



**Managed Long Term Care
Provider Directory**

May 2021
2424 Niagara Falls Blvd., Niagara Falls, NY 14304
716-304-1212

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INTRODUCTION

This directory provides a list of specialists, dentists, and other providers that participate in the Kalos Health Managed Long Term Care (MLTC) network. If you cannot find your provider in this directory, please call Member Services at 716-304-1212 to see if we have recently added him/her to our network.

This directory is current as of January 1st, 2021. Some plan providers may have been added or removed after this directory was printed.

To get the most up-to-date information about Kalos Health Managed Long Term Care providers in your area, call **Kalos Health Member Services: 1-800-894-2464 (TTY: 1-800-662-1220)** 24 hours a day, 7 days a week.

How do I find Kalos Health providers in my area?

Providers are listed in alphabetical order by type of service provided.

Do I need a referral or pre-authorization for services?

Routine services for Audiology, Optometry and Podiatry do not need pre-authorization. For anything exceeding routine care or for any of our other covered services, you will need pre-authorization. To obtain an authorization, you or your network provider can call:

Kalos Health Member Services:

1-800-894-2464 (TTY: 1-800-662-1220) 24 hours a day, 7 days a week.

Dental Services:

Kalos Health Managed Long Term Care members who need help or have questions about dental services should call:

Kalos Health Member Services

1-800-894-2464 (TTY: 1-800-662-1220) 24 hours a day, 7 days a week.

FREQUENTLY ASKED QUESTIONS

Can I use providers not in the Kalos Health network?

When you joined Kalos Health Managed Long Term Care, you agreed to use Kalos Health network providers. Under some special circumstances you might be able to use out-of-network providers, if none of the Kalos Health network providers in your area are able to provide the care you need. Please talk to your Care Manager before using an out-of-network provider.

What if your provider leaves Kalos Health?

Sometimes the network provider you are using might leave the plan. If this does happen, your Kalos Health Care Manager will arrange services for you from another network provider.

What should I do if I have a medical emergency?

If you have a medical emergency:

- Get medical help as quickly as possible. Call 911 for help or go directly to the nearest emergency room.
- However, as soon as possible, you or someone else should contact **Kalos Health at 1-800-894-2464 (TTY: 1-800-662-1220)** 24 hours a day, 7 days a week. Your Care Manager needs to know about your emergency so that we can help coordinate your follow-up care. Please try to contact Kalos Health about your emergency or hospitalization within 48 hours.

For more information

For more detailed information about your Kalos Health Managed Long Term Care services please review your Member Handbook.

If you have questions about Kalos Health Managed Long Term Care services, please call your Care Manager or Customer Services at **1-800-894-2464 (TTY: 1-800-662-1220)** 24 hours a day, 7 days a week. Or, visit www.kaloshealth.org.

Questions about your Provider's license:

Call the New York State Office of Professional Medical Conduct at 1-800-663-6114 Monday through Friday 8:00 am 5:00 pm

NYS Department of Health Complaint Hot Line:

If you have a complaint about Kalos Health, you can call 1-800-206-8125 Monday through Friday between 8:30 am and 5:00pm

DEFINITIONS OF COVERED SERVICES

Adult Medical Day Health Care

KALOS HEALTH can arrange for you to receive adult day health care in a residential health care facility or State-approved site supervised by a physician. The services provided at the adult day health care include: medical, nursing, food and nutrition, social services, rehabilitation therapy, leisure time activities, dental, pharmaceutical and other services. You must not be homebound and require certain preventive or therapeutic services to attend an adult day health care center.

Adult Social Day Care

Social day care is a structured program which provides you with socialization, nutrition, supervision and monitoring in a protective setting. Additional services may include, but are not limited to, personal care maintenance, enhancement of daily living skills, transportation, caregiver assistance and case coordination and assistance. To learn more about this program contact your nurse care manager.

Audiology/Hearing Aides/Hearing Aide Batteries

Services Include audiometric examination or testing, hearing aid evaluation, conformity evaluation and hearing aid prescription or recommendations if indicated. Hearing aid services include selecting, fitting and dispensing of hearing aids, hearing aid checks following dispensing and hearing aid repairs. Products include hearing aids, ear molds, batteries, special fittings and replacement parts.

Consumer Directed Personal Assistance (CDPA)

As part of your managed long term care services, you may be eligible to self-direct your care. CDPA is a specialized program where a member or a person acting on a member's behalf self-directs and manages the member's personal care and other authorized services. This also includes hiring, training, supervising and scheduling staff. Staff may include family members or friends. This is an alternative to traditional home care services. To learn more about this covered service, please ask your nurse care manager.

Dental

Services include but will not be limited to preventive, prophylactic and other dental care services and supplies, routine exams, prophylaxis, oral surgery, and dental prosthetic and orthotic appliances required to alleviate a serious health condition. As part of your dental benefit, you are entitled to twice yearly checkups including cleanings, x-rays, and basic restorative services such as fillings, extractions, and dentures (every 8 years).

Durable Medical Equipment (DME) / Medical Supplies**

Durable Medical Equipment (DME) describes devices and equipment that are ordered by a practitioner in the treatment of a specific medical condition and have the following characteristics:

- can withstand repeated use for a protracted period of time,
- are primarily and customarily used for medical purposes,
- are generally not useful in the absence of an illness or injury, and
- are not usually fitted, designed, or fashioned for a particular individual's use.

Medical/Surgical Supplies are items for medical use other than drugs that have been ordered by a practitioner to treat a specific medical condition. They are usually:

- consumable,
- non-reusable,
- disposable, and
- have a specific purpose and generally have no salvageable value.

Home Delivered/Congregate Meals

Home delivered and congregate meals provided in accordance with each individual member's plan of care.

Home Health Care (CHHA)**

Includes the following services which are of a preventive, therapeutic rehabilitative, health guidance and/or supportive nature: nursing services, home health aide services, nutritional services, social work services, respiratory therapy, physical therapy, occupational therapy and speech/language pathology.

Community members who require skilled services will be followed by a Certified Home Health Agency for skilled nursing/therapy monitoring. All home care services require physician orders for treatment. All services are provided in your home.

Medical Social Services

Information, referral and assistance with obtaining or maintaining benefits that include financial assistance, medical assistance, food stamps, or other support programs provided by the Local Department of Social Services, HRA, Social Security Administration and other sources. Social work services also involve providing supports and addressing problems in a member's living environment, as well as activities of daily living to help the member remain in the community.

Non-Emergency Transportation

Non-emergent transportation is provided by ambulance, ambulette, and taxi or livery service as appropriate for the member's condition. This is used to transport members to medical appointments or adult or social day program activities that are part of the member's Plan of Care.

Nutritional Counseling

Assessment of nutritional needs and food patterns, or the planning for the provision of foods and drink appropriate for the member's physical and medical needs and environmental conditions, or the provision of nutrition education and counseling to meet normal and therapeutic needs. The services must be provided by a qualified nutritionist and include the following: assessment of the member's nutritional status and food preferences, planning of provision of appropriate dietary intake within the member's home environment and cultural considerations, nutritional education regarding therapeutic diets, development of a nutritional treatment plan, evaluation and revision of treatment plans, provision of in-service education to staff as well as consultation for a specific dietary problem and nutrition teaching to members and their families.

Oral Surgery**

The surgical treatment or repair of various conditions of the mouth or jaw. Oral Surgery coverage is determined by medical necessity according to professional evaluations and assessments in accordance with the member's primary insurance.

Orthotics and Prosthetics**

Orthotic appliances and devices are appliances and devices used to support a weak or deformed body part or to restrict or eliminate motion in a diseased or injured part of the body.

- Orthopedic footwear are shoes, shoe modifications, or shoe additions that are used to correct, accommodate, or prevent a physical deformity or range of motion malfunction in a diseased or injured part of the ankle or foot, or to support a weak or deformed structure of the ankle or foot, or to form an integral part of a brace.

Prosthetic appliances and devices are appliances and devices, which replace any missing part of the body.

Outpatient Therapies (Physical, Occupational, Speech; outside of the home)**

Physical, Occupational, Speech or other therapies in a setting other than the member's home. Physical therapy, occupational therapy and speech therapy will be limited to 20 Medicaid visits each, per therapy, per 12-month benefit year. This benefit limit applies to rehabilitation visits in private practitioners' offices, certified hospital outpatient departments and diagnostic and treatment centers (free-standing clinics).

Personal Care (LHCSA)

Some or total assistance with activities such as personal hygiene, dressing and feeding, and nutritional and environmental support function tasks. Personal care must be medically necessary, ordered by a physician and provided by a qualified person in accordance with a plan of care.

Personal Emergency Response System (PERS)

An electronic device which enables members to secure help if there is a physical, emotional or environmental emergency. Such systems are usually connected to a member's phone and signal a response center once a "help" button is activated. In the event of an emergency, the signal is received and appropriately acted on by our contracted response center.

Podiatry**

Services provided by a podiatrist which may include routine foot care when they are performed as a necessary and integral part of medical care such as the diagnosis and treatment of diabetes, ulcers and infections.

Private Duty Nursing

Continuous and skilled nursing care provided in a member's home by properly licensed registered professional or licensed practical nurses.

Respiratory Therapy & Oxygen**

The performance of preventive, maintenance and rehabilitative airway-related techniques and procedures, including the application of medical gases, humidity, and aerosols, intermittent positive pressure, continuous artificial ventilation, the administration of drugs through inhalation and related airway management, patient care, instruction of patients and provision of consultation to other health personnel.

Skilled Nursing Facility**

Residential Health Care Facility (Nursing Home) services describes care provided to members by a licensed skilled nursing facility for short term rehabilitation and long term placement when medically necessary.

Social and Environmental Supports

Services and items that support the member's medical needs and are included in a member's plan of care. These services and items include but are not limited to the following: home maintenance tasks, homemaker/chore services and housing improvement.

Vision Care Services

Kalos Health MLTC

Services of an optometrist and an ophthalmic dispenser, and includes eyeglasses; medical necessary contact lenses and polycarbonate lenses, artificial eyes (stock or custom made) and low vision aids. The optometrist may perform an eye exam to detect visual defects and eye disease as necessary or as required by the member's condition. Members may obtain a routine eye exam yearly and eyeglasses every 2 years or more frequently if medically necessary.

****MEDICARE COVERAGE MAY APPLY**

Adult Day Health Care Program (Medical Adult Day)

Genesee County Adult Day Program

Counties Served: Orleans, Genesee
278 Bank St., Batavia, NY 14020 - (585) 344-0584
Languages Spoken: English, Spanish

Guildcare (Erie County)

Counties Served: Erie
1170 Main St. ,Third Floor, Buffalo, NY 14209 - (716) 885-8041
Languages Spoken: English, Spanish, Russian

Guildcare (Niagara County)

Counties Served: Niagara
4520 Military Rd., Niagara Falls, NY 14305 - (716) 285-3499
Languages Spoken: English, Spanish, Russian

Lutheran Social Services of Upstate NY (Warner Place)

Counties Served: Chautauqua
715 Falconer St., Jamestown, NY 14701 - (716) 484-2401
Languages Spoken: English, Spanish, Other Languages Accommdated As Needed

Meadowbrook Adult Day Program at the Highlands

Counties Served: Monroe
500 Hahnemann Trail, Pittsford, NY 14534 - (585) 641-6235
Languages Spoken: English, Spanish

Schofield Adult Day Health Care Program

Counties Served: Erie, Niagara
190 Fulton St., Buffalo, NY 14204 - (716) 849-8720
Languages Spoken: English, Spanish

St. Ann's Community & Home Connection*

Counties Served: Orleans, Genesee, Monroe
1500 Portland Ave., Rochester, NY 14621 - (585) 697-6361
Languages Spoken: English, Spanish

St. Catherine Laboure Health Care Center

Counties Served: Erie, Niagara
2157 Main St., Buffalo, NY 14214 - (716) 862-2513
Languages Spoken: English

Social Day Care

Aurora Adult Social Day

Counties Served: Erie

101 King St., East Aurora, NY 14052 - (716) 652-4269

Languages Spoken: English, American Sign Language

Canalview Social Adult Day Care

Counties Served: Genesee, Orleans

43 Brown Ave., Albion, NY 14411 - (585) 637-0333

Languages Spoken: English

Catholic Charities Social Day

Counties Served: Erie

128 Wilson St., Buffalo, NY 14212 - (716) 896-6388

Languages Spoken: English

Chautauqua Adult Day Care Center*

Counties Served: Chautauqua

Dunkirk Center - 733 Central Ave., Dunkirk, NY 14048 - (716) 366-8786

Present Center – 358 East Fifth St., Jamestown, NY 14701 – (716) 665-4899

Taft Center – 663 Lakeview Ave., Jamestown, NY 14701 – (716) 664-9759

Westfield Center – 58 South Portage St., Westfield, NY 14787 – (716) 326-6842

Languages Spoken: English, Spanish

Comfort Today (Tanglewood Nursing)*

Counties Served: Chautauqua

17 Gifford Ave., Jamestown, NY 14791 - (716) 338-0500

Languages Spoken: English

Community Place of Greater Rochester*

Counties Served: Monroe

57 Central Park, Rochester, NY 14605 - (585) 327-7200

Languages Spoken: English, Spanish

Empower, INC

Counties Served: Niagara

8962 Porter Rd., Niagara Falls, NY 14304 - (716) 371-0728

Languages Spoken: English

Hamburg Adult Day Services*

Counties Served: Erie

4540 Southwestern Blvd., Hamburg, NY 14075 - (716) 646-0255

Languages Spoken: English

Social Day Care (Continued)

HUB*

Counties Served: Erie

254 Virginia St., Buffalo, NY 14201 – (716) 856-7110

Languages Spoken: English, Spanish

Lake Shore Family Center*

Counties Served: Chautauqua

845 Main St., Routes 5 & 20, Irving, NY 14081 - (716) 934-2353

Languages Spoken: English, Spanish, American Sign Language

Lord of Life Adult Day Health Center*

Counties Served: Erie

1025 Borden Rd., Depew, NY 14043 - (716) 668-8000

Languages Spoken: English

Oasis Adult Daycare, LLC.

Counties Served: Erie

115 Gold St., Buffalo, NY 14206 – (716) 424-6694

Languages Spoken: English

Orchid Adult Daycare Corp.*

Counties Served: Erie, Niagara

102 Broad St., Tonawanda, NY 14150 - (716) 264-4703

Languages Spoken: English

People Inc.

Counties Served: Erie, Niagara

2635 Delaware Ave., Buffalo, NY 14216 - (716) 768-2370

Languages Spoken: English

Ralph C. Wilson Adult Day Services at Amherst

Counties Served: Erie

370 James Audubon Pkwy., Amherst, NY 14228 - (716) 689-1403

Languages Spoken: English

Ralph C. Wilson Adult Day Services at North Tonawanda

Counties Served: Niagara

3780 Commerce Ct.#100, North Tonawanda, NY 14120 - (716) 243-7888

Languages Spoken: English

St. Ann's Community Home & Heart at the Cathedral*

Counties Served: Orleans, Genesee, Monroe

287 Flower City Park, Rochester, NY 14615 - (585) 697-6087

Languages Spoken: English, Spanish

Social Day Care (Continued)

Venture Forthe

Counties Served: Erie

295 Main St., Ste. 101, Buffalo, NY 14203 - (716) 285-8070

Languages Spoken: English

Audiology/Hearing

Buffalo Hearing & Speech

Counties Served: Erie, Niagara

50 East North St., Buffalo, NY 14203 - (716) 885-8318
5225 Sheridan Dr., Williamsville, NY 14221 - (716) 204-8680
6941 Elaine Dr., Ste. 4, Niagara Falls, NY 14304 - (716) 236-7887
1026 Union Rd., West Seneca, NY - (716) 558-1105
Languages Spoken: English, Spanish, Interpreter As Needed

Diversified Hearing Services

Counties Served: Erie, Niagara, Chautauqua

2721 Transit Rd., Elma, NY 14059 - (716) 668-0233
4855 Camp Rd., Ste. 400, Hamburg, NY 14075 - (716) 649-7801
6930 Williams Rd., Ste. 3200, Niagara Falls, NY 14304 - (716) 332-6440
17 Limestone Dr., Ste. 5, Williamsville, NY 14221 - (716) 362-1552
2900 Delaware Ave., Kenmore, NY 14217 - (716) 871-9915
1189 East Main St., Westfield, NY 14787 - (716) 871-9915
1083 Delaware Ave., 3rd Floor, Buffalo, NY 14209 - (716) 871-9915
301 East Ave., Lockport, NY 14094 - (716) 433-7090
450 North Main St., Ste. 1, Warsaw, NY 14569 - (585) 786-5017
Languages Spoken: English

Hart Hearing Centers

Counties Served: Monroe, Orleans

468 Titus Ave., Rochester, NY 14617 - (585) 266-4130
54 North Main St., Brockport, NY 14420 - (585) 637-0730
200 White Spruce Blvd., Ste. 120, Rochester, NY 14623 - (585) 427-9010
300 Cross Keys Office Park, Ste. 308, Fairport, NY 14450 - (585) 388-3818
101 Canal Landing Blvd., Suite 10, Rochester, NY 14626 - (585) 227-6543
Languages Spoken: English

Consumer Directed Personal Assistance

All-American Home Care, Inc.

Counties Served: Erie, Chautauqua, Monroe

742 South Clinton Ave., Rochester, NY 14620-(585) 454-1776

Languages Spoken: English

All Metro Health Care

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

170 Franklin St., Buffalo, NY 14202 - (716) 856-2702

Languages Spoken: English

Amazing Home Care Services

Counties Served: Erie, Niagara

1601 Bronxdale Ave., Ste. 207, Bronx, NY 10462 - (716) 995-7787

Languages Spoken: English

America Homecare, Inc.

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

375 Dick Rd. Ste. 3, Depew, NY 14304 - (716) 288-9300

Languages Spoken: English, Russian

Committed Homecare, Inc.

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe

534 Delaware Ave. Ste. 436, Buffalo, NY 14202 - (716) 557-1100

Languages Spoken: English

Companion Care of Rochester

Counties Served: Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe

216 East Main St., Ste. 20, Batavia, NY 14020 - (585) 219-4427

70 Carlson Rd., Rochester, NY 14610 - (585) 546-1600

Languages Spoken: English

Edison Home Health Care

Counties Served: Erie, Niagara, Chautauqua, Genesee, Orleans, Monroe

5589 Broadway, Lancaster, NY 14086 - (716) 222-9246

Languages Spoken: English

Health Force

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe

3409 Genesee St., Cheektowaga, NY 14225 - (716) 855-2273

Languages Spoken: English

Consumer Directed Personal Assistance (Continued)

Liberty Home Care

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000
Languages Spoken: English

Med-Temps

Counties Served: Erie, Niagara, Orleans, Genesee, Monroe
1597 W. Ridge Rd, Ste. 301, Rochester, NY 14626 - (585) 623-8796
Languages Spoken: English

People Inc. (Elmwood Health Center)

Counties Served: Erie, Niagara
2128 Elmwood Ave., Buffalo, NY 14207 - (716) 874-5600
Languages Spoken: English

Pleet Home Care

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
50 Fountain Plaza Ste. 1400, Buffalo, NY 14202 - (716) 261-2111
Languages Spoken: English

Trusted Choice Nursing

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
500 Seneca St., Suite 501 Buffalo, NY 14204 - (716) 853-5010
Languages Spoken: English

Venture Forthe

Counties Served: Erie, Niagara, Chautauqua, Genesee, Orleans, Monroe
3900 Packard Rd., Niagara Falls, NY 14303 - (716) 285-8070
421 E 2nd St., Ste. 2F, Jamestown, NY 14701 - (716) 870-8857
687 Lee Rd., Rochester, NY 14606 - (585) 413-3752
Languages Spoken: English

WILLCARE

Counties Served: Erie, Niagara, Chautauqua
346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500
220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131
9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680
Languages Spoken: English

Consumer Directed Personal Assistance (Continued)

WNY Independent Living

Counties Served: Niagara, Erie, Genesee, Orleans, Chautauqua

3108 Main St., Buffalo, NY 14214 - (716) 836-0822

746 Portage Rd., Niagara Falls, NY 14301 - (716) 284-4131

319 West Main St., Batavia, NY 14020 - (585) 815-8501

Languages Spoken: English, Spanish, American Sign Language

Dental Services

As of January 1, 2021 all Dental and Oral Surgery services for Kalos Health MLTC Plan members will be covered by Healthplex, Inc.

For an up-to-date list of Dental providers in your area, please visit

www.healthplex.com/our_dentists/kaloshealth-search

You may also call Healthplex to verify if a provider is in-network at 1-800-468-9868

For a printed list of Dental providers in your area, please call Kalos Health Member Services at 1-800-894-2464 and a representative will mail one directly to your home

Durable Medical Equipment

180 Medical Inc.

Counties Served: Erie Niagara, Orleans, Genesee, Chautauqua, Monroe
8516 Northwest Expressway, Oklahoma City, OK 73162
Languages Spoken: English, Spanish

Alden Medical Supply

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
13185 Broadway, Alden, NY 14004 - (716) 937-1720
Languages Spoken: English

Be Well Medical Supply

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
1712 East 16th St., Brooklyn, NY 11229 - (718) 787-1501
Languages Spoken: English, Spanish, Chinese, Russian, Translation Services w/ 240 Languages

Blackburn's Dove Medical Supplies

Counties Served: Erie
3242 Union Rd., Cheektowaga, NY 14227 - (716) 688-8911
Languages Spoken: English, Spanish

Bright Pharmacy & Medical Supply

Counties Served: Erie, Chautauqua, Genesee, Monroe, Niagara, Orleans
227 Brighton Beach Ave., Brooklyn, NY 11235 - (718) 615-1550
Languages Spoken: English, Spanish, Russian, Polish, Turkish, Romanian

Buffalo Pharmacies

Counties Served: Erie
1479 Kensington Ave., Buffalo, NY 14215 - (716) 832-7742
Languages Spoken: English, Spanish

Buffalo Respiratory Therapy

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua
17 Limestone Dr., Williamsville, NY 14221 - (716) 932-7581
Languages Spoken: English

Buffalo Wheelchair (Buffalo CPAP)

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua
1900 Ridge Rd., West Seneca, NY 14224 - (716) 206-0208
3735 Union Rd., Cheektowaga, NY 14225 - (716) 206-0208
Languages Spoken: English, Spanish

Durable Medical Equipment (Continued)

Byram Healthcare

Counties Served: Erie, Niagara, Orleans, Genesee, Monroe, Chautauqua
120 Bloomingdale Rd., White Plains, NY 10605 - (877) 902-9726 ext. 33999
Languages Spoken: English, Spanish, Chinese, AT&T International Language Services

Durable Medical Equipment & Supplies of LeRoy

Counties Served: Erie, Chautauqua, Genesee, Monroe, Niagara, Orleans
535 Summit Point Dr., Henrietta, NY 14467 - (585) 768-9495
Languages Spoken: English

Eastside Medical Supply

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
2210 Monroe Ave., Rochester, NY 14618- (585) 623-8936
Languages Spoken: English

Health System Services of WNY

Counties Served: Erie, Niagara
6867 Williams Rd., Wheatfield, NY 14304 - (716) 283-2339
Languages Spoken: English

Home Medical Supply

Counties Served: Erie, Niagara, Orleans, Genesee
653 E. Main St., Batavia, NY 14020 - (585) 343-9393
Languages Spoken: English

HSM Medical

Counties Served: Chautauqua
220 Fluvanna Ave., Ste. 500, Jamestown, NY 14701 - (716) 664-5775
Languages Spoken: English

KCI USA

Counties Served: Erie, Niagara, Chautauqua, Orleans, Genesee, Monroe
12930 W. Interstate 10, San Antonio, TX 78249 – 1-800-275-4524
Languages Spoken: English, Spanish, Others Upon Request

Liberator Medical Supply, Inc.

Counties Served: Chautauqua, Erie, Genesee, Monroe, Niagara, Orleans
2979 SE Gran Park Way, Stuart, FL 34997 – (877)221-9457
Languages Spoken: English

Durable Medical Equipment (Continued)

Liberty Home Care

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua
2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000
Languages Spoken: English, Spanish, Creole

Lincare

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
25 Hazelwood Dr., Buffalo, NY 14228 - (716) 662-7444
6601 S. Transit Rd., Lockport, NY 14094 - (716) 204-1490
2184 Foote Ave Ext, Jamestown, NY 14701 - (716) 484-1292
4 Center Dr. Orchard Park, NY 14127 - (716) 662-7444
Languages Spoken: English

Lockport Home Medical

Counties Served: Erie, Niagara, Orleans
21 Main St., Ste. 6, Lockport, NY 14094 - (716) 433-8735
Languages Spoken: English, German

Medcare Equipment

Counties Served: Erie, Chautauqua
512 W 3rd St., Jamestown, NY 14701 - (716) 664-5092
Languages Spoken: English, Spanish

National Seating & Mobility

Counties Served: Erie, Chautauqua, Orleans, Niagara, Genesee, Monroe
19 Ransier Dr., West Seneca, NY 14224 - (716) 674-0783
Languages Spoken: English

Numotion

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
11 Denton Ave., S., New Hyde Park, NY 14040 – Phone (718) 746-3150 Fax (718) 746-3151
Languages Spoken: English

People First Mobility

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
2128 Elmwood Ave., Buffalo, NY 14207 - (716) 566-5000
Languages Spoken: English

Prism Medical Products

Counties Served: Erie, Niagara, Genesee, Chautauqua, Monroe, Orleans
900 Albany Shaker Rd., Suite 1, Latham, NY 12110 - (888) 244-6421
Languages Spoken: English, Translation Software Available

Durable Medical Equipment (Continued)

Procair

Counties Served: Erie, Niagara, Genesee, Chautauqua, Monroe, Orleans
2407 N Main St., Warsaw, NY 14569 - (585) 786-3198
Languages Spoken: English, Interpreters As Needed

Respiratory Services Of WNY, Inc.

Counties Served: Erie, Niagara
80 French Rd., Cheektowaga, NY 14227 - (716) 683-6699
Languages Spoken: English

Riverview Professional Pharmacy CANT FIND

Counties Served: Erie, Niagara, Genesee, Chautauqua, Monroe
1050 Niagara St., Suite 110, Buffalo, NY 14213 - (716) 423-2313
Languages Spoken: English, Spanish

Rosenkrans Pharmacy, Inc.

Counties Served: Orleans
526 Main St., Medina, NY 14103 - (585) 798-1650
Languages Spoken: English

Rotech - First Community Care

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua
210 John Glenn Dr., Amherst, NY 14228 - (716) 691-9300
Languages Spoken: English

Sheridan Surgical

Counties Served: Erie, Niagara, Chautauqua, Orleans, Genesee, Monroe
4513 Bailey Ave., Buffalo, NY 14226 - (716)836-8780
Languages Spoken: English

Union Medical Pharmacy

Counties Served: Erie
1769 Orchard Park Rd., West Seneca, NY 14224 - (716) 675-4133
Languages Spoken: English, Italian

United Oxygen and Medical Equipment

Counties Served: Genesee, Orleans, Monroe
3670 Mount Read Blvd., Rochester, NY 14616 - (585) 360-4900
Languages Spoken: English, Spanish, Italian

Durable Medical Equipment (Continued)

Upstate Home Care

Counties Served: Erie, Chautauqua, Genesee, Monroe, Niagara, Orleans
435 Lawrence Bell Dr., Ste. 103, Williamsville, NY 14221 – (716)565-2100
200 Air Park Dr., Rochester, NY 14624 - (585) 328-2050
Languages Spoken: English

VieMed, Inc.

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe
11801 North Tatum Blvd., Suite 140, Phoenix, AZ 85028 – Phone (480)795-6411 Fax (480) 389-3189
Languages Spoken: English, Spanish

Westside Medical Supply

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe
765 Elmgrove Rd., Rochester, NY 14624 - (585) 227-8750
Languages Spoken: English, Italian, Polish

Wurlitzer Family Pharmacy

Counties Served: Niagara
521 Division St., North Tonawanda, NY 14120 – (716) 260-1131
Languages Spoken: English

Home Delivered Meals/Congregate Meals

Alden's Meals on Wheels

Counties Served: Erie

12482 Broadway St., Alden, NY 14004 - (716) 937-7105

Languages Spoken: English

Chautauqua County Office of the Aging

Counties Served: Chautauqua

7 N. Erie St., Mayville, NY 14757 - (716) 661-7582

Languages Spoken: English, Spanish

Community Place of Greater Rochester

Counties Served: Monroe

145 Parsells Ave., Rochester, NY 14609 - (585) 327-7200

Languages Spoken: English, Spanish

Dunkirk-Fredonia Meals on Wheels

Counties Served: Chautauqua

200 Lake Shore Dr., W Ste. 3, Dunkirk, NY 14048 - (716) 366-8822

Languages Spoken: English

FeedMore Western New York, Inc.

Counties Served: Niagara, Erie

100 James E. Casey Drive, Buffalo, NY 14206 - (716) 822-2002

Languages Spoken: English

Genesee County Office for the Aging

Counties Served: Genesee

2 Bank St., Batavia, NY 14020 - (585)343-1611

Languages Spoken: English, Language Line Services Available

Homestyle Direct

Counties Served: Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe

2032 Highland Ave., East Twin Falls, ID 83301 - (866) 735-0921

Languages Spoken: English, Spanish

KenTon Meals on Wheels

Counties Served: Erie

169 Sheridan Parkside, Tonawanda, NY 14150 - (716) 874-3595

Languages Spoken: English

Home Delivered Meals/Congregate Meals (Continued)

Meals On Wheels of Niagara Falls

Counties Served: Niagara

1920 18th St. Niagara Falls, NY 14305 - (716) 282-3468

Languages Spoken: English

Mom's Meals - Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

3120 E. 72nd St., Ankeny, Iowa, 50021 - (866) 716-3257

Languages Spoken: English, Spanish

Orleans County Office for the Aging

Counties Served: Orleans

14016 State Hwy 31, Albion, NY 14411 - (585) 589-3191

Languages Spoken: English

Home Health Care (CHHA)

Amedisys Home Health Care

Counties Served: Erie, Niagara, Chautauqua

1127 Wehrle Dr., Suite 50, Amherst, NY 14221 – Phone (222) 299-3558 Fax (225) 368-2700

6932 Williams Rd. Suite 1200, Niagara Falls, NY 14304 – Phone (716) 297-3310 Fax (716) 298-3534

Languages Spoken: English

HCR Home Care

Counties Served: Orleans, Genesee, Monroe

85 Metro Park., Rocheter, NY 14623 - (585) 272-1930

Languages Spoken: English, Spanish

Lifetime Care

Counties Served: Monroe

3111 Winton Road South, Rochester, NY 14623 – (585) 214-1000

Languages Spoken: English

McAuley Seton Homecare

Counties Served: Erie, Niagara

144 Genesee St., Buffalo, NY 14203 - (716) 685-4870

Languages Spoken: English, Spanish

Rosa Coplon Jewish Home and Infirmary

Counties Served: Erie

2700 North Forest Road, Getzville, NY 14068 – (716) 639-3311

Languages Spoken: English, Spanish, Portugese, French, African

Schofield Certified Home Care

Counties Served: Erie, Niagara

2757 Elmwood Ave., Kenmore, NY 14217 - (716) 874-2600

Languages Spoken: English

Visiting Nurses Association (VNA)

Counties Served: Erie, Niagara, Chautauqua, Genesee, Orleans

560 W. 3rd St., Jamestown, NY 14701 - (716) 483-1940

61 Swan St., Batavia, NY 14020 - (585) 344-2894

3780 Commerce Ct., Ste. 100, North Tonawanda, NY 14120 – (716) 243-7800

Languages Spoken: English

Home Health Care (CHHA) (Continued)

WILLCARE

Counties Served: Erie, Niagara, Chautauqua

346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500

220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131

9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680

Languages Spoken: English

Medical Social Services

Amedisys Home Health Care

Counties Served: Erie, Niagara, Chautauqua

1127 Wehrle Dr., Suite 50, Amherst, NY 14221 – Phone (222) 299-3558 Fax (225) 368-2700

Languages Spoken: English

HCR Home Care

Counties Served: Orleans, Genesee, Monroe

85 Metro Park., Rocheter, NY 14623 - (585) 272-1930

Languages Spoken: English

Lifetime Care

Counties Served: Monroe

3111 Winton Road South, Rochester, NY 14623 – (585) 214-1000

Languages Spoken: English

McAuley Seton Homecare

Counties Served: Erie, Niagara

144 Genesee St., Buffalo, NY 14203 - (716) 685-4870

Languages Spoken: English

Visiting Nurses Association (VNA)

Counties Served: Erie, Niagara, Chautauqua, Genesee, Orleans

2100 Wehrle Dr., Williamsville, NY 14221 - (716) 630-8100

560 W. 3rd St., Jamestown, NY 14701 - (716) 483-1940

61 Swan St., Batavia, NY 14020 - (585) 344-2894

3780 Commerce Ct., Ste. 100, North Tonawanda, NY 14120 - (716) 243-7800

Languages Spoken: English

WILLCARE

Counties Served: Erie, Niagara, Chautauqua

346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500

220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131

9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680

Languages Spoken: English

Non-Emergent Transportation

** -Stretcher,  - Wheel Chair Vans Available ** -2 Man Lift*

Aero Transportation 

Counties Served: Erie, Niagara

2744 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 283-8294

Languages Spoken: English, Punjabi, Urdu

Aries Transportation Services ** 

Counties Served: Erie, Niagara

85 River Rock Dr., Ste. 302, Buffalo, NY 14207 - (716) 362-9701

Languages Spoken: English

Batavia Bus Service

Counties Served: Erie, Niagara, Genesee, Orleans

153 Cedar Ave., Batavia, NY 14020 - (585) 343-3079

Languages Spoken: English

Bluebird Transportation

Counties Served: Erie, Niagara, Orleans, Genesee

5477 Main St., Williamsville, NY 14221 - (716) 395-0000

Languages Spoken: English

Blue United Taxi

Counties Served: Niagara, Erie

1898 Buffalo Ave., Niagara Falls, NY 14303 - (716) 285-7441

Languages Spoken: English, Punjab, Haiti

Brassai Inc.  **

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua

10060 County Rd., Clarence Center, NY 14032 - (716) 545-3780

Languages Spoken: English, Spanish, Russian

Buffalo Transportation *  **

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua

289 Ramsdell Dr., Buffalo, NY 14216 - (716) 877-5600

Languages Spoken: English, Spanish, Chinese, Russian, Italian

Non-Emergent Transportation (Continued)

* -Stretcher,  - Wheel Chair Vans Available, ** -2 Man Lift

Cameron Transport **

Counties Served: Erie, Niagara, Monroe

2901 Pine Ave., Niagara Falls, NY 14301 - (716) 371-0960

320 Prather Ave., Ste. 200C, Jamestown, NY 14701 - (716) 720-4015

4201 Buffalo Rd., North Chili, NY 14514 - (877) 241-2477

Languages Spoken: English

Caring Harts Transportation Inc. 

Counties Served: Erie

599 Holland Rd., Arcade, NY 14009 - (716) 457-3051

Languages Spoken: English

Carrying Hands Transportation  **

Counties Served: Monroe,

997 Broad St., Rochester, NY 14606 - (585) 498-5410

Languages Spoken: English

CARTS (Chautauqua Area Regional Transit System)

Counties Served: Chautauqua

234 Hopkins Ave., Jamestown, NY 14701 - (716) 665-6466

Languages Spoken: English, Spanish

CATS (Community Action of Orleans & Genesee Transportation)

Counties Served: Orleans, Genesee (Portions of Erie & Niagara)

409 E. State St., Albion, NY 14411 - (585) 343-7798

5073 Clinton Street Rd., Batavia, NY 14020 - (585) 343-7798

Languages Spoken: English

Fancee Limousine 

Counties Served: Chautauqua

3955 Brook Rd., Falconer, NY 14733 - (716) 483-3661

Languages Spoken: English

Genesee Transportation Inc. *

Counties Served: Monroe, Orleans, Genesee

355 Portland Ave., Rochester, NY 14605 - (585) 256-1510

Languages Spoken: English

Non-Emergent Transportation (Continued)

* -Stretcher,  - Wheel Chair Vans Available, ** -2 Man Lift

Green Cab BNY, Inc. 

Counties Served: Erie, Niagara, Genesee, Chautauqua
1082 Kenmore Ave., Buffalo, NY 14216 - (716) 891-9111
Languages Spoken: English

Hometown Transportation Services, Inc.**

Counties Served: Erie, Niagara
1667 Linwood Ave., Niagara Falls, NY 14305- (716)-236-7504
Languages Spoken: English, Spanish, Arabic

Hope Medical Transportation Service

Counties Served: Erie, Niagara
144 Robin Hill Dr., Williamsville, NY 14221 - (716) 994-6350
Languages Spoken: English

Liberty Home Care 

Counties Served: Erie, Niagara
2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - Phone (716) 274-5000 Fax (716) 283-4589
Languages Spoken: English

Liberty Yellow Cab

Counties Served: Erie, Niagara
1580 Kenmore Ave., Buffalo, NY 14216 - (716) 877-7111
Languages Spoken: English

Medicab of Rochester  **

Counties Served: Monroe
1449 Hudson Ave., Rochester, NY 14621 - (585) 342-7150
Languages Spoken: English

Mercy Transportation  **

Counties Served: Erie, Niagara
33 Hidden Meadow Crossing, Lancaster, NY 14086 Phone (716) 771-3151 Fax (716)771-3151
Language Spoken: English

Metro Transportation Inc. * 

Counties Served: Genesee, Monroe, Orleans
200 Airpark Dr., Suite 20, Rochester, NY 14624 Phone - (585) 328-8030 Fax (585) 328-8048
Language Spoken: English

Non-Emergent Transportation (Continued)

* -Stretcher,  - Wheel Chair Vans Available, ** -2 Man Lift

Orleans Transit Service (RTS Orleans)

Counties Served: Erie, Niagara, Genesee, Orleans
225 West Academy St., Albion, NY 14411 - (585) 589-0707
Languages Spoken: English

Prime Care Transportation, Inc. * 

Counties Served: Niagara Erie, Chautauqua, Genesee
3385 Bailey Avenue, Buffalo, NY 14215 - (716) 986-2539
Languages Spoken: English

Prompt Transportation Services, LLC

Counties Served: Monroe, Genesee, Orleans
8 Milliner St., Rochester, NY 14611 - (585) 405-2455
Languages Spoken: English

Rochester Medical Transportation *  **

Counties Served: Erie, Niagara, Monroe
150 Jasons Dr., Rochester, NY 14623 - (585) 288-3444
Languages Spoken: English, Russian

Rural Metro Ambulance (AMR) *

Counties Served: Erie, Niagara
481 William L. Gaiter Pkwy., Buffalo, NY 14215 - (716) 882-8400
Languages Spoken: English

Signature Transportation of Buffalo

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe
233 Shumway St., Buffalo, NY 14212 - (716) 855-3939
Languages Spoken: English

Team Services

Counties Served: Chautauqua
92 Fairmount Ave., Jamestown, NY 14701 - (716) 661-1562
Languages Spoken: English

Ultra Medical Transport 

Counties Served: Monroe
25 North St., Canandaigua, NY 14424 - (585) 880-7688
Languages Spoken: English, Filipino

Non-Emergent Transportation (Continued)

** -Stretcher, ♿- Wheel Chair Vans Available, **-2 Man Lift*

W.C.A. Services Corporation

Counties Served: Chautauqua

28 Maple St., Jamestown, NY 14701 - (716) 664-4700

Languages Spoken: English

Nutritional Services

AMS Nutrition Counseling, PLLC

Counties Served: Niagara

6411 B Dysinger Rd., Lockport, NY 14094 - (716) 266-6056

Languages Spoken: English

HCR Home Care

Counties Served: Orleans, Genesee, Monroe

85 Metro Park., Rocheter, NY 14623 - (585) 272-1930

Languages Spoken: English

McAuley Seton Homecare

Counties Served: Erie, Niagara

144 Genesee St., Buffalo, NY 14203 - (716) 685-4870

Languages Spoken: English, Spanish

Neighborhood Health Center

Counties Served: Erie

155 Lawn Ave., Buffalo, NY 14207 - (716) 875-2904

300 Niagara St., Buffalo, NY 14201 - (716) 242-8600

3674 Commerce Place, Hamburg, NY 14075 - (716) 648-4345

4233 Lake Ave., Blasdell, NY 14219 - (716) 332-3070

Languages Spoken: English, Spanish

Visiting Nurses Association (VNA)

Counties Served: Erie, Niagara, Chautauqua, Genesee, Orleans

2100 Wehrle Dr., Williamsville, NY 14221 - (716) 630-8100

560 W. 3rd St., Jamestown, NY 14701 - (716) 483-1940

61 Swan St., Batavia, NY 14020 - (585) 344-2894

3780 Commerce Ct., Ste. 100, North Tonawanda, NY 14120 - (716) 243-7800

Languages Spoken: English

WILLCARE

Counties Served: Erie, Niagara, Chautauqua

346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500

220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131

9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680

Languages Spoken: English

Oral Surgery

As of January 1, 2021 all Dental and Oral Surgery services for Kalos Health MLTC Plan members will be covered by Healthplex, Inc.

For an up-to-date list of Dental providers in your area, please visit

www.healthplex.com/our_dentists/kaloshealth-search

You may also call Healthplex to verify if a provider is in-network at 1-800-468-9868

For a printed list of Dental providers in your area, please call Kalos Health Member Services at 1-800-894-2464 and a representative will mail one directly to your home

Orthotics & Prosthetics

Au Naturel

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

3915 Sheridan Dr., Amherst, NY 14226 - (716) 839-7144

Languages Spoken: English

Bay City Orthocare

Counties Served: Chautauqua

560 W. 3rd St., Jamestown, NY 14701 - (716) 483-0289

2313 Peach St., Erie, PA 16502 - (814) 452-4632

900 Water St., Meadville, PA 16335 - (814) 332-0024

Languages Spoken: English

East Coast Orthotics & Prosthetics

Counties Served: Genesee

505 Delaware Ave., Buffalo, NY 14202 - (716) 856-5192

1400 Portland Ave., Rochester, NY 14621 - (585) 266-1334

Languages Spoken: English, Spanish

Hanger Prosthetics & Orthotics

Counties Served: Erie, Monroe

1822 Winton Rd., Ste. 6, Rochester, NY 14618 - (585) 292-9510

4949 Harlem Rd., Amherst, NY 14226 - (716) 635-5034

936 Delaware Ave., Ste. 401, Buffalo, NY 14209 - (716) 882-7974

Languages Spoken: English

Liberator Medical Supply, Inc.

Counties Served: Chautauqua, Erie, Genesee, Monroe, Niagara, Orleans

2979 SE Gran Park Way, Stuart, FL 34997 - (887)221-9457

Languages Spoken: English, Spanish, Creole

Nelson Prosthetics

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua

2959 Genesee St., Cheektowaga, NY 14225 - (716) 894-6666

60 Professional Pkwy., Lockport, NY 14094 - (716) 433-5700

310 Fairmount Ave., Jamestown, NY 14701 - (716) 488-1001

8276 Park Rd., Batavia, NY 14020 - (585) 313-4557

3344 Southwestern Blvd., Orchard Park, NY 14127 - (716) 675-0001

Languages Spoken: English

Orthotics & Prosthetics (Continued)

Pankow Orthotics

Counties Served: Erie, Chautauqua

5489 Broadway, Lancaster, NY 14086 - (716) 651-0660

Languages Spoken: English

Sheridan Surgical

Counties Served: Erie, Niagara, Chautauqua, Orleans, Genesee, Monroe

4513 Bailey Ave., Buffalo, NY 14226 - (716) 836-8780

Languages Spoken: English

Outpatient Therapies

Aaron Manor Rehabilitation and Nursing Center (SCCIPA)

Counties Served: Monroe

100 St. Camillus Way Fairport, NY 14450 - (585) 377-4000

Languages Spoken: English

Advanced Care Physical Therapy Aquatics and Fitness

Counties Served: Erie, Niagara

924 Main St., Niagara Falls, NY 14301 - (716) 282-2888

3780 Commerce Ct., #300 North Tonawanda, NY 14120 - (716) 282-2888

100 Washington St., Floor 6 Buffalo, NY 14203 - (716) 282-2888

6490 Main St., Williamsville, NY 14221 - (716) 282-2888

3980A Sheridan Dr., Amherst, NY 14226 - (716) 282-2888

1091 Main St., Suite 120, Buffalo, NY 14209 - (716) 282-2888

Languages Spoken: English

Aspire of WNY

Counties Served: Erie, Niagara

7 Community Dr., Cheektowaga, NY 14225 - (716) 324-2744

Languages Spoken: English

Autumn View Health Care Facility

Counties Served: Erie, Niagara

4650 Southwestern Blvd., Hamburg, NY 14075 - (716) 648-2450

Languages Spoken: English

Buffalo Spine and Sports Medicine

Counties Served: Erie

100 College Parkway, Suite 100, Williamsville, NY 14221 - (716) 626-0093

200 Sterling Dr., Ste. 200, Orchard Park, NY 14127 - (716) 626-0093

Languages Spoken: English

Community Health Center of Buffalo

Counties Served: Erie, Niagara

34 Benwood Ave., Buffalo, NY 14214 - (716) 986-9199

Languages Spoken: English, Spanish, Chinese, Russian, Italian, Hebrew

Diversified Rehabilitation Services

Counties Served: Erie, Niagara

2900 Delaware Ave. Kenmore, NY 14217 - (716) 871-9915

17 Limestone Dr., Ste. 5, Williamsville, NY 14221 - (716) 362-1552

Languages Spoken: English

Outpatient Therapies (Continued)

Elite Spine and Extremity Physical Therapy

Counties Served: Erie, Niagara

2360 Sweet Home Rd., Suite 01-02, Amherst, NY 14228 - (716) 525-1184

Languages Spoken: English

Empower

Counties Served: Erie, Niagara

9812 Lockport Rd., Niagara Falls, NY 14207 - (716) 297-1478 Ext. 154

Languages Spoken: English

Erie County Medical Center

Counties Served: Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe

462 Grider St., Buffalo, NY 14215 - (716) 898-3225

Languages Spoken: English

Garden Gate Health Care Facility

Counties Served: Erie

2365 Union Rd., Cheektowaga, NY 14227 - (716) 668-8100

Languages Spoken: English

Glover Physical Therapy

Counties Served: Erie

3620 Harlem Rd., Ste. 2, Cheektowaga, NY 14215 - (716) 446-9500

Languages Spoken: English

Harris Hill Nursing Facility

Counties Served: Erie

2699 Wehrle Dr., Williamsville, NY 14221 - (716) 632-3700

Languages Spoken: English

Independent at Home (Home Based) Lymphedema

Counties Served: Chautauqua, Erie, Genesee, Monroe, Niagara, Orleans

1 Keuka Business Park, Ste. 201, Penn Yan, NY 14527 - (315) 694-9056

Languages Spoken: English

Kirkhaven (SCCIPA)

Counties Served: Monroe

254 Alexander St., Rochester, NY 14607 - (585) 461-1991

Languages Spoken: English

Outpatient Therapies (Continued)

Lockport Rehab & Health Care Center Health Care Facility

Counties Served: Niagara

909 Lincoln Ave., Lockport, NY 14094 - (716) 434-6361

Languages Spoken: English

Lutheran Home & Rehab Center

Counties Served: Chautauqua

715 Falconer St., Jamestown, NY 14701 - (716) 665-4905

Languages Spoken: English, Spanish, Other languages accommodated as needed

Medina Memorial Hospital

Counties Served: Niagara, Orleans, Genesee, Monroe

Albion Walk In Clinic - 14789 Route 31 at Butts Rd., Albion, NY 14411 - (585) 589-2273

Languages Spoken: English

Niagara Falls Memorial Medical Center

Counties Served: Niagara

Summit Healthplex - 6934 Williams Rd., Wheatfield, NY 14304 - (716) 298-5800

621 Tenth St., Niagara Falls, NY 14302 - (716) 278-4391

Languages Spoken: English

Northgate Health Care Facility

Counties Served: Niagara

7264 Nash Rd., North Tonawanda, NY 14120 - (716) 694-7700

Languages Spoken: English

Park Avenue Physical Therapy

Counties Served: Orleans, Niagara

711 Park Ave., Medina, NY 14103 - (585) 798-4344

Languages Spoken: English, Spanish

Seneca Health Care Center

Counties Served: Erie

2987 Seneca St., West Seneca, NY 14224 - (716) 828-0500

Languages Spoken: English

United Memorial Center

Counties Served: Genesee

127 North St., Batavia, NY 14020 - (585) 343-6030

Languages Spoken: English

Outpatient Therapies (Continued)

WCA Hospital (Women's Christian Association)

Counties Served: Chautauqua

207 Foote Ave., Jamestown, NY 14701 - (716) 487-0141

Languages Spoken: English

Personal Care

Accredited Care

Counties Served: Erie, Niagara, Chautauqua
106 W 3rd St., Ste. 705, Jamestown, NY 14701 - (716) 484-7101
Languages Spoken: English

Aftercare Nursing Services

Counties Served: Erie, Niagara, Chautauqua
1680 Walden Ave., Cheektowaga, NY 14225 - (716) 894-7777
411 West 3rd St., Jamestown, NY 14701 - (716) 487-2273
Languages Spoken: English

Caregivers

Counties Served: Erie, Chautauqua
560 West 3rd St., Suite 6, Jamestown, NY 14701 - (716) 484-9113
2465 Sheridan Dr., Tonawanda, NY 14150 - (716) 838-6060
Languages Spoken: English, Spanish

Chautauqua Opportunities

Counties Served: Chautauqua
402 Chandler St., Jamestown, NY 14701 - (716) 661-9430
Languages Spoken: English, Spanish

Companion Care of Rochester

Counties Served: Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe
216 East Main St., Ste. 20, Batavia, NY 14020 - (585) 219-4427
70 Carlson Rd., Rochester, NY 14610 - 1-844-546-1600
Languages Spoken: English

Crane Home Care

Counties Served: Erie, Chautauqua, Genesee, Monroe, Niagara
40 Main St., Hamburg, NY 14075 - (716) 648-2273
Languages Spoken: English

Edison Home Health Care

Counties Served: Erie, Niagara, Chautauqua, Genesee, Orleans, Monroe
5589 Broadway Lancaster, NY 14086 - (716) 222-9246
Languages Spoken: English

Embrace Care, LLC

Counties Served: Monroe, Orleans
24 Market St., Brockport, NY 14420 (585) 512-8797

Kalos Health MLTC

Languages Spoken: English, Spanish

Personal Care (Continued)

HCR Home Care

Counties Served: Orleans, Genesee, Monroe
85 Metro Park, Rocheter, NY 14623 - (585) 272-1930
Languages Spoken: English

Health Force Home Care

Counties Served: Erie, Niagara
3409 Genesee St., Cheektowaga, NY 14225 - (716) 855-2273
Languages Spoken: English

Homewatch Caregivers

Counties Served: Erie, Niagara, Chautauqua
5500 Main St., Ste. 222, Williamsville, NY 14221 - (716) 565-3103
Languages Spoken: English

Liberty Home Care

Counties Served: Erie, Niagara, Orleans, Genesee
2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000
Languages Spoken: English

Mary Agnes Manor LLC

Counties Served: Erie, Genesee
Licensed Home Care Agency 307 Porter Rd., Buffalo, NY 14201 - (716) 881-0565
Languages Spoken: English

Mercy Home Care

Counties Served: Erie, Niagara
144 Genesee St., Buffalo, NY 14203 - (716) 668-3511
Languages Spoken: English, Spanish

Venture Forthe

Counties Served: Erie, Niagara, Chautauqua, Genesee, Orleans, Monroe
3900 Packard Rd., Niagara Falls, NY 14303 - (716) 285-8070
421 E 2nd St., Ste. 2F, Jamestown, NY 14701 - (716) 870-8857
687 Lee Rd., Rochester, NY 14606 - (585) 413-3752
Languages Spoken: English, Spanish, Chinese, Russian

WILLCARE

Counties Served: Erie, Niagara, Chautauqua
346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500
220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131

Kalos Health MLTC

9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680

Languages Spoken: English

Personal Emergency Response Services (PERS)

Chautauqua County Office of the Aging

Counties Served: Chautauqua

3 North Erie St., Maryville, NY 14757 - (716) 661-7582

Languages Spoken: English, Spanish

Doyle Security Systems

Counties Served: Erie, Niagara, Chautauqua, Orleans, Genesee, Monroe

792 Calkins Rd., Rochester, NY 14623 - (585) 242-1625

81 Benbro Dr., Ste. 400, Buffalo, NY 14225 - (800) 664-7613

Languages Spoken: English

Health System Services

Counties Served: Erie, Niagara

6867 Williams Rd., Wheatfield, NY 14304 - (716) 283-2339

Languages Spoken: English

HelpLink Now, LLC

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

266 Merrick Road, Suite 104, Lynbrook, NY 11563 - (855) 789-6014

Languages Spoken: English

Liberty Home Care

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000

Languages Spoken: English

MedScope America

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

111 8th Ave., 13th Floor, New York, NY 10011 - (800) 645-2060

Languages Spoken: English, Spanish, Russian

Mercy Home Care: Home Response

Counties Served: Erie, Niagara

6350 Transit Rd., Depew, NY 14043 - (716) 668-3511

Languages Spoken: English, Spanish

Orleans County Office for the Aging

Counties Served: Orleans

14016 State Hwy 31, Albion, NY 14411 - (585) 589-3191

Languages Spoken: English

Personal Emergency Response Services (PERS) (Continued)

Visiting Nursing Association (VNA) - Lifeline

Counties Served: Erie, Niagara, Chautauqua

2100 Wehrle Dr., Williamsville, NY 14221 - (716) 630-8100

560 W. 3rd St. Jamestown, NY 14701 - (716) 483-1940

Languages Spoken: English

Podiatry

Advanced Podiatry Associates

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua
2 State St., Batavia, NY 14020 - (585) 343-8150
Languages Spoken: English

Ambulatory Foot Care of Tonawanda

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua
190 Main St., Tonawanda, NY 14150 - (716) 693-1050
Languages Spoken: English, Greek

Ankle & Foot Centers of Western New York

Counties Served: Erie, Niagara Genesee
15 Northland Ave., Buffalo, NY 14208 - (585) 797-5828
8745 Lake Street Rd., LeRoy, NY 14482 - (585) 797-5828
Languages Spoken: English

Anthony L. Jordan Center

Counties Served: Monroe
82 Holland St., Rochester, NY 14605 - (585) 423-2816
Jordan - Woodward Center -480 Genesee St., Rochester, NY 14611 - (585) 463-3040
Languages Spoken: English, Spanish, Somali, Korean, Vietnamese, Ukranian, Russian, Cryacome to access all languages as needed

Aspire of WNY

Counties Served: Erie, Niagara
7 Community Dr., Cheektowaga, NY 14225 - (716) 324-2744
Languages Spoken: English

Batavia Foot Care Center

Counties Served: Erie, Niagara, Genesee, Chautauqua, Orleans
3922 W. Main St., Batavia, NY 14020 - (585) 344-1677
Languages Spoken: English

Dr. Steven Gutsin

Counties Served: Erie, Niagara
41 Bender Dr., Orchard Park, NY 14127 - (716) 646-6006
Languages Spoken: English

Podiatry (Continued)

Dr. Will Rosena DPM

Counties Served: Erie, Niagara

87 Mead St., North Tonawanda, NY 14120 - (716) 692-1451

Languages Spoken: English

Empower (Niagara Cerebral Palsy)

Counties Served: Niagara

9812 Lockport Rd., Niagara Falls, NY 14304 - (716) 297-1478 ext.154

Languages Spoken: English

Erie County Medical Center

Counties Served: Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe

462 Grider St., Buffalo, NY 14215 - (716)898-3152

Languages Spoken: English

Genesee Valley Podiatry, LLP

Counties Served: Monroe

500 W Whitney Rd., Penfield, NY 14526 - (585) 586-6100

1404 Portland Ave., Rochester, NY 14621 - (585) 266-1940

4500 Millennium Dr., Suite C Geneseo, NY - (585) 243-2486

Languages Spoken: English

James Hanna, DPM PC

Counties Served: Erie, Niagara, Orleans

690 Davison Rd., Lockport, NY 14094 - (716) 433-8711

Languages Spoken: English

Lockport Foot Care

Counties Served: Niagara, Orleans

6272 Robinson Rd., Lockport, NY 14094 - (716) 434-3338

711 Park Ave., Medina, NY 14103 - (585) 798-1515

Languages Spoken: English

Nancy Butler, DPM

Counties Served: Erie

8333 Black Walnut Dr., East Amherst, NY 14051 - (716) 444-2159

Languages Spoken: English

Podiatry (Continued)

Neighborhood Health Center

Counties Served: Erie

155 Lawn Ave., Buffalo, NY 14207 - (716) 875-2904
300 Niagara St., Buffalo, NY 14201 - (716) 242-8600
4233 Lake Ave., Blasdell, NY 14219 - (716) 332-3070
Languages Spoken: English

The Resource Center

Counties Served: Chautauqua

200 Dunham Ave., Jamestown, NY 14701 - (716) 483-2344
Languages Spoken: English, Spanish

Riznyk Podiatry

Counties Served: Erie, Chautauqua

6272 West Quaker St., Orchard Park, NY 14127 - (716) 662-7729
841 Routes 5 & 20, Irving, NY 14081 - (716) 934-7018
Languages Spoken: English

Susan Ribes, DPM

Counties Served: Erie

3085 Southwestern Blvd., Orchard Park, NY 14127 - (716) 675-5252
Languages Spoken: English

Private Duty Nursing

Aftercare Nursing Services

Counties Served: Erie, Niagara, Chautauqua

1680 Walden Ave., Cheektowaga, NY 14225 - (716) 894-7777

2043 Military Rd., Niagara Falls, NY 14304 - (716) 298-7777

411 West 3rd St., Jamestown, NY 14701 - (716) 487-2273

Languages Spoken: English

Amedisys Home Health Care

Counties Served: Erie, Niagara, Chautauqua

1127 Wehrle Dr., Suite 50, Amherst, NY 14221 – Phone (222) 299-3558 Fax (225) 368-2700

Languages Spoken: English

Caregivers

Counties Served: Chautauqua

111 West 2nd St., Jamestown, NY 14701 - (716) 484-9113

2465 Sheridan Dr., Tonawanda, NY 14150 - (716) 838-6060

Languages Spoken: English, Spanish

Crane Home Care

Counties Served: Erie, Chautauqua, Genesee, Monroe, Niagara

40 Main St., Hamburg, NY 14075 - (716) 648-2273

Languages Spoken: English

Edison Home Health Care

Counties Served: Erie, Niagara, Chautauqua, Genesee, Orleans, Monroe

5589 Broadway Lancaster, NY 14086 - (716) 222-9246

Languages Spoken: English

Homewatch Caregivers

Counties Served: Erie, Niagara, Chautauqua

5500 Main St., Ste. 222, Williamsville, NY 14221 - (716) 565-3103

Languages Spoken: English

HCR Home Care

Counties Served: Orleans, Genesee, Monroe

85 Metro Park, Rochester, NY 14623 - (585) 272-1930

Languages Spoken: English

Private Duty Nursing (Continued)

Health Force Home Care

Counties Served: Erie, Niagara

3409 Genesee St., Cheektowaga, NY 14225 (716) 855-2273

Languages Spoken: English

Liberty Home Care

Counties Served: Erie, Niagara

2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000

Languages Spoken: English

Mercy Home Care

Counties Served: Erie, Niagara

144 Genesee St., Buffalo, NY 14203 - (716) 668-3511

Languages Spoken: English, Spanish

WILLCARE

Counties Served: Erie, Niagara, Chautauqua

346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500

220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131

9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680

Languages Spoken: English

Respiratory Therapy

American Homepatient

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua
435 Lawrence Bell Dr., Ste. 12, Williamsville, NY 14221 - (716) 681-2242
Languages Spoken: English

Buffalo Respiratory Therapy

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua
17 Limestone Dr., Williamsville, NY 14221 - (716) 932-7581
Languages Spoken: English

Buffalo Wheelchair (Buffalo CPAP)

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua
1900 Ridge Rd., West Seneca, NY 14224 - (716) 206-0208
3735 Union Rd., Cheektowaga, NY 14225 - (716) 206-0208
Languages Spoken: English, Spanish

Health Systems Services of WNY

Counties Served: Erie, Niagara
6867 Williams Rd., Wheatfield, NY 14304 - (716) 283-2339
Languages Spoken: English

Inogen, Inc.

Counties Served: Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe
326 Bollay Dr., Goleta, CA 93117 - (805) 562-0647
Languages Spoken: English, Spanish, Chinese, Russian, Italian, Polish, Interpreter Service Available

Liberty Home Care

Counties Served: Erie, Niagara
2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000
Languages Spoken: English

Lincare

Counties Served: Erie, Niagara, Chautauqua, Monroe
25 Hazelwood Dr., #100 Buffalo, NY 14228 - (716) 662-7444
6601 S. Transit Rd., Lockport, NY 14094 - (716) 204-1490
4 Center Dr., Orchard Park, NY 14127 - (716) 662-7444
2184 Foote Avenue Ext., Jamestown, NY 14701 - (716) 484-1292
939 Jefferson Rd., Rochester, NY 14623 - (585) 424-5640
Languages Spoken: English, Telecommunication Service Subscriber

Respiratory Therapy (Continued)

RespicAir

Counties Served: Erie, Niagara, Chautauqua

766 Main St., Niagara Falls, NY 14301 - (716) 278-0204

Languages Spoken: English

Respiratory Services of WNY

Counties Served: Erie, Niagara, Chautauqua

80 French Rd. Cheektowaga, NY 14227 - (716) 683-6699

1170 Central Ave., Suite 170 Dunkirk, NY 14048 - (716) 203-7029

Languages Spoken: English

Rotech - First Community Care

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua

210 John Glenn Dr., Amherst, NY 14228 - (716) 691-9300

Languages Spoken: English

United Oxygen and Medical Equipment

Counties Served: Genesee, Orleans, Monroe

3670 Mount Read Blvd., Rochester, NY 14616 - (585) 360-4900

Languages Spoken: English, Spanish, Italian

Upstate Home Care

Counties Served: Erie, Chautauqua, Genesee, Monroe, Niagara, Orleans

435 Lawrence Bell Dr., Suite 103. Williamsville, NY 14221 - (716) 565-2100

200 Air Park Dr., Rochester, NY 14624 - (585) 328-2050

Languages Spoken: English

Skilled Nursing Facilities

Aaron Manor Rehabilitation and Nursing Center (SCCIPA)

Counties Served: Monroe

100 St., Camillus Way, Fairport, NY 14450 - (585) 377-40000

Languages Spoken: English

Autumn View Health Care Facility

Counties Served: Erie

4650 Southwestern Blvd., Hamburg, NY 14075 - (716) 648-2450

Languages Spoken: English

Brothers of Mercy

Counties Served: Erie

10570 Bergtold Rd., Clarence, NY 14031 - (716) 759-7647

Languages Spoken: English

Buffalo Center for Rehabilitation and Nursing

Counties Served: Erie

1014 Delaware Ave., Buffalo, NY 14209 - (716) 883-6782

Languages Spoken: English, French, Creole, Hebrew, Yiddish, ASL

Buffalo Community Healthcare Center

Counties Served: Erie

1205 Delaware Ave., Buffalo, NY 14209 - (716) 885-3838

Languages Spoken: English, Spanish, Chinese, Russian, Italian, Hebrew

Chautauqua Nursing and Rehabilitation Center

Counties Served: Chautauqua

10836 Temple Rd., Dunkirk, NY 14048 - (716) 366-6400

Languages Spoken: English, Spanish

Comprehensive Rehab & Nursing

Counties Served: Erie

147 Reist St., Williamsville, NY 14221 - (716) 633-5400

Languages Spoken: English, Spanish

Crest Manor Living and Rehabilitation Center (SCCIPA)

Counties Served: Monroe

6745 Pittsford Palmyra Rd., Fairport, NY 14450 - (585) 223-3633

Languages Spoken: English

Degraff Nursing Home

Counties Served: Niagara

Kalos Health MLTC

445 Tremont St., North Tonawanda, NY 14120 - (716) 690-2081

Languages Spoken: English, Language Line Subscriber

Skilled Nursing Facilities (Continued)

Elderwood

Counties Served: Erie, Niagara

2600 Niagara Falls Blvd., Wheatfield, NY 14304 - (716) 215-8000

2850 Grand Island Blvd., Grand Island, NY 14072 - (716) 773-5900

4459 Bailey Ave., Amherst, NY 14226 - (866) 835-2543

5775 Maelou Dr., Hamburg, NY 14075 - (716) 648-2820

200 Bassett Rd. Williamsville, NY 14221 - (716) 689-6681

225 Bennett Rd., Cheektowaga, NY 14227 - (716) 681-9480

1818 Como Park Blvd., Lancaster, NY 14086 - (716) 683-6165

104 Old Niagara Rd., Lockport, NY 14094 - (716) 434-6324

Languages Spoken: English

Ellicott Center for Rehabilitation and Nursing

Counties Served: Erie

200 Seventh St., Buffalo, NY 14201 (716) 847-2500

Languages Spoken: English, Spanish

Fairport Baptist Homes (SCCIPA)

Counties Served: Monroe

4646 Fairport Nine Mile Point Rd., Fairport, NY 14450 - (585) 377-0350

Languages Spoken: English

Garden Gate Health Care Facility

Counties Served: Erie

2365 Union Rd., Cheektowaga, NY 14227 - (716) 668-8100

Languages Spoken: English

Genesee Center Operating

Counties Served: Genesee

278 Bank St., Batavia, NY 14020 - (585) 344-0584

Languages Spoken: English, Spanish

GreenField Health & Rehab Center

Counties Served: Erie

5949 Broadway, Lancaster NY 14086 - (716) 684-3000

Languages Spoken: English, Translation service available

Harris Hill Nursing Facility

Counties Served: Erie

2699 Wehrle Dr., Williamsville, NY 14221 - (716) 632-3700

Languages Spoken: English

Skilled Nursing Facilities (Continued)

Heritage Green Rehab & Skilled Nursing

Counties Served: Chautauqua
3023 Route 430, Greenhurst, NY 14742 - (716) 483-5000
Languages Spoken: English

Heritage Park Rehab & Skilled Nursing

Counties Served: Chautauqua
150 Prather Ave., Jamestown, NY 14701 - (716) 488-1921
Languages Spoken: English, Spanish

Heritage Village Rehab & Skilled Nursing

Counties Served: Chautauqua
4570 Route 60, Gerry, NY 14740 - (716) 985-4612
Languages Spoken: English, Spanish

High Pointe on Michigan

Counties Served: Erie
1031 Michigan Ave., Buffalo, NY 14203 - (716) 748-3102
Languages Spoken: English

LeRoy Village Green Residential Health Care Facility (SCCIPA)

Counties Served: Monroe
10 Munson St., LeRoy, NY 14482 - (585) 768-2561
Languages Spoken: English

Lockport Rehab & Health Care Center

Counties Served: Niagara
909 Lincoln Ave., Lockport, NY 14094 - (716) 434-6361
Languages Spoken: English

Lutheran Home & Rehab Center

Counties Served: Chautauqua
715 Falconer St., Jamestown, NY 14701 - (716) 665-4905
Languages Spoken: English

Medina Memorial SNF

Counties Served: Orleans
200 Ohio St., Medina, NY 14103 - (585) 798-2000
Languages Spoken: English

Skilled Nursing Facilities (Continued)

Maplewood Nursing Home (SCCIPA)

Counties Served: Monroe

100 Daniel Dr., Webster, NY 14580 - (585) 872-1800

Languages Spoken: English

Northgate Health Care Facility

Counties Served: Niagara

7264 Nash Rd., North Tonawanda, NY 14120 - (716) 694-7700

Languages Spoken: English

Orchard Manor Rehab & Nursing

Counties Served: Orleans

600 Bates Rd., Medina, NY 14103 - (585) 798-4100

Languages Spoken: English, Spanish, Russian

Our Lady of Peace

Counties Served: Niagara

5285 Lewiston Rd., Lewiston, NY 14092 - (716) 298-2900

Languages Spoken: English, Spanish, Language software available

Rochester Center for Rehabilitation and Nursing

Counties Served: Monroe

525 Beahan Rd., Rochester, NY 14624 - (585) 247-7880

Languages Spoken: English

Safire Southtowns

Counties Served: Erie

300 Dorrance Ave., Buffalo, NY 14220 - (716) 825-4984

Languages Spoken: English, Spanish

Schoellkopf Health Center

Counties Served: Niagara

621 10th St., Niagara Falls, NY 14301 - (716) 278-4578

Languages Spoken: English, Spanish

Schofield Residence Nursing Facility

Counties Served: Erie

3333 Elmwood Ave., Buffalo, NY 14217 - (716) 874-1566

Languages Spoken: English

Skilled Nursing Facilities (Continued)

Seneca Health Care Facility

Counties Served: Erie

2987 Seneca St., West Seneca, NY 14224 - (716) 828-0500

Languages Spoken: English

Safire Rehabilitation of Northtowns

Counties Served: Erie

2799 Sheridan Dr., Tonawanda, NY 14150 - (716) 218-4300

Languages Spoken: English, Spanish

St. Ann's Home for the Aged

Counties Served: Monroe

1500 Portland Ave., Rochester, NY 14621 - (585) 697-6337

Languages Spoken: English, Spanish

The Church Home of the Protestant Episcopal Church in the City of Rochester, New York

Counties Served: Monroe

505 Mount Hope Ave., Rochester, NY 14620 - (585)546-8400

Languages Spoken: English, Spanish, Italian

The Grand Rehabilitation and Nursing at Batavia

Counties Served: Genesee

257 State St., Batavia, NY 14020 - (585) 343-1300

Languages Spoken: English, Spanish, Russian, Hebrew

The Pearl Nursing Center of Rochester

Counties Served: Genesee, Monroe

1335 Portland Ave., Rochester, NY 14621 - (585) 544-4000

Languages Spoken: English, Spanish

Villages of Orleans

Counties Served: Orleans

14012 Route 31, Albion, NY 14411 - (585) 589-5637

Languages Spoken: English, Spanish

Wesley Gardens (SCCIPA)

Counties Served: Monroe

3 Upton Park, Rochester, NY 14607 - (585) 241-2102

Languages Spoken: English

Williamsville Suburban

Counties Served: Erie

193 S. Union Rd., Williamsville, NY 14221 - (716) 276-1900

Languages Spoken: English

Social & Environmental Support Services

Caring Environments

Counties Served: Erie, Chautauqua, Orleans, Niagara, Genesee, Monroe

4365 Ransom Rd., Clarence, NY 14031 - (716) 848-9706

Languages Spoken: English, Spanish

Chautauqua Opportunities

Counties Served: Chautauqua

17 W. Courtney St., Dunkirk, NY 14048 - (716) 366-3335

Languages Spoken: English, Spanish

CPT Construction

Counties Served: Erie, Niagara

1230 86th St., Niagara Falls, NY 14304 - (716) 345-2800

Languages Spoken: English

Crane Home Care

Counties Served: Erie, Chautauqua, Genesee, Monroe, Niagara

40 Main St., Hamburg, NY 14075 - (716) 648-2273

Languages Spoken: English

Eastside Medical Supply

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe

2210 Monroe Ave., Rochester, NY 14618- (585) 623-8936

Languages Spoken: English

Epilepsy Pralid

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua

2 Townline Circle, Rochester, NY 14623 - (585) 442-6420

Languages Spoken: English

Health System Services of WNY

Counties Served: Erie, Niagara

6867 Williams Rd., Wheatfield, NY 14304 - (716) 283-2339

Languages Spoken: English

I Need a Handyman

Counties Served: Monroe

199 La Solis Dr., Rochester, NY 14626 - (585) 225-2045

Languages Spoken: English

Social & Environmental Support Services (Continued)

Liberty Home Care

Counties Served: Erie, Niagara

2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000

Languages Spoken: English

Precision Ramps

Counties Served: Erie, Niagara, Genesee, Orleans, Monroe

281 County Route 38, Hastings, NY 13076 - (315) 243-1527

Languages Spoken: English

Tim Newton Construction

Counties Served: Orleans

2374 Eagle Harbor Waterport Rd., Albion, NY 14411 - (585) 682-7724

Languages Spoken: English

Westside Medical Supply

Counties Served: Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

765 Elmgrove Rd., Rochester, NY 14624 – Phone (585) 227-8750

Languages Spoken: English, Italian, Polish, Arabic

Vision Care Services

Akron Optical Shop, Inc.

Counties Served: Erie, Niagara, Genesee
55 Main St., Akron, NY 14001 – Phone (716) 542-2002
Languages Spoken: English

Anthony L. Jordan Center

Counties Served: Monroe
(*Vision Services Only*) - 82 Holland St., Rochester, NY 14605 - (585) 423-2816
Languages Spoken: English, Spanish, Somali, Korean, Vietnamese, Ukranian, Russian, We use Cryacom to access all languages needed

Biondolillo Eye Care

Counties Served: Erie
206 Lake St., Hamburg, NY 14075 - (716) 649-1010
Languages Spoken: English

Buffalo's Best Opticians

Counties Served: Erie
6224 Transit Rd., Depew, NY 14043 - (716) 683-5566
2864 Delaware Ave., Kenmore, NY 14217 - (716) 874-4119
2064 Seneca St., Buffalo, NY 14210 – (716) 822-1515
Languages Spoken: English

Johnson & Amabile OD, Optometrists for Buffalo's Best

Counties Served: Erie
2064 Seneca St., Buffalo, NY 14210 - (716) 822-1515
6224 Transit Rd., Depew, NY 14043 – (716) 683-5566
2864 Delaware Ave., Kenmore, NY 14217 – (716) 940-8325
Languages Spoken: English

Dr. Anthony LaDota

Counties Served: Erie, Niagara
363 Delaware St., Tonawanda, NY 14150 – (716) 695-2024
Languages Spoken: English

Eye Care Professionals of WNY

Counties Served: Erie
5500 Main St., Williamsville, NY 14221 - (716) 833-2020
2290 Main St., Buffalo, NY 14214 - (716) 835-1105
750 Dick Rd., Cheektowaga, NY 14227 - (716) 684-1622
4703 Transit Rd., Depew, NY 14043 - (716) 656-2011
Languages Spoken: English

Vision Care Services (Continued)

Hall Optical

Counties Served: Chautauqua

707 Fairmount Ave., Suite 10, Jamestown, NY 14701 (716) 483-1955

Languages Spoken: English

Lake Plains Eye Center

Counties Served: Orleans, Niagara, Genesee

500 Erie St., Medina, NY 14103 - (585) 798-2020

Languages Spoken: English, Spanish

Legarreta Eye Center

Counties Served: Erie, Niagara, Genesee

1301 North Forest Rd., Ste. 7, Williamsville, NY 14221 - (716) 633-2203

2720 Union Rd., Cheektowaga, NY 14227 - (716) 668-3030

667 Davidson Rd., Lockport, NY 14094 - (716) 433-0091

Languages Spoken: English

Niagara Optical

Counties Served: Niagara

8962 Porter Rd., Niagara Falls, NY 14304 - (716) 297-4465

Languages Spoken: English, French, Some American Sign Language

Oak Orchard Community Health Center

Counties Served: Genesee

300 West Ave., Brockport, NY 14420 - (585) 637-3905

301 West Ave., Albion, NY 14411 - (585) 589-5613

304 E. Main St., Batavia, NY 14020 - (585) 344-2203

Languages Spoken: English, Spanish, Polish

Optique Optical

Counties Served: Genesee

113 Main St., Batavia, NY 14202 - (585) 344-1345

Languages Spoken: English

Place Optical Company

Counties Served: Genesee

8663 E. Main Rd., LeRoy, NY 14482 - (585) 538-6435

Languages Spoken: English

Vision Care Services (Continued)

Renna Optical

Counties Served: Erie

(Eyeglasses Only) - 3943 Bailey Ave., Eggertsville, NY 14226 - (716) 836-4670

Languages Spoken: English

SightRite

Counties Served: Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe

(Mobile to Nursing Home & Assisted Living members only)

236 Broadway, Brooklyn, NY 11211 - (718) 633-2455

Languages Spoken: English

The Towpath Optician

Counties Served: Monroe

20 West Ave., Brockport, NY 14420 - (585) 637-5858

Languages Spoken: English