300 Air Park Dr., Ste. 60, Rochester, NY 14624 - (716) 688-8911
Languages Spoken: English, Spanish

Bright Pharmacy & Medical Supply

Counties Served: Erie, Chautauqua, Genesee, Monroe, Niagara, Orleans
227 Brighton Beach Ave., Brooklyn, NY 11235 - (718) 615-1550
Languages Spoken: English, Spanish, Russian, Polish, Turkish, Romanian

Durable Medical Equipment (Continued)

Buffalo Pharmacies

Counties Served: Erie

1479 Kensington Ave., Buffalo, NY 14215 - (716) 832-7742

Languages Spoken: English, Spanish

Buffalo Wheelchair

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua

1900 Ridge Rd., Ste. 103, West Seneca, NY 14224 - (716) 675-6500

Languages Spoken: English, Interpreter Services Available

Byram Healthcare

Counties Served: Erie, Niagara, Orleans, Genesee, Monroe, Chautauqua

120 Bloomingdale Rd., White Plains, NY 10605 - (866) 457-5756

Languages Spoken: English, Spanish, Chinese, Interpreter Services Available

Health System Services of WNY

Counties Served: Erie, Niagara

6867 Williams Rd., Wheatfield, NY 14304 - (716) 283-2339

Languages Spoken: English

Home Medical Supply

Counties Served: Erie, Niagara, Orleans, Genesee

653 E. Main St., Batavia, NY 14020 - (585) 343-9393

Languages Spoken: English

HSM Medical

Counties Served: Chautauqua

220 Fluvanna Ave., Ste. 500, Jamestown, NY 14701 - (716) 664-5775

Languages Spoken: English

Liberty Home Care

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua

2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000

Languages Spoken: English

Lincare

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe

25 Hazelwood Dr., Buffalo, NY 14228 - (716) 662-7444

6601 S. Transit Rd., Lockport, NY 14094 - (716) 204-1490

2184 Foote Ave. Ext., Jamestown, NY 14701 - (716) 484-1292

4 Center Dr., Orchard Park, NY 14127 - (716) 662-7444

1847 Empire Blvd., Webster, NY 14580 - (585) 424-5640

Languages Spoken: English

Durable Medical Equipment (Continued)

Lockport Home Medical

Counties Served: Erie, Niagara, Orleans
21 Main St., Ste. 6, Lockport, NY 14094 - (716) 433-8735
Languages Spoken: English, German

Medcare Equipment

Counties Served: Erie, Chautauqua
512 W. 3rd St., Jamestown, NY 14701 - (716) 664-5092
Languages Spoken: English, Spanish

National Seating & Mobility

Counties Served: Erie, Chautauqua, Orleans, Niagara, Genesee, Monroe
19 Ransier Dr., West Seneca, NY 14224 - (716) 674-0783
Languages Spoken: English

Numotion

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
11 Denton Ave. S., New Hyde Park, NY 11040 - (718) 746-3150
Languages Spoken: English, Interpreter Services Available

People First Mobility

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
800 Hertel Ave., Ste. 103, Buffalo, NY 14207 - (716) 566-5000
Languages Spoken: English

Prism Medical Products

Counties Served: Erie, Niagara, Genesee, Chautauqua, Monroe, Orleans
900 Albany Shaker Rd., Ste. 1, Latham, NY 12110 - (888) 244-6421
Languages Spoken: English, Interpreter Services Available

Riverview Professional Pharmacy

Counties Served: Erie, Niagara, Genesee, Chautauqua, Monroe
1050 Niagara St., Ste. 110, Buffalo, NY 14213 - (716) 423-2313
Languages Spoken: English, Spanish

Rochester Oxygen & CPAP

Counties Served: Greece, Monroe, Orleans
2844 W. Ridge Rd. Greece, NY 14626 - (585) 697-3792
22 N. Main St. Upper, Brockport 14420 - (585) 431-0222
6687 Pittsford Palmyra Rd., Ste. 5, Fairport, NY 14450 - (585) 425-0253
1425 Jefferson Rd. Rochester, NY 14623 - (585) 334-0200
Languages Spoken: English, Interpreter Services Available

Durable Medical Equipment (Continued)

Rosenkrans Pharmacy

Counties Served: Orleans

526 Main St., Medina, NY 14103 - (585) 798-1650

Languages Spoken: English

Rotech - First Community Care

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua

210 John Glenn Dr., Amherst, NY 14228 - (716) 691-9300

Languages Spoken: English

Sheridan Surgical

Counties Served: Erie, Niagara, Chautauqua, Orleans, Genesee, Monroe

4513 Bailey Ave., Buffalo, NY 14226 - (716)836-8780

Languages Spoken: English

Union Medical Pharmacy

Counties Served: Erie

1769 Orchard Park Rd., West Seneca, NY 14224 - (716) 675-4133

Languages Spoken: English, Italian

Westside Medical Supply

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

765 Elmgrove Rd., Rochester, NY 14624 - (585) 227-8750

Languages Spoken: English, Italian, Polish

Wurlitzer Family Pharmacy

Counties Served: Niagara

521 Division St., North Tonawanda, NY 14120 - (716) 260-1131

Languages Spoken: English

Home Delivered Meals/Congregate Meals

Alden's Meals on Wheels

Counties Served: Erie

12482 Broadway, Alden, NY 14004 - (716) 937-7105

Languages Spoken: English

Chautauqua County Office of the Aging

Counties Served: Chautauqua

7 N. Erie St., Mayville, NY 14757 - (716) 661-7582

Languages Spoken: English, Spanish

Dunkirk-Fredonia Meals on Wheels

Counties Served: Chautauqua

200 Lake Shore Dr. W., Ste. 3, Dunkirk, NY 14048 - (716) 366-8822

Languages Spoken: English

FeedMore Western New York

Counties Served: Niagara, Erie

100 James E. Casey Dr., Buffalo, NY 14206 - (716) 822-2002

Languages Spoken: English

Genesee County Office for the Aging

Counties Served: Genesee

2 Bank St., Batavia, NY 14020 - (585)343-1611

Languages Spoken: English, Language Line Services Available

Homestyle Direct

Counties Served: Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe

2032 Highland Ave., East Twin Falls, ID 83301 - (866) 735-0921

Languages Spoken: English, Spanish

KenTon Meals on Wheels

Counties Served: Erie

169 Sheridan Parkside, Tonawanda, NY 14150 - (716) 874-3595

Languages Spoken: English

Meals On Wheels of Niagara Falls

Counties Served: Niagara

1920 18th St. Niagara Falls, NY 14305 - (716) 282-3468

Languages Spoken: English

Home Delivered Meals/Congregate Meals (Continued)

Mom's Meals

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe
3120 E. 72nd St., Ankeny, Iowa, 50021 - (866) 716-3257
Languages Spoken: English, Spanish

Orleans County Office for the Aging

Counties Served: Orleans
14016 State Hwy. 31, Albion, NY 14411 - (585) 589-3191
Languages Spoken: English

Home Health Care (CHHA)

Amedisys Home Health Care

Counties Served: Erie, Niagara, Chautauqua

400 Essjay Rd.; Ste. 110; Williamsville, NY 14221 - (716) 632-6420

6932 Williams Rd., Ste. 1200, Niagara Falls, NY 14304 - (716) 297-3310

Languages Spoken: English

HCR Home Care

Counties Served: Orleans, Genesee, Monroe

85 Metro Park, Rocheter, NY 14623 - (585) 272-1930

Languages Spoken: English,

McAuley Seton Homecare

Counties Served: Erie, Niagara

144 Genesee St., Second Floor, Buffalo, NY 14203 - (716) 685-4870

3571 Niagara Falls Blvd., North Tonawanda, NY 14120 - (716) 433-2475

Languages Spoken: , Interpreter Services Available

Schofield Certified Home Care

Counties Served: Erie, Niagara

2757 Elmwood Ave., Kenmore, NY 14217 - (716) 874-2600

Languages Spoken: English

Visiting Nurses Association (VNA)

Counties Served: Erie, Niagara, Chautauqua, Genesee, Orleans

560 W. 3rd St., Jamestown, NY 14701 - (716) 483-1940

61 Swan St., Batavia, NY 14020 - (585) 344-2894

3780 Commerce Ct., Ste. 100, North Tonawanda, NY 14120 - (716) 243-7800

Languages Spoken: English

WILLCARE

Counties Served: Erie, Niagara, Chautauqua

346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500

220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131

9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680

Languages Spoken: English

Medical Social Services

Amedisys Home Health Care

Counties Served: Erie, Niagara, Chautauqua

400 Essjay Rd.; Ste. 110; Williamsville, NY 14221 – (716) 632-6420

6932 Williams Rd., Ste. 1200; Niagara Falls, NY 14304 – (716) 297-3310

Languages Spoken: English

Community Health Center of Buffalo, Inc.

Counties Served: Erie, Niagara

34 Benwood Ave.; Buffalo, NY 14214 – (716) 986-9199

2715 Highland Ave.; Niagara Falls, NY 14305 (716) 986-9199

934 Cleveland Dr.; Cheektowaga, NY 14225 – (716) 986-9199

38 Heritage Ct.; Lockport, NY 14094 – (716) 986-9199

Buffalo Federation of Neighborhood Centers (BFNC)- 421 Monroe St.; Buffalo, NY 14212 – (716) 986-9199

Mobile Unit - 35 Industrial Dr.; North Tonawanda, NY 14120 – (716) 986-9199

Languages Spoken: English, Arabic, French, Bengali

HCR Home Care

Counties Served: Orleans, Genesee, Monroe

85 Metro Park., Rocheter, NY 14623 - (585) 272-1930

Languages Spoken: English

McAuley Seton Homecare

Counties Served: Erie, Niagara

144 Genesee St., Second Floor, Buffalo, NY 14203 - (716) 685-4870

3571 Niagara Falls Blvd., North Tonawanda, NY 14120 – (716) 433-2475

Languages Spoken: , Interpreter Services Available

Visiting Nurses Association (VNA)

Counties Served: Erie, Niagara, Chautauqua, Genesee, Orleans

2100 Wehrle Dr., Williamsville, NY 14221 - (716) 630-8100

560 W. 3rd St., Jamestown, NY 14701 - (716) 483-1940

61 Swan St., Batavia, NY 14020 - (585) 344-2894

3780 Commerce Ct., Ste. 100, North Tonawanda, NY 14120 - (716) 243-7800

Languages Spoken: English

WILLCARE

Counties Served: Erie, Niagara, Chautauqua

346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500

220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131

9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680

Languages Spoken: English

Nutritional Services

Amedisys Home Health Care

Counties Served: Erie, Niagara, Chautauqua

400 Essjay Rd.; Ste. 110; Williamsville, NY 14221 – (716) 632-6420

6932 Williams Rd., Ste. 1200; Niagara Falls, NY 14304 – (716) 297-3310

Languages Spoken: English

AMS Nutrition Counseling, PLLC

Counties Served: Niagara

6411 B Dysinger Rd., Lockport, NY 14094 - (716) 266-6056

Languages Spoken: English

Community Health Center of Buffalo, Inc.

Counties Served: Erie, Niagara

34 Benwood Ave.; Buffalo, NY 14214 – (716) 986-9199

2715 Highland Ave.; Niagara Falls, NY 14305 (716) 986-9199

934 Cleveland Dr.; Cheektowaga, NY 14225 – (716) 986-9199

38 Heritage Ct.; Lockport, NY 14094 – (716) 986-9199

Buffalo Federation of Neighborhood Centers (BFNC)- 421 Monroe St.; Buffalo, NY 14212 – (716) 986-9199

Mobile Unit - 35 Industrial Dr.; North Tonawanda, NY 14120 – (716) 986-9199

Languages Spoken: English, Arabic, French, Bengali

HCR Home Care

Counties Served: Orleans, Genesee, Monroe

85 Metro Park., Rocheter, NY 14623 - (585) 272-1930

Languages Spoken: English

McAuley Seton Homecare

Counties Served: Erie, Niagara

144 Genesee St., Second Floor, Buffalo, NY 14203 - (716) 685-4870

3571 Niagara Falls Blvd., North Tonawanda, NY 14120 – (716) 433-2475

Languages Spoken: , Interpreter Services Available

Visiting Nurses Association (VNA)

Counties Served: Erie, Niagara, Chautauqua, Genesee, Orleans

2100 Wehrle Dr., Williamsville, NY 14221 - (716) 630-8100

560 W. Third St., Jamestown, NY 14701 - (716) 483-1940

61 Swan St., Batavia, NY 14020 - (585) 344-2894

3780 Commerce Ct., Ste. 100, North Tonawanda, NY 14120 - (716) 243-7800

Languages Spoken: English

Nutritional Services (Continued)

WILLCARE

Counties Served: Erie, Niagara, Chautauqua

346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500

220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131

9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680

Languages Spoken: English

Oral Surgery

All Dental and Oral Surgery services for Kalos Health MLTC Plan members will be covered by Liberty Dental Plan.

For an up-to-date list of Dental providers in your area, please visit

<https://client.libertydentalplan.com/kalos>

You may also call Liberty Dental Plan to verify if a provider is in-network at 1-866-544-2837

For a printed list of Dental providers in your area, please call Kalos Health Member Services at 1-800-894-2464 and a representative will mail one directly to your home

Orthotics & Prosthetics

Au Naturel

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe
5977 Main St., Williamsville, NY 14221 - (716) 839-7144
Languages Spoken: English

Bay City Orthocare

Counties Served: Chautauqua
560 W. 3rd St., Jamestown, NY 14701 - (716) 483-0289
2313 Peach St., Erie, PA 16502 - (814) 452-4632
900 Water St., Meadville, PA 16335 - (814) 332-0024
Languages Spoken: English

Hanger Clinic

Counties Served: Erie, Monroe
1822 Winton Rd., Ste. 6, Rochester, NY 14618 - (585) 292-9510
4949 Harlem Rd., Amherst, NY 14226 - (716) 635-5034
Languages Spoken: English

Nelson Prosthetics

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua
2959 Genesee St., Cheektowaga, NY 14225 - (716) 894-6666
60 Professional Pkwy., Lockport, NY 14094 - (716) 433-5700
310 Fairmount Ave., Jamestown, NY 14701 - (716) 488-1001
8276 Park Rd., Batavia, NY 14020 - (585) 313-4557
3344 Southwestern Blvd., Orchard Park, NY 14127 - (716) 675-0001
Languages Spoken: English

Sheridan Surgical

Counties Served: Erie, Niagara, Chautauqua, Orleans, Genesee, Monroe
4513 Bailey Ave., Buffalo, NY 14226 - (716) 836-8780
Languages Spoken: English

Outpatient Therapies

Aaron Manor Rehabilitation and Nursing Center (SCCIPA)

Counties Served: Monroe

100 St. Camillus Way Fairport, NY 14450 - (585) 377-4000

Languages Spoken: English

Advanced Care Physical Therapy Aquatics and Fitness

Counties Served: Erie, Niagara

924 Main St., Niagara Falls, NY 14301 – Phone (716) 282-2888

3780 Commerce Ct., Ste. 300 North Tonawanda, NY 14120 – Phone (716) 282-2888

6000 Brockton Dr., Lockport, NY 14094 – Phone (716) 282-2888

3712 Southwestern Blvd., Orchard Park, NY 14127 – Phone (716) 282-2888

3980A Sheridan Dr., Amherst, NY 14226 – Phone (716) 282-2888

1091 Main St., Ste. 120, Buffalo, NY 14209 – Phone (716) 282-2888

5 Limestone Dr., Williamsville, NY 14221 – Phone (716) 282-2888

15 South Forest Rd., Williamsville, NY 14221 – Phone (716) 282-2888

Languages Spoken: English

Aspire of WNY

Counties Served: Erie, Niagara

7 Community Dr., Cheektowaga, NY 14225 - (716) 324-2744

Languages Spoken: English

Autumn View Health Care Facility

Counties Served: Erie, Niagara

4650 Southwestern Blvd., Hamburg, NY 14075 - (716) 648-2450

Languages Spoken: English

Community Health Center of Buffalo, Inc.

Counties Served: Erie, Niagara

34 Benwood Ave.; Buffalo, NY 14214 – (716) 986-9199

2715 Highland Ave.; Niagara Falls, NY 14305 (716) 986-9199

934 Cleveland Dr.; Cheektowaga, NY 14225 – (716) 986-9199

38 Heritage Ct.; Lockport, NY 14094 – (716) 986-9199

Buffalo Federation of Neighborhood Centers (BFNC)- 421 Monroe St.; Buffalo, NY 14212 – (716) 986-9199

Mobile Unit - 35 Industrial Dr.; North Tonawanda, NY 14120 – (716) 986-9199

Languages Spoken: English, Arabic, French, Bengali

Outpatient Therapies (Continued)

Diversified Rehabilitation Services

Counties Served: Erie, Niagara, Chautauqua

2900 Delaware Ave., Kenmore, NY 14217 - (716) 871-9915

100 College Parkway, Ste. 101, Williamsville, NY 14221 - (716) 362-1552

5883 Snyder Dr., Lockport, NY 14094 - (716) 433-7090

3670 S. Benzinger Rd., Orchard Park, NY 14127 - (716) 649-7801

Languages Spoken: English

Elite Spine and Extremity Physical Therapy

Counties Served: Erie, Niagara

2360 Sweet Home Rd., Ste. 01-02, Amherst, NY 14228 - (716) 525-1184

Languages Spoken: English

Erie County Medical Center

Counties Served: Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe

462 Grider St., Buffalo, NY 14215 - (716) 898-3225

Languages Spoken: English

Garden Gate Health Care Facility

Counties Served: Erie

2365 Union Rd., Cheektowaga, NY 14227 - (716) 668-8100

Languages Spoken: English

Glover Physical Therapy

Counties Served: Erie

3620 Harlem Rd., Ste. 2, Cheektowaga, NY 14215 - (716) 446-9500

Languages Spoken: English

Harris Hill Nursing Facility

Counties Served: Erie

2699 Wehrle Dr., Williamsville, NY 14221 - (716) 632-3700

Languages Spoken: English

Independent at Home (Home Based) Lymphedema

Counties Served: Chautauqua, Erie, Genesee, Monroe, Niagara, Orleans

1 Keuka Business Park, Ste. 201, Penn Yan, NY 14527 - (315) 694-9056

Languages Spoken: English

Kirkhaven (SCCIPA)

Counties Served: Monroe

254 Alexander St., Rochester, NY 14607 - (585) 461-1991

Languages Spoken: English

Outpatient Therapies (Continued)

Lockport Rehab & Health Care Center Health Care Facility

Counties Served: Niagara

909 Lincoln Ave., Lockport, NY 14094 - (716) 434-6361

Languages Spoken: English

Lutheran Home & Rehab Center

Counties Served: Chautauqua

715 Falconer St., Jamestown, NY 14701 - (716) 665-4905

Languages Spoken: English, Spanish, Interpreter Services Available

Medina Memorial Hospital

Counties Served: Niagara, Orleans, Genesee, Monroe

Albion Walk In Clinic - 14789 Route 31 at Butts Rd., Albion, NY 14411 - (585) 589-2273

Languages Spoken: English

Northgate Health Care Facility

Counties Served: Niagara

7264 Nash Rd., North Tonawanda, NY 14120 - (716) 694-7700

Languages Spoken: English

Park Avenue Physical Therapy

Counties Served: Orleans, Niagara

711 Park Ave., Medina, NY 14103 - (585) 798-4344

Languages Spoken: English, Spanish

Seneca Health Care Center

Counties Served: Erie

2987 Seneca St., West Seneca, NY 14224 - (716) 828-0500

Languages Spoken: English

United Memorial Center

Counties Served: Genesee

127 North St., Batavia, NY 14020 - (585) 343-6030

Languages Spoken: English

WCA Hospital (Women's Christian Association)

Counties Served: Chautauqua

207 Foote Ave., Jamestown, NY 14701 - (716) 487-0141

Languages Spoken: English

Personal Care

Accredited Care

Counties Served: Erie, Niagara, Chautauqua
106 W. 3rd St., Ste. 705, Jamestown, NY 14701 - (716) 484-7101
Languages Spoken: English

Aftercare Nursing Services

Counties Served: Erie, Niagara, Chautauqua
5400 Broadway, Lancaster, NY 14086 - (716) 894-7777
411 W. 3rd St., Jamestown, NY 14701 - (716) 487-2273
Languages Spoken: English

Allcare Family Services

Counties Served: Erie
625 Delaware Ave., Ste. 150, Buffalo, NY 14202 - (716) 884-1001
Languages Spoken: English

Buffalo Homecare

Counties Served: Erie, Niagara, Chautauqua, Genesee
490 Delaware Ave., Buffalo, NY 14202 - (716) 322-2780
Languages Spoken: English, Arabic, Ukrainian

Caregivers

Counties Served: Erie, Chautauqua
560 W. 3rd St., Ste. 6, Jamestown, NY 14701 - (716) 484-9113
2465 Sheridan Dr., Tonawanda, NY 14150 - (716) 838-6060
Languages Spoken: English, Spanish

Chautauqua Opportunities

Counties Served: Chautauqua
402 Chandler St., Jamestown, NY 14701 - (716) 661-9430
Languages Spoken: English, Spanish

Crane Home Care

Counties Served: Erie, Chautauqua, Genesee, Monroe, Niagara
40 Main St., Hamburg, NY 14075 - (716) 648-2273
Languages Spoken: English

Good Samaritan Home Health Agency

Counties Served: Erie, Niagara, Chautauqua, Orleans, Genesee, Monroe
1175 Wehrle Dr., Ste. 150, Williamsville, NY 14221 - (716) 783-8124
Languages Spoken: English, Armenian, Turkish, Bengali, Ukrainian, Hebrew

Personal Care (Continued)

HCR Home Care

Counties Served: Orleans, Genesee, Monroe
85 Metro Park, Rochester, NY 14623 - (585) 272-1930
Languages Spoken: English

Health Force Home Care

Counties Served: Erie, Niagara
3409 Genesee St., Cheektowaga, NY 14225 - (716) 855-2273
Languages Spoken: English

Liberty Home Care

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000
Languages Spoken: English

WILLCARE

Counties Served: Erie, Niagara, Chautauqua, Monroe
346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500
220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131
9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680
Languages Spoken: English

Personal Emergency Response Services (PERS)

Chautauqua County Office of the Aging

Counties Served: Chautauqua

3 N. Erie St., Maryville, NY 14757 - (716) 661-7582

Languages Spoken: English, Spanish

Doyle Security Systems

Counties Served: Erie, Niagara, Chautauqua, Orleans, Genesee, Monroe

792 Calkins Rd., Rochester, NY 14623 - (585) 242-1625

81 Benbro Dr., Ste. 400, Buffalo, NY 14225 - (800) 664-7613

Languages Spoken: English

First Alert Medical Pendant

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

303 Ferndale Rd., Buffalo, NY 14221 - (716) 308-9170

Languages Spoken: English, Interpreter Services Available

Liberty Home Care

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000

Languages Spoken: English

MedScope America

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

111 8th Ave., 13th Floor, New York, NY 10011 - (800) 645-2060

Languages Spoken: English, Spanish, Russian

Mercy Home Care: Home Response

Counties Served: Erie, Niagara

6350 Transit Rd., Depew, NY 14043 - (716) 668-3511

Languages Spoken: English, Spanish

Orleans County Office for the Aging

Counties Served: Orleans

14016 State Hwy. 31, Albion, NY 14411 - (585) 589-3191

Languages Spoken: English

Podiatry

Advanced Podiatry Associates

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua
2 State St., Batavia, NY 14020 - (585) 343-8150
Languages Spoken: English

Anthony L. Jordan Center

Counties Served: Monroe
82 Holland St., Rochester, NY 14605 - (585) 423-2816
Woodward Health Center - 480 Genesee St., Rochester, NY 14611 - (585) 463-3040
Languages Spoken: English, Spanish, Somali, Korean, Vietnamese, Ukranian, Russian, Interpreter Services Available

Aspire of WNY

Counties Served: Erie, Niagara
7 Community Dr., Cheektowaga, NY 14225 - (716) 324-2744
Languages Spoken: English

Batavia Foot Care Center

Counties Served: Erie, Niagara, Genesee, Chautauqua, Orleans
3922 W. Main St., Batavia, NY 14020 - (585) 344-1677
Languages Spoken: English

Erie County Medical Center

Counties Served: Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe
462 Grider St., Buffalo, NY 14215 - (716)898-3152
Languages Spoken: English

Genesee Valley Podiatry

Counties Served: Monroe
500 W. Whitney Rd., Penfield, NY 14526 - (585) 586-6100
1255 Portland Ave., Rochester, NY 14621 - (585) 266-1940
4500 Millennium Dr., Ste. C, Geneseo, NY 14454 - (585) 243-2486
Languages Spoken: English

James Hanna, DPM PC

Counties Served: Erie, Niagara, Orleans
690 Davison Rd., Lockport, NY 14094 - (716) 433-8711
Languages Spoken: English

Podiatry (Continued)

Lockport Foot Care

Counties Served: Niagara, Orleans

6272 Robinson Rd., Lockport, NY 14094 - (716) 434-3338

711 Park Ave., Medina, NY 14103 - (585) 798-1515

Languages Spoken: English

Nancy Butler, DPM

Counties Served: Erie

8333 Black Walnut Dr., East Amherst, NY 14051 - (716) 444-2159

Languages Spoken: English

Riznyk Podiatry

Counties Served: Erie, Chautauqua

6272 W. Quaker St., Orchard Park, NY 14127 - (716) 662-7729

841 Routes 5 & 20, Irving, NY 14081 - (716) 934-7018

Languages Spoken: English

Steven Gutsin, DPM

Counties Served: Erie, Niagara

41 Bender Dr., Orchard Park, NY 14127 - (716) 646-6006

Languages Spoken: English

Susan Ribes, DPM

Counties Served: Erie

3085 Southwestern Blvd., Orchard Park, NY 14127 - (716) 675-5252

Languages Spoken: English

The Resource Center

Counties Served: Chautauqua

200 Dunham Ave., Jamestown, NY 14701 - (716) 483-2344

Languages Spoken: English, Spanish

Private Duty Nursing

Aftercare Nursing Services

Counties Served: Erie, Niagara, Chautauqua

1680 Walden Ave., Cheektowaga, NY 14225 - (716) 894-7777

2043 Military Rd., Niagara Falls, NY 14304 - (716) 298-7777

411 W. 3rd St., Jamestown, NY 14701 - (716) 487-2273

Languages Spoken: English

Amedisys Home Health Care

Counties Served: Erie, Niagara, Chautauqua

400 Essjay Rd.; Ste. 110; Williamsville, NY 14221 - (716) 632-6420

6932 Williams Rd., Ste. 1200, Niagara Falls, NY 14304 - (716) 297-3310

Languages Spoken: English

Caregivers

Counties Served: Chautauqua

111 W. 2nd St., Jamestown, NY 14701 - (716) 484-9113

2465 Sheridan Dr., Tonawanda, NY 14150 - (716) 838-6060

Languages Spoken: English, Spanish

Crane Home Care

Counties Served: Erie, Chautauqua, Genesee, Monroe, Niagara

40 Main St., Hamburg, NY 14075 - (716) 648-2273

Languages Spoken: English

HCR Home Care

Counties Served: Orleans, Genesee, Monroe

85 Metro Park, Rochester, NY 14623 - (585) 272-1930

Languages Spoken: English

Health Force Home Care

Counties Served: Erie, Niagara

3409 Genesee St., Cheektowaga, NY 14225 (716) 855-2273

Languages Spoken: English

McAuley Seton Homecare

Counties Served: Erie, Niagara

144 Genesee St., Second Floor, Buffalo, NY 14203 - (716) 685-4870

3571 Niagara Falls Blvd., North Tonawanda, NY 14120 - (716) 433-2475

Languages Spoken: , Interpreter Services Available

Private Duty Nursing (Continued)

WILLCARE

Counties Served: Erie, Niagara, Chautauqua

346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500

220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131

9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680

Languages Spoken: English

Respiratory Therapy

American Homepatient

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua
435 Lawrence Bell Dr., Ste. 12, Williamsville, NY 14221 - (716) 681-2242
Languages Spoken: English

Health Systems Services of WNY

Counties Served: Erie, Niagara
6867 Williams Rd., Wheatfield, NY 14304 - (716) 283-2339
Languages Spoken: English

Inogen

Counties Served: Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe
326 Bollay Dr., Goleta, CA 93117 - (805) 562-0647
Languages Spoken: English, Spanish, Chinese, Russian, Italian, Polish, Interpreter Service Available

Liberty Home Care

Counties Served: Erie, Niagara
2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000
Languages Spoken: English

Lincare

Counties Served: Erie, Niagara, Chautauqua, Monroe
25 Hazelwood Dr., Ste. 100, Buffalo, NY 14228 - (716) 662-7444
6601 S. Transit Rd., Lockport, NY 14094 - (716) 204-1490
4 Center Dr., Orchard Park, NY 14127 - (716) 662-7444
2184 Foote Ave. Ext., Jamestown, NY 14701 - (716) 484-1292
1847 Empire Blvd., Webster, NY 14580 - (585) 424-5640
Languages Spoken: English, Interpreter Service Available

RespicAir

Counties Served: Erie, Niagara, Chautauqua
766 Main St., Niagara Falls, NY 14301 - (716) 278-0204
Languages Spoken: English

Rotech - First Community Care

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua
210 John Glenn Dr., Amherst, NY 14228 - (716) 691-9300
Languages Spoken: English

Skilled Nursing Facilities

**Facilities with vent beds*

Aaron Manor Rehabilitation and Nursing Center (SCCIPA)

Counties Served: Monroe

100 St., Camillus Way, Fairport, NY 14450 - (585) 377-40000

Languages Spoken: English

Autumn View Health Care Facility

Counties Served: Erie

4650 Southwestern Blvd., Hamburg, NY 14075 - (716) 648-2450

Languages Spoken: English

Brothers of Mercy

Counties Served: Erie

10570 Bergtold Rd., Clarence, NY 14031 - (716) 759-7647

Languages Spoken: English

Buffalo Center for Rehabilitation and Nursing

Counties Served: Erie

1014 Delaware Ave., Buffalo, NY 14209 – (716) 883-6782

Languages Spoken: English, French, Creole, Hebrew, Yiddish, ASL

Buffalo Community Healthcare Center

Counties Served: Erie

1205 Delaware Ave., Buffalo, NY 14209 – (716) 885-3838

Languages Spoken: English, Spanish, Chinese, Russian, Italian, Hebrew

Chautauqua Nursing and Rehabilitation Center

Counties Served: Chautauqua

10836 Temple Rd., Dunkirk, NY 14048 - (716) 366-6400

Languages Spoken: English, Spanish

Comprehensive Rehab & Nursing

Counties Served: Erie

147 Reist St., Williamsville, NY 14221 - (716) 633-5400

Languages Spoken: English, Spanish

Crest Manor Living and Rehabilitation Center (SCCIPA)

Counties Served: Monroe

6745 Pittsford Palmyra Rd., Fairport, NY 14450 - (585) 223-3633

Languages Spoken: English

Skilled Nursing Facilities (Continued)

**Facilities with vent beds*

Degraff Nursing Home

Counties Served: Niagara

445 Tremont St., North Tonawanda, NY 14120 - (716) 690-2081

Languages Spoken: English, Language Line Subscriber

Elderwood (* Williamsville Location)

Counties Served: Erie, Niagara

2600 Niagara Falls Blvd., Wheatfield, NY 14304 - (716) 215-8000

2850 Grand Island Blvd., Grand Island, NY 14072 - (716) 773-5900

4459 Bailey Ave., Amherst, NY 14226 - (866) 835-2543

5775 Maelou Dr., Hamburg, NY 14075 - (716) 648-2820

*200 Bassett Rd. Williamsville, NY 14221 - (716) 689-6681

225 Bennett Rd., Cheektowaga, NY 14227 - (716) 681-9480

1818 Como Park Blvd., Lancaster, NY 14086 - (716) 683-6165

104 Old Niagara Rd., Lockport, NY 14094 - (716) 434-6324

Languages Spoken: English

Ellicott Center for Rehabilitation and Nursing

Counties Served: Erie

200 7th St., Buffalo, NY 14201 (716) 847-2500

Languages Spoken: English, Spanish

Fairport Baptist Homes (SCCIPA)

Counties Served: Monroe

4646 Fairport Nine Mile Point Rd., Fairport, NY 14450 - (585) 377-0350

Languages Spoken: English

Garden Gate Health Care Facility

Counties Served: Erie

2365 Union Rd., Cheektowaga, NY 14227 - (716) 668-8100

Languages Spoken: English

Premier Genesee Center for Nursing & Rehabilitation

Counties Served: Genesee

278 Bank St., Batavia, NY 14020 - (585) 344-0584

Languages Spoken: English, Spanish

Harris Hill Nursing Facility

Counties Served: Erie

2699 Wehrle Dr., Williamsville, NY 14221 - (716) 632-3700

Languages Spoken: English

Skilled Nursing Facilities (Continued)

**Facilities with vent beds*

Heritage Green Rehab & Skilled Nursing

Counties Served: Chautauqua

3023 Route 430, Greenhurst, NY 14742 - (716) 483-5000

Languages Spoken: English

Heritage Park Rehab & Skilled Nursing

Counties Served: Chautauqua

150 Prather Ave., Jamestown, NY 14701 - (716) 488-1921

Languages Spoken: English, Spanish

Heritage Village Rehab & Skilled Nursing

Counties Served: Chautauqua

4570 Route 60, Gerry, NY 14740 - (716) 985-4612

Languages Spoken: English, Spanish

High Pointe on Michigan *

Counties Served: Erie

1031 Michigan Ave., Buffalo, NY 14203 - (716) 748-3102

Languages Spoken: English

Kirkhaven (SCCIPA)

Counties Served: Monroe

254 Alexander St., Rochester, NY 14607 – Phone (585) 461-1991

Languages Spoken: English

LeRoy Village Green Residential Health Care Facility (SCCIPA)

Counties Served: Monroe

10 Munson St., LeRoy, NY 14482 - (585) 768-2561

Languages Spoken: English

Lockport Rehab & Health Care Center

Counties Served: Niagara

909 Lincoln Ave., Lockport, NY 14094 - (716) 434-6361

Languages Spoken: English

Lutheran Home & Rehab Center

Counties Served: Chautauqua

715 Falconer St., Jamestown, NY 14701 - (716) 665-4905

Languages Spoken: English

Skilled Nursing Facilities (Continued)

**Facilities with vent beds*

Medina Memorial SNF

Counties Served: Orleans

200 Ohio St., Medina, NY 14103 - (585) 798-2000

Languages Spoken: English

Maplewood Nursing Home (SCCIPA)

Counties Served: Monroe

100 Daniel Dr., Webster, NY 14580 - (585) 872-1800

Languages Spoken: English

Northgate Health Care Facility

Counties Served: Niagara

7264 Nash Rd., North Tonawanda, NY 14120 - (716) 694-7700

Languages Spoken: English

Orchard Manor Rehab & Nursing

Counties Served: Orleans

600 Bates Rd., Medina, NY 14103 - (585) 798-4100

Languages Spoken: English, Spanish, Russian

Our Lady of Peace

Counties Served: Niagara

5285 Lewiston Rd., Lewiston, NY 14092 - (716) 298-2900

Languages Spoken: English, Spanish, Language software available

Rochester Center for Rehabilitation and Nursing

Counties Served: Monroe

525 Beahan Rd., Rochester, NY 14624 - (585) 247-7880

Languages Spoken: English

Safire Rehabilitation of Northtowns

Counties Served: Erie

2799 Sheridan Dr., Tonawanda, NY 14150 - (716) 218-4300

Languages Spoken: English, Spanish

Safire Rehabilitation of Southtowns

Counties Served: Erie

300 Dorrance Ave., Buffalo, NY 14220 - (716) 825-4984

Languages Spoken: English, Spanish

Skilled Nursing Facilities (Continued)

**Facilities with vent beds*

Schoellkopf Health Center

Counties Served: Niagara

621 10th St., Niagara Falls, NY 14301 - (716) 278-4578

Languages Spoken: English, Spanish

Schofield Residence Nursing Facility

Counties Served: Erie

3333 Elmwood Ave., Buffalo, NY 14217 - (716) 874-1566

Languages Spoken: English

Seneca Health Care Facility

Counties Served: Erie

2987 Seneca St., West Seneca, NY 14224 - (716) 828-0500

Languages Spoken: English

St. Ann's Home for the Aged

Counties Served: Monroe

1500 Portland Ave., Rochester, NY 14621 - (585) 697-6337

Languages Spoken: English, Spanish

The Church Home of the Protestant Episcopal Church in the City of Rochester, New York

Counties Served: Monroe

505 Mount Hope Ave., Rochester, NY 14620 - (585) 546-8400

Languages Spoken: English, Spanish, Italian

The Grand Rehabilitation and Nursing at Batavia

Counties Served: Genesee

257 State St., Batavia, NY 14020 - (585) 343-1300

Languages Spoken: English, Spanish, Russian, Hebrew

Villages of Orleans

Counties Served: Orleans

14012 Route 31, Albion, NY 14411 - (585) 589-5637

Languages Spoken: English, Spanish

Wesley Gardens (SCCIPA)

Counties Served: Monroe

3 Upton Park, Rochester, NY 14607 - (585) 241-2102

Languages Spoken: English

Skilled Nursing Facilities (Continued)

**Facilities with vent beds*

Williamsville Suburban

Counties Served: Erie

193 S. Union Rd., Williamsville, NY 14221 - (716) 276-1900

Languages Spoken: English

Social & Environmental Support Services

Chautauqua County Office of the Aging

Counties Served: Chautauqua

3 N. Erie St., Mayville, NY 14757 – Phone (716) 661-7582 Fax (716) 753-4844

Languages Spoken: English

Chautauqua Opportunities

Counties Served: Chautauqua

17 W. Courtney St., Dunkirk, NY 14048 - (716) 366-3335

Languages Spoken: English, Spanish

CPT Construction

Counties Served: Erie, Niagara

1230 86th St., Niagara Falls, NY 14304 - (716) 345-2800

Languages Spoken: English

Crane Home Care

Counties Served: Erie, Chautauqua, Genesee, Monroe, Niagara

40 Main St., Hamburg, NY 14075 - (716) 648-2273

Languages Spoken: English

Empowering People's Independence

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua

1650 South Ave, Ste. 300, Rochester, NY 14620 - (585) 442-6420

Languages Spoken: English

Health System Services of WNY

Counties Served: Erie, Niagara

6867 Williams Rd., Wheatfield, NY 14304 - (716) 283-2339

Languages Spoken: English

JH Community Services

Counties Served: Erie, Niagara, Chautauqua, Genesee, Orleans, Monroe

228 Park Ave. S., Ste. 36053, New York, NY 10003 – (212) 321-5113

Languages Spoken: English

Liberty Home Care

Counties Served: Erie, Niagara

2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000

Languages Spoken: English

Social & Environmental Support Services (Continued)

Tim Newton Construction

Counties Served: Orleans

2374 Eagle Harbor Waterport Rd., Albion, NY 14411 - (585) 682-7724

Languages Spoken: English

Westside Medical Supply

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

765 Elmgrove Rd., Rochester, NY 14624 - (585) 227-8750

Languages Spoken: English, Italian, Polish, Arabic

Vision Care Services

Akron Optical Shop

Counties Served: Erie, Niagara, Genesee
55 Main St., Akron, NY 14001 – (716) 542-2002
Languages Spoken: English

Anthony L. Jordan Center

Counties Served: Monroe
(Vision Services Only) - 82 Holland St., Rochester, NY 14605 - (585) 423-2816
Languages Spoken: English, Spanish, Somali, Korean, Vietnamese, Ukranian, Russian, Interpreter Services Available

Biondolillo Eye Care

Counties Served: Erie
206 Lake St., Hamburg, NY 14075 - (716) 649-1010
Languages Spoken: English

Buffalo's Best Opticians

Counties Served: Erie
2864 Delaware Ave., Kenmore, NY 14217 - (716) 874-4119
2064 Seneca St., Buffalo, NY 14210 – (716) 822-1515
Languages Spoken: English

Chautauqua Eyecare

Counties Served: Chautauqua
548 W. 3rd. St., Jamestown, NY 14701 – (716) 488-1147
Languages Spoke: English

Dr. Anthony LaDota

Counties Served: Erie, Niagara
363 Delaware St., Tonawanda, NY 14150 – (716) 695-2024
Languages Spoken: English

Eye Care Professionals of WNY

Counties Served: Erie
5500 Main St., Williamsville, NY 14221 - (716) 833-2020
2290 Main St., Buffalo, NY 14214 - (716) 835-1105
750 Dick Rd., Cheektowaga, NY 14227 - (716) 684-1622
4703 Transit Rd., Depew, NY 14043 - (716) 656-2011
Languages Spoken: English

Vision Care Services (Continued)

Johnson & Amabile OD, Optometrists for Buffalo's Best, Walmart Vision Center

Counties Served: Erie

2864 Delaware Ave., Kenmore, NY 14217 – (716) 874-4119

2064 Seneca St., Buffalo, NY 14210 - (716) 822-1515

4133 Veterans Memorial Dr., Batavia, NY 14020 (Walmart Vision Center) – (585) 345-1061

Languages Spoken: English

Lake Plains Eye Center

Counties Served: Orleans, Niagara, Genesee

500 Erie St., Medina, NY 14103 - (585) 798-2020

Languages Spoken: English, Spanish

Lakeshore Eye Care

Counties Served: Erie, Chautauqua

5844 Southwestern Blvd., Ste. 600, Hamburg, NY 14075 – (716) 951-3340

12657 Seneca Rd., Irving, NY 14081 (716) 934-3300

Languages Spoken: English

Legarreta Eye Center

Counties Served: Erie, Niagara, Genesee

1301 North Forest Rd., Ste. 7, Williamsville, NY 14221 - (716) 633-2203

2720 Union Rd., Cheektowaga, NY 14227 – (716) 668-3030

667 Davison Rd., Lockport, NY 14094 – (716) 433-0091

Languages Spoken: English

Niagara Optical

Counties Served: Niagara

8962 Porter Rd., Niagara Falls, NY 14304 - (716) 297-4465

Languages Spoken: English, French, Some American Sign Language

Optics Fashion Eyewear

Counties Served: Erie, Chautauqua

5844 Southwestern Blvd., Ste. 600, Hamburg, NY 14075 - (716) 951-3340

Languages Spoken: English

Optique Optical

Counties Served: Genesee

113 Main St., Batavia, NY 14202 - (585) 344-1345

Languages Spoken: English

Vision Care Services (Continued)

Renna Optical (*Eyeglasses only)

Counties Served: Erie

3943 Bailey Ave., Amherst, NY 14226 - (716) 836-4670

Languages Spoken: English

Sam's Optical Center – Sam's Club

Counties Served: Erie, Niagara

3735 Union Rd., Cheektowaga, NY 14225 – (716) 685-4563

1580 Military Rd. Niagara Falls, NY 14304 – (716) 298-5379

Languages Spoken: English

SightRite

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe

(Mobile to Nursing Home & Assisted Living members only)

236 Broadway, Brooklyn, NY 11211 - (718) 633-2455

Languages Spoken: English

The Towpath Optician

Counties Served: Monroe

20 W. Ave., Brockport, NY 14420 - (585) 637-5858

Languages Spoken: English

Walmart Vision Center (*Eyeglasses only at this location)

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe

2500 Walden Ave., Cheektowaga, NY 14225 – (716) 896-5217

5360 Southwestern Blvd., Hamburg, NY 14075 – (716) 646-0564

*5033 Transit Rd., Williamsville, NY 14221 – (716) 896-5217

3290 Sheridan Dr., Amherst, NY 14226 – (716) 691-1192

317 S. Cascade Dr., Springville, NY 14141 – (716) 592-1467

886 Niagara Falls Blvd., North Tonawanda, NY 14120 – (716) 243-4159

1540 Military Rd., Niagara Falls, NY 14304 – (716) 298-5174

5735 S. Transit Rd., Lockport, NY 14094 – (716) 438-2906

13858 State Route 31, Albion, NY 14411 – (585) 589-0905

4133 Veteran's Memorial Dr., Batavia, NY 14020 – (585) 345-1061

10401 Bennett Rd., Fredonia, NY 14063 – (716) 679-3180

350 E. Fairmount Ave., Lakewood, NY 14750 – (716) 763-0954

* 100 Elmridge Center Dr., Greece, NY 14626 – (585) 227-2290

* 1200 Marketplace Dr., Rochester, NY 14623 – (585) 292-6020

1990 Brandt Point Dr., Webster, NY 14580 – (585) 787-1810

Vision Care Services (Continued)

Walmart Vision Center – continued (*Eyeglasses only at this location)

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe

6265 Brockport Spencerport Rd., Brockport, NY 14420 – (585) 395-0456

2150 Chili Ave., Rochester, NY 14624 – (585) 429-9687

* 1490 Hudson Ave., Rochester, NY 14621 – (585) 266-1830

3800 Dewey Ave., Greece, NY 14616 – (585) 957-7386

Languages Spoken: English