



**Managed Long Term Care  
Provider Directory**

**January 2021**  
2424 Niagara Falls Blvd., Niagara Falls, NY 14304  
716-304-1212

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## INTRODUCTION

This directory provides a list of specialists, dentists, and other providers that participate in the Kalos Health Managed Long Term Care (MLTC) network. If you cannot find your provider in this directory, please call Member Services at 716-304-1212 to see if we have recently added him/her to our network.

This directory is current as of January 1<sup>st</sup>, 2021. Some plan providers may have been added or removed after this directory was printed.

To get the most up-to-date information about Kalos Health Managed Long Term Care providers in your area, call **Kalos Health Member Services: 1-800-894-2464 (TTY: 1-800-662-1220)** 24 hours a day, 7 days a week.

### **How do I find Kalos Health providers in my area?**

Providers are listed in alphabetical order by type of service provided.

### **Do I need a referral or pre-authorization for services?**

Routine services for Audiology, Optometry and Podiatry do not need pre-authorization. For anything exceeding routine care or for any of our other covered services, you will need pre-authorization. To obtain an authorization, you or your network provider can call:

**Kalos Health Member Services:**

**1-800-894-2464 (TTY: 1-800-662-1220)** 24 hours a day, 7 days a week.

### **Dental Services:**

Kalos Health Managed Long Term Care members who need help or have questions about dental services should call:

**Kalos Health Member Services**

**1-800-894-2464 (TTY: 1-800-662-1220)** 24 hours a day, 7 days a week.

## FREQUENTLY ASKED QUESTIONS

### Can I use providers not in the Kalos Health network?

When you joined Kalos Health Managed Long Term Care, you agreed to use Kalos Health network providers. Under some special circumstances you might be able to use out-of-network providers, if none of the Kalos Health network providers in your area are able to provide the care you need. Please talk to your Care Manager before using an out-of-network provider.

### What if your provider leaves Kalos Health?

Sometimes the network provider you are using might leave the plan. If this does happen, your Kalos Health Care Manager will arrange services for you from another network provider.

### What should I do if I have a medical emergency?

If you have a medical emergency:

- Get medical help as quickly as possible. Call 911 for help or go directly to the nearest emergency room.
- However, as soon as possible, you or someone else should contact **Kalos Health at 1-800-894-2464 (TTY: 1-800-662-1220)** 24 hours a day, 7 days a week. Your Care Manager needs to know about your emergency so that we can help coordinate your follow-up care. Please try to contact Kalos Health about your emergency or hospitalization within 48 hours.

### For more information

For more detailed information about your Kalos Health Managed Long Term Care services please review your Member Handbook.

If you have questions about Kalos Health Managed Long Term Care services, please call your Care Manager or Customer Services at **1-800-894-2464 (TTY: 1-800-662-1220)** 24 hours a day, 7 days a week. Or, visit [www.kaloshealth.org](http://www.kaloshealth.org).

### Questions about your Provider's license:

Call the New York State Office of Professional Medical Conduct at 1-800-663-6114 Monday through Friday 8:00 am 5:00 pm

### NYS Department of Health Complaint Hot Line:

If you have a complaint about Kalos Health, you can call 1-800-206-8125 Monday through Friday between 8:30 am and 5:00pm

## DEFINITIONS OF COVERED SERVICES

### **Adult Medical Day Health Care**

KALOS HEALTH can arrange for you to receive adult day health care in a residential health care facility or State-approved site supervised by a physician. The services provided at the adult day health care include: medical, nursing, food and nutrition, social services, rehabilitation therapy, leisure time activities, dental, pharmaceutical and other services. You must not be homebound and require certain preventive or therapeutic services to attend an adult day health care center.

### **Adult Social Day Care**

Social day care is a structured program which provides you with socialization, nutrition, supervision and monitoring in a protective setting. Additional services may include, but are not limited to, personal care maintenance, enhancement of daily living skills, transportation, caregiver assistance and case coordination and assistance. To learn more about this program contact your nurse care manager.

### **Audiology/Hearing Aides/Hearing Aide Batteries**

Services Include audiometric examination or testing, hearing aid evaluation, conformity evaluation and hearing aid prescription or recommendations if indicated. Hearing aid services include selecting, fitting and dispensing of hearing aids, hearing aid checks following dispensing and hearing aid repairs. Products include hearing aids, ear molds, batteries, special fittings and replacement parts.

### **Consumer Directed Personal Assistance (CDPA)**

As part of your managed long term care services, you may be eligible to self-direct your care. CDPA is a specialized program where a member or a person acting on a member's behalf self-directs and manages the member's personal care and other authorized services. This also includes hiring, training, supervising and scheduling staff. Staff may include family members or friends. This is an alternative to traditional home care services. To learn more about this covered service, please ask your nurse care manager.

### **Dental**

Services include but will not be limited to preventive, prophylactic and other dental care services and supplies, routine exams, prophylaxis, oral surgery, and dental prosthetic and orthotic appliances required to alleviate a serious health condition. As part of your dental benefit, you are entitled to twice yearly checkups including cleanings, x-rays, and basic restorative services such as fillings, extractions, and dentures (every 8 years).

## **Durable Medical Equipment (DME)\*\* / Medical Supplies**

**Durable Medical Equipment (DME)** describes devices and equipment that are ordered by a practitioner in the treatment of a specific medical condition and have the following characteristics:

- can withstand repeated use for a protracted period of time,
- are primarily and customarily used for medical purposes,
- are generally not useful in the absence of an illness or injury, and
- are not usually fitted, designed, or fashioned for a particular individual's use.

**Medical/Surgical Supplies** are items for medical use other than drugs that have been ordered by a practitioner to treat a specific medical condition. They are usually:

- consumable,
- non-reusable,
- disposable, and
- have a specific purpose and generally have no salvageable value.

## **Home Delivered/Congregate Meals**

Home delivered and congregate meals provided in accordance with each individual member's plan of care.

## **Home Health Care\*\* (CHHA)**

Includes the following services which are of a preventive, therapeutic rehabilitative, health guidance and/or supportive nature: nursing services, home health aide services, nutritional services, social work services, respiratory therapy, physical therapy, occupational therapy and speech/language pathology.

Community members who require skilled services will be followed by a Certified Home Health Agency for skilled nursing/therapy monitoring. All home care services require physician orders for treatment. All services are provided in your home.

## **Medical Social Services**

Information, referral and assistance with obtaining or maintaining benefits that include financial assistance, medical assistance, food stamps, or other support programs provided by the Local Department of Social Services, HRA, Social Security Administration and other sources. Social work services also involve providing supports and addressing problems in a member's living environment, as well as activities of daily living to help the member remain in the community.

## **Non-Emergency Transportation**

Non-emergent transportation is provided by ambulance, ambulette, and taxi or livery service as appropriate for the member's condition. This is used to transport members to medical appointments or adult or social day program activities that are part of the member's Plan of Care.

## **Nutritional Counseling**

Assessment of nutritional needs and food patterns, or the planning for the provision of foods and drink appropriate for the member's physical and medical needs and environmental conditions, or the provision of nutrition education and counseling to meet normal and therapeutic needs. The services must be provided by a qualified nutritionist and include the following: assessment of the member's nutritional status and food preferences, planning of provision of appropriate dietary intake within the member's home environment and cultural considerations, nutritional education regarding therapeutic diets, development of a nutritional treatment plan, evaluation and revision of treatment plans, provision of in-service education to staff as well as consultation for a specific dietary problem and nutrition teaching to members and their families.

## **Oral Surgery\*\***

The surgical treatment or repair of various conditions of the mouth or jaw. Oral Surgery coverage is determined by medical necessity according to professional evaluations and assessments in accordance with the member's primary insurance.

## **Orthotics and Prosthetics\*\***

**Orthotic appliances and devices** are appliances and devices used to support a weak or deformed body part or to restrict or eliminate motion in a diseased or injured part of the body.

- Orthopedic footwear are shoes, shoe modifications, or shoe additions that are used to correct, accommodate, or prevent a physical deformity or range of motion malfunction in a diseased or injured part of the ankle or foot, or to support a weak or deformed structure of the ankle or foot, or to form an integral part of a brace.

**Prosthetic appliances and devices** are appliances and devices, which replace any missing part of the body.

## **Outpatient Therapies\*\* (Physical, Occupational, Speech; outside of the home)**

Physical, Occupational, Speech or other therapies in a setting other than the member's home. Physical therapy, occupational therapy and speech therapy will be limited to 20 Medicaid visits each, per therapy, per 12-month benefit year. This benefit limit applies to rehabilitation visits in private practitioners' offices, certified hospital outpatient departments and diagnostic and treatment centers (free-standing clinics).

## **Personal Care (LHCSA)**

Some or total assistance with activities such as personal hygiene, dressing and feeding, and nutritional and environmental support function tasks. Personal care must be medically necessary, ordered by a physician and provided by a qualified person in accordance with a plan of care.

## **Personal Emergency Response System (PERS)**

An electronic device which enables members to secure help if there is a physical, emotional or environmental emergency. Such systems are usually connected to a member's phone and signal a response center once a "help" button is activated. In the event of an emergency, the signal is received and appropriately acted on by our contracted response center.

## **Podiatry\*\***

Services provided by a podiatrist which may include routine foot care when they are performed as a necessary and integral part of medical care such as the diagnosis and treatment of diabetes, ulcers and infections.

## **Private Duty Nursing**

Continuous and skilled nursing care provided in a member's home by properly licensed registered professional or licensed practical nurses.

## **Respiratory Therapy & Oxygen\*\***

The performance of preventive, maintenance and rehabilitative airway-related techniques and procedures, including the application of medical gases, humidity, and aerosols, intermittent positive pressure, continuous artificial ventilation, the administration of drugs through inhalation and related airway management, patient care, instruction of patients and provision of consultation to other health personnel.

## **Skilled Nursing Facility\*\***

Residential Health Care Facility (Nursing Home) services describes care provided to members by a licensed skilled nursing facility for short term rehabilitation and long term placement when medically necessary.

## **Social and Environmental Supports**

Services and items that support the member's medical needs and are included in a member's plan of care. These services and items include but are not limited to the following: home maintenance tasks, homemaker/chore services and housing improvement.

## **Vision Care Services**



## Kalos Health MLTC

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Services of an optometrist and an ophthalmic dispenser, and includes eyeglasses; medical necessary contact lenses and polycarbonate lenses, artificial eyes (stock or custom made) and low vision aids. The optometrist may perform an eye exam to detect visual defects and eye disease as necessary or as required by the member's condition. Members may obtain a routine eye exam yearly and eyeglasses every 2 years or more frequently if medically necessary.

**\*\*MEDICARE COVERAGE MAY APPLY**

**Adult Day Health Care Program (Medical Adult Day)**

**Genesee County Adult Day Program**

**Counties Served:** Orleans, Genesee  
278 Bank St., Batavia, NY 14020 - (585) 344-0584  
Languages Spoken: English, Spanish

**Guildcare (Erie County)**

**Counties Served:** Erie  
1170 Main St., Third Floor, Buffalo, NY 14209 - (716) 885-8041  
Languages Spoken: English, Spanish, Russian

**Guildcare (Niagara County)**

**Counties Served:** Niagara  
4520 Military Rd., Niagara Falls, NY 14305 - (716) 285-3499  
Languages Spoken: English, Spanish, Russian

**Lutheran Social Services of Upstate NY (Warner Place)**

**Counties Served:** Chautauqua  
715 Falconer St., Jamestown, NY 14701 - (716) 484-2401  
Languages Spoken: English, Spanish, Other Languages Accommodated As Needed

**Meadowbrook Adult Day Program at the Highlands**

**Counties Served:** Monroe  
500 Hahnemann Trail, Pittsford, NY 14534 - (585) 641-6235  
Languages Spoken: English, Spanish

**Schofield Adult Day Health Care Program**

**Counties Served:** Erie, Niagara  
190 Fulton St., Buffalo, NY 14204 - (716) 849-8720  
Languages Spoken: English, Spanish

**St. Ann's Community & Home Connection\***

**Counties Served:** Orleans, Genesee, Monroe  
1500 Portland Ave., Rochester, NY 14621 - (585) 697-6361  
Languages Spoken: English, Spanish

**St. Catherine Laboure Health Care Center**

**Counties Served:** Erie, Niagara  
2157 Main St., Buffalo, NY 14214 - (716) 862-2513  
Languages Spoken: English

**Social Day Care**

**Aurora Adult Social Day**

**Counties Served:** Erie

101 King St., East Aurora, NY 14052 - (716) 652-4269

Languages Spoken: English, American Sign Language

**Canalview Social Adult Day Care**

**Counties Served:** Genesee, Orleans

43 Brown Ave., Albion, NY 14411 - (585) 637-0333

Languages Spoken: English

**Catholic Charities Social Day**

**Counties Served:** Erie

128 Wilson St., Buffalo, NY 14212 - (716) 896-6388

Languages Spoken: English

**Chautauqua Adult Day Care Center\***

**Counties Served:** Chautauqua

Dunkirk Center - 733 Central Ave., Dunkirk, NY 14048 - (716) 366-8786

Present Center – 358 East Fifth St., Jamestown, NY 14701 – (716) 665-4899

Taft Center – 663 Lakeview Ave., Jamestown, NY 14701 – (716) 664-9759

Westfield Center – 58 South Portage St., Westfield, NY 14787 – (716) 326-6842

Languages Spoken: English, Spanish

**Comfort Today (Tanglewood Nursing)\***

**Counties Served:** Chautauqua

17 Gifford Ave., Jamestown, NY 14791 - (716) 338-0500

Languages Spoken: English

**Community Place of Greater Rochester\***

**Counties Served:** Monroe

57 Central Park, Rochester, NY 14605 - (585) 327-7200

Languages Spoken: English, Spanish

**Empower, INC**

**Counties Served:** Niagara

8962 Porter Rd., Niagara Falls, NY 14304 - (716) 371-0728

Languages Spoken: English

**Hamburg Adult Day Services\***

**Counties Served:** Erie

4540 Southwestern Blvd., Hamburg, NY 14075 - (716) 646-0255

Languages Spoken: English

**Social Day Care (Continued)**

**HUB\***

**Counties Served:** Erie

254 Virginia St., Buffalo, NY 14201 – (716) 856-7110

Languages Spoken: English, Spanish

**Lake Shore Family Center\***

**Counties Served:** Chautauqua

845 Main St., Routes 5 & 20, Irving, NY 14081 - (716) 934-2353

Languages Spoken: English, Spanish, American Sign Language

**Lord of Life Adult Day Health Center\***

**Counties Served:** Erie

1025 Borden Rd., Depew, NY 14043 - (716) 668-8000

Languages Spoken: English

**Oasis Adult Daycare, LLC.**

**Counties Served:** Erie

115 Gold St., Buffalo, NY 14206 – (716) 424-6694

Languages Spoken: English

**Orchid Adult Daycare Corp.\***

**Counties Served:** Erie, Niagara

102 Broad St., Tonawanda, NY 14150 - (716) 264-4703

Languages Spoken: English

**People Inc.**

**Counties Served:** Erie, Niagara

2635 Delaware Ave., Buffalo, NY 14216 - (716) 768-2370

Languages Spoken: English

**Ralph C. Wilson Adult Day Services at Amherst**

**Counties Served:** Erie

370 James Audubon Pkwy., Amherst, NY 14228 - (716) 689-1403

Languages Spoken: English

**Ralph C. Wilson Adult Day Services at North Tonawanda**

**Counties Served:** Niagara

3780 Commerce Ct.#100, North Tonawanda, NY 14120 - (716) 243-7888

Languages Spoken: English

**St. Ann's Community Home & Heart at the Cathedral\***

**Counties Served:** Orleans, Genesee, Monroe

287 Flower City Park, Rochester, NY 14615 - (585) 697-6087

Languages Spoken: English, Spanish

**Social Day Care (Continued)**

**Venture Forthe**

**Counties Served:** Erie

295 Main St., Ste. 101, Buffalo, NY 14203 - (716) 285-8070

Languages Spoken: English

**Audiology/Hearing**

**Buffalo Hearing & Speech**

**Counties Served:** Erie, Niagara

50 East North St., Buffalo, NY 14203 - (716) 885-8318  
5225 Sheridan Dr., Williamsville, NY 14221 - (716) 204-8680  
6941 Elaine Dr., Ste. 4, Niagara Falls, NY 14304 - (716) 236-7887  
1026 Union Rd., West Seneca, NY - (716) 558-1105  
Languages Spoken: English, Spanish, Interpreter As Needed

**Diversified Hearing Services**

**Counties Served:** Erie, Niagara, Chautauqua

2721 Transit Rd., Elma, NY 14059 - (716) 668-0233  
4855 Camp Rd., Ste. 400, Hamburg, NY 14075 - (716) 649-7801  
6930 Williams Rd., Ste. 3200, Niagara Falls, NY 14304 - (716) 332-6440  
17 Limestone Dr., Ste. 5, Williamsville, NY 14221 - (716) 362-1552  
2900 Delaware Ave., Kenmore, NY 14217 - (716) 871-9915  
1189 East Main St., Westfield, NY 14787 - (716) 871-9915  
1083 Delaware Ave., 3<sup>rd</sup> Floor, Buffalo, NY 14209 - (716) 871-9915  
301 East Ave., Lockport, NY 14094 - (716) 433-7090  
450 North Main St., Ste. 1, Warsaw, NY 14569 - (585) 786-5017  
Languages Spoken: English

**Hart Hearing Centers**

**Counties Served:** Monroe, Orleans

468 Titus Ave., Rochester, NY 14617 - (585) 266-4130  
54 North Main St., Brockport, NY 14420 - (585) 637-0730  
200 White Spruce Blvd., Ste. 120, Rochester, NY 14623 - (585) 427-9010  
300 Cross Keys Office Park, Ste. 308, Fairport, NY 14450 - (585) 388-3818  
101 Canal Landing Blvd., Suite 10, Rochester, NY 14626 - (585) 227-6543  
Languages Spoken: English

**Consumer Directed Personal Assistance**

**All-American Home Care, Inc.**

**Counties Served:** Erie, Chautauqua, Monroe  
742 South Clinton Ave., Rochester, NY 14620-(585) 454-1776  
Languages Spoken: English

**All Metro Health Care**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe  
170 Franklin St., Buffalo, NY 14202 - (716) 856-2702  
Languages Spoken: English

**Amazing Home Care Services**

**Counties Served:** Erie, Niagara  
1601 Bronxdale Ave., Ste. 207, Bronx, NY 10462 - (716) 995-7787  
Languages Spoken: English

**America Homecare, Inc.**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe  
375 Dick Rd. Ste. 3, Depew, NY 14304 - (716) 288-9300  
Languages Spoken: English, Russian

**Committed Homecare, Inc.**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe  
534 Delaware Ave. Ste. 436, Buffalo, NY 14202 - (716) 557-1100  
Languages Spoken: English

**Companion Care of Rochester**

**Counties Served:** Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe  
216 East Main St., Ste. 20, Batavia, NY 14020 - (585) 219-4427  
70 Carlson Rd., Rochester, NY 14610 - (585) 546-1600  
Languages Spoken: English

**Edison Home Health Care**

**Counties Served:** Erie, Niagara, Chautauqua, Genesee, Orleans, Monroe  
5589 Broadway, Lancaster, NY 14086 - (716) 222-9246  
Languages Spoken: English

**Health Force**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe  
3409 Genesee St., Cheektowaga, NY 14225 - (716) 855-2273  
Languages Spoken: English

**Consumer Directed Personal Assistance (Continued)**

**Liberty Home Care**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe  
2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000  
Languages Spoken: English

**Med-Temps**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Monroe  
1597 W. Ridge Rd, Ste. 301, Rochester, NY 14626 - (585) 623-8796  
Languages Spoken: English

**People Inc. (Elmwood Health Center)**

**Counties Served:** Erie, Niagara  
2128 Elmwood Ave., Buffalo, NY 14207 - (716) 874-5600  
Languages Spoken: English

**Pleet Home Care**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe  
50 Fountain Plaza Ste. 1400, Buffalo, NY 14202 - (716) 261-2111  
Languages Spoken: English

**Trusted Choice Nursing**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe  
500 Seneca St., Suite 501 Buffalo, NY 14204 - (716) 853-5010  
Languages Spoken: English

**Venture Forthe**

**Counties Served:** Erie, Niagara, Chautauqua, Genesee, Orleans, Monroe  
3900 Packard Rd., Niagara Falls, NY 14303 - (716) 285-8070  
421 E 2<sup>nd</sup> St., Ste. 2F, Jamestown, NY 14701 - (716) 870-8857  
687 Lee Rd., Rochester, NY 14606 - (585) 413-3752  
Languages Spoken: English

**WILLCARE**

**Counties Served:** Erie, Niagara, Chautauqua  
346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500  
220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131  
9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680  
Languages Spoken: English



**Consumer Directed Personal Assistance (Continued)**

**WNY Independent Living**

**Counties Served:** Niagara, Erie, Genesee, Orleans, Chautauqua

3108 Main St., Buffalo, NY 14214 - (716) 836-0822

746 Portage Rd., Niagara Falls, NY 14301 - (716) 284-4131

113 Main St. Ste. 5, Batavia, NY 14020 - (585) 815-8501

Languages Spoken: English, Spanish, American Sign Language

**Dental Services**

**As of January 1, 2021 all Dental and Oral Surgery services for Kalos Health MLTC Plan members will be covered by Healthplex, Inc.**

**For an up-to-date list of Dental providers in your area, please visit**

**[www.healthplex.com/our\\_dentists/kaloshealth-search](http://www.healthplex.com/our_dentists/kaloshealth-search)**

**You may also call Healthplex to verify if a provider is in-network at 1-800-468-9868**

**For a printed list of Dental providers in your area, please call Kalos Health Member Services at 1-800-894-2464 and a representative will mail one directly to your home**

**Durable Medical Equipment**

**180 Medical Inc.**

**Counties Served:** Erie Niagara, Orleans, Genesee, Chautauqua, Monroe  
8516 Northwest Expressway, Oklahoma City, OK 73162  
Languages Spoken: English, Spanish

**Alden Medical Supply**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe  
13185 Broadway, Alden, NY 14004 - (716) 937-1720  
Languages Spoken: English

**Be Well Medical Supply**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe  
1712 East 16<sup>th</sup> St., Brooklyn, NY 11229 - (718) 787-1501  
Languages Spoken: English, Spanish, Chinese, Russian, Translation Services w/ 240 Languages

**Blackburn's Dove Medical Supplies**

**Counties Served:** Erie  
3242 Union Rd., Cheektowaga, NY 14227 - (716) 688-8911  
Languages Spoken: English, Spanish

**Bright Pharmacy & Medical Supply**

**Counties Served:** Erie, Chautauqua, Genesee, Monroe, Niagara, Orleans  
227 Brighton Beach Ave., Brooklyn, NY 11235 - (718) 615-1550  
Languages Spoken: English, Spanish, Russian, Polish, Turkish, Romanian

**Buffalo Pharmacies**

**Counties Served:** Erie  
1479 Kensington Ave., Buffalo, NY 14215 - (716) 832-7742  
Languages Spoken: English, Spanish

**Buffalo Respiratory Therapy**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua  
17 Limestone Dr., Williamsville, NY 14221 - (716) 932-7581  
Languages Spoken: English

**Buffalo Wheelchair (Buffalo CPAP)**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua  
1900 Ridge Rd., West Seneca, NY 14224 - (716) 206-0208  
3735 Union Rd., Cheektowaga, NY 14225 - (716) 206-0208  
Languages Spoken: English, Spanish

**Durable Medical Equipment (Continued)**

**Byram Healthcare**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Monroe, Chautauqua  
120 Bloomingdale Rd., White Plains, NY 10605 - (877) 902-9726 ext. 33999  
Languages Spoken: English, Spanish, Chinese, AT&T International Language Services

**Durable Medical Equipment & Supplies of LeRoy**

**Counties Served:** Erie, Chautauqua, Genesee, Monroe, Niagara, Orleans  
535 Summit Point Dr., Henrietta, NY 14467 - (585) 768-9495  
Languages Spoken: English

**Eastside Medical Supply**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe  
2210 Monroe Ave., Rochester, NY 14618- (585) 623-8936  
Languages Spoken: English

**Health System Services of WNY**

**Counties Served:** Erie, Niagara  
6867 Williams Rd., Wheatfield, NY 14304 - (716) 283-2339  
Languages Spoken: English

**Home Medical Supply**

**Counties Served:** Erie, Niagara, Orleans, Genesee  
653 E. Main St., Batavia, NY 14020 - (585) 343-9393  
Languages Spoken: English

**HSM Medical**

**Counties Served:** Chautauqua  
220 Fluvanna Ave., Ste. 500, Jamestown, NY 14701 - (716) 664-5775  
Languages Spoken: English

**KCI USA**

**Counties Served:** Erie, Niagara, Chautauqua, Orleans, Genesee, Monroe  
12930 W. Interstate 10, San Antonio, TX 78249 - 1-800-275-4524  
Languages Spoken: English, Spanish, Others Upon Request

**Liberator Medical Supply, Inc.**

**Counties Served:** Chautauqua, Erie, Genesee, Monroe, Niagara, Orleans  
2979 SE Gran Park Way, Stuart, FL 34997 - (877)221-9457  
Languages Spoken: English

**Durable Medical Equipment (Continued)**

**Liberty Home Care**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua  
2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000  
Languages Spoken: English, Spanish, Creole

**Lincare**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe  
25 Hazelwood Dr., Buffalo, NY 14228 - (716) 662-7444  
6601 S. Transit Rd., Lockport, NY 14094 - (716) 204-1490  
2184 Foote Ave Ext, Jamestown, NY 14701 - (716) 484-1292  
4 Center Dr. Orchard Park, NY 14127 - (716) 662-7444  
Languages Spoken: English

**Lockport Home Medical**

**Counties Served:** Erie, Niagara, Orleans  
21 Main St., Ste. 6, Lockport, NY 14094 - (716) 433-8735  
Languages Spoken: English, German

**Medcare Equipment**

**Counties Served:** Erie, Chautauqua  
512 W 3<sup>rd</sup> St., Jamestown, NY 14701 - (716) 664-5092  
Languages Spoken: English, Spanish

**National Seating & Mobility**

**Counties Served:** Erie, Chautauqua, Orleans, Niagara, Genesee, Monroe  
19 Ransier Dr., West Seneca, NY 14224 - (716) 674-0783  
Languages Spoken: English

**Numotion**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe  
11 Denton Ave., S., New Hyde Park, NY 14040 – Phone (718) 746-3150 Fax (718) 746-3151  
Languages Spoken: English

**People First Mobility**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe  
2128 Elmwood Ave., Buffalo, NY 14207 - (716) 566-5000  
Languages Spoken: English

**Prism Medical Products**

**Counties Served:** Erie, Niagara, Genesee, Chautauqua, Monroe, Orleans  
900 Albany Shaker Rd., Suite 1, Latham, NY 12110 - (888) 244-6421  
Languages Spoken: English, Translation Software Available

**Durable Medical Equipment (Continued)**

**Procair**

**Counties Served:** Erie, Niagara, Genesee, Chautauqua, Monroe, Orleans  
2407 N Main St., Warsaw, NY 14569 - (585) 786-3198  
Languages Spoken: English, Interpreters As Needed

**Respiratory Services Of WNY, Inc.**

**Counties Served:** Erie, Niagara  
80 French Rd., Cheektowaga, NY 14227 - (716) 683-6699  
Languages Spoken: English

**Riverview Professional Pharmacy CANT FIND**

**Counties Served:** Erie, Niagara, Genesee, Chautauqua, Monroe  
1050 Niagara St., Suite 110, Buffalo, NY 14213 - (716) 423-2313  
Languages Spoken: English, Spanish

**Rosenkrans Pharmacy, Inc.**

**Counties Served:** Orleans  
526 Main St., Medina, NY 14103 - (585) 798-1650  
Languages Spoken: English

**Rotech - First Community Care**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua  
210 John Glenn Dr., Amherst, NY 14228 - (716) 691-9300  
Languages Spoken: English

**Sheridan Surgical**

**Counties Served:** Erie, Niagara, Chautauqua, Orleans, Genesee, Monroe  
4513 Bailey Ave., Buffalo, NY 14226 - (716)836-8780  
Languages Spoken: English

**Union Medical Pharmacy**

**Counties Served:** Erie  
1769 Orchard Park Rd., West Seneca, NY 14224 - (716) 675-4133  
Languages Spoken: English, Italian

**United Oxygen and Medical Equipment**

**Counties Served:** Genesee, Orleans, Monroe  
3670 Mount Read Blvd., Rochester, NY 14616 - (585) 360-4900  
Languages Spoken: English, Spanish, Italian

**Durable Medical Equipment (Continued)**

**Upstate Home Care**

**Counties Served:** Erie, Chautauqua, Genesee, Monroe, Niagara, Orleans  
435 Lawrence Bell Dr., Ste. 103, Williamsville, NY 14221 – (716 )565-2100  
200 Air Park Dr., Rochester, NY 14624 - (585) 328-2050  
Languages Spoken: English

**VieMed, Inc.**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe  
11801 North Tatum Blvd., Suite 140, Phoenix, AZ 85028 – Phone (480)795-6411 Fax (480) 389-3189  
Languages Spoken: English, Spanish

**Westside Medical Supply**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe  
765 Elmgrove Rd., Rochester, NY 14624 - (585) 227-8750  
Languages Spoken: English, Italian, Polish

**Wurlitzer Family Pharmacy**

**Counties Served:** Niagara  
521 Division St., North Tonawanda, NY 14120 – (716) 260-1131  
Languages Spoken: English

**Home Delivered Meals/Congregate Meals**

**Alden's Meals on Wheels**

**Counties Served:** Erie

12482 Broadway St., Alden, NY 14004 - (716) 937-7105

Languages Spoken: English

**Chautauqua County Office of the Aging**

**Counties Served:** Chautauqua

7 N. Erie St., Mayville, NY 14757 - (716) 661-7582

Languages Spoken: English, Spanish

**Community Place of Greater Rochester**

**Counties Served:** Monroe

145 Parsells Ave., Rochester, NY 14609 - (585) 327-7200

Languages Spoken: English, Spanish

**Dunkirk-Fredonia Meals on Wheels**

**Counties Served:** Chautauqua

200 Lake Shore Dr., W Ste. 3, Dunkirk, NY 14048 - (716) 366-8822

Languages Spoken: English

**FeedMore Western New York, Inc.**

**Counties Served:** Niagara, Erie

100 James E. Casey Drive, Buffalo, NY 14206 - (716) 822-2002

Languages Spoken: English

**Genesee County Office for the Aging**

**Counties Served:** Genesee

2 Bank St., Batavia, NY 14020 - (585)343-1611

Languages Spoken: English, Language Line Services Available

**Homestyle Direct**

**Counties Served:** Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe

2032 Highland Ave., East Twin Falls, ID 83301 - (866) 735-0921

Languages Spoken: English, Spanish

**KenTon Meals on Wheels**

**Counties Served:** Erie

169 Sheridan Parkside, Tonawanda, NY 14150 - (716) 874-3595

Languages Spoken: English



**Home Delivered Meals/Congregate Meals (Continued)**

**Meals On Wheels of Niagara Falls**

**Counties Served:** Niagara

1920 18<sup>th</sup> St. Niagara Falls, NY 14305 - (716) 282-3468

Languages Spoken: English

**Mom's Meals - Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

3120 E. 72<sup>nd</sup> St., Ankeny, Iowa, 50021 - (866) 716-3257

Languages Spoken: English, Spanish

**Orleans County Office for the Aging**

**Counties Served:** Orleans

14016 State Hwy 31, Albion, NY 14411 - (585) 589-3191

Languages Spoken: English

**Home Health Care (CHHA)**

**Amedisys Home Health Care**

**Counties Served:** Erie, Niagara, Chautauqua

1127 Wehrle Dr., Suite 50, Amherst, NY 14221 – Phone (222) 299-3558 Fax (225) 368-2700

6932 Williams Rd. Suite 1200, Niagara Falls, NY 14304 – Phone (716) 297-3310 Fax (716) 298-3534

Languages Spoken: English

**HCR Home Care**

**Counties Served:** Orleans, Genesee, Monroe

85 Metro Park., Rocheter, NY 14623 - (585) 272-1930

Languages Spoken: English, Spanish

**Lifetime Care**

**Counties Served:** Monroe

3111 Winton Road South, Rochester, NY 14623 – (585) 214-1000

Languages Spoken: English

**McAuley Seton Homecare**

**Counties Served:** Erie, Niagara

144 Genesee St., Buffalo, NY 14203 - (716) 685-4870

Languages Spoken: English, Spanish

**Rosa Coplon Jewish Home and Infirmary**

**Counties Served:** Erie

2700 North Forest Road, Getzville, NY 14068 – (716) 639-3311

Languages Spoken: English, Spanish, Portugese, French, African

**Schofield Certified Home Care**

**Counties Served:** Erie, Niagara

2757 Elmwood Ave., Kenmore, NY 14217 - (716) 874-2600

Languages Spoken: English

**Visiting Nurses Association (VNA)**

**Counties Served:** Erie, Niagara, Chautauqua, Genesee, Orleans

560 W. 3rd St., Jamestown, NY 14701 - (716) 483-1940

61 Swan St., Batavia, NY 14020 - (585) 344-2894

3780 Commerce Ct., Ste. 100, North Tonawanda, NY 14120 – (716) 243-7800

Languages Spoken: English

**Home Health Care (CHHA) (Continued)**

**WILLCARE**

**Counties Served:** Erie, Niagara, Chautauqua

346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500

220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131

9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680

Languages Spoken: English

**Medical Social Services**

**Amedisys Home Health Care**

**Counties Served:** Erie, Niagara, Chautauqua

1127 Wehrle Dr., Suite 50, Amherst, NY 14221 – Phone (222) 299-3558 Fax (225) 368-2700

Languages Spoken: English

**HCR Home Care**

**Counties Served:** Orleans, Genesee, Monroe

85 Metro Park., Rocheter, NY 14623 - (585) 272-1930

Languages Spoken: English

**Lifetime Care**

**Counties Served:** Monroe

3111 Winton Road South, Rochester, NY 14623 – (585) 214-1000

Languages Spoken: English

**McAuley Seton Homecare**

**Counties Served:** Erie, Niagara

144 Genesee St., Buffalo, NY 14203 - (716) 685-4870

Languages Spoken: English

**Visiting Nurses Association (VNA)**

**Counties Served:** Erie, Niagara, Chautauqua, Genesee, Orleans

2100 Wehrle Dr., Williamsville, NY 14221 - (716) 630-8100

560 W. 3rd St., Jamestown, NY 14701 - (716) 483-1940

61 Swan St., Batavia, NY 14020 - (585) 344-2894

3780 Commerce Ct., Ste. 100, North Tonawanda, NY 14120 - (716) 243-7800

Languages Spoken: English

**WILLCARE**

**Counties Served:** Erie, Niagara, Chautauqua

346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500

220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131

9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680

Languages Spoken: English

**Non-Emergent Transportation**

\* -Stretcher,  - Wheel Chair Vans Available \*\* -2 Man Lift

**Aero Transportation** 

**Counties Served:** Erie, Niagara

2744 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 283-8294

Languages Spoken: English, Punjabi, Urdu

**Aries Transportation Services** \*\* 

**Counties Served:** Erie, Niagara

85 River Rock Dr., Ste. 302, Buffalo, NY 14207 - (716) 362-9701

Languages Spoken: English

**Batavia Bus Service**

**Counties Served:** Erie, Niagara, Genesee, Orleans

153 Cedar Ave., Batavia, NY 14020 - (585) 343-3079

Languages Spoken: English

**Bluebird Transportation**

**Counties Served:** Erie, Niagara, Orleans, Genesee

5477 Main St., Williamsville, NY 14221 - (716) 395-0000

Languages Spoken: English

**Blue United Taxi**

**Counties Served:** Niagara, Erie

1898 Buffalo Ave., Niagara Falls, NY 14303 - (716) 285-7441

Languages Spoken: English, Punjab, Haiti

**Brassai Inc.**  \*\*

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua

10060 County Rd., Clarence Center, NY 14032 - (716) 545-3780

Languages Spoken: English, Spanish, Russian

**Buffalo Transportation** \*  \*\*

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua

289 Ramsdell Dr., Buffalo, NY 14216 - (716) 877-5600

Languages Spoken: English, Spanish, Chinese, Russian, Italian

**Buffalo Niagara Transport (MEDVAN)** 

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

164 Cayuga Rd., Cheektowaga, NY 14225 - (716) 685-2550

Languages Spoken: English

**Non-Emergent Transportation (Continued)**

\* -Stretcher,  - Wheel Chair Vans Available, \*\* - 2 Man Lift

**Cameron Transport \*\***

**Counties Served:** Erie, Niagara, Chautauqua, Monroe  
2901 Pine Ave., Niagara Falls, NY 14301 - (716) 371-0960  
320 Prather Ave., Ste. 200C, Jamestown, NY 14701 - (716) 720-4015  
4201 Buffalo Rd., North Chili, NY 14514 - (877) 241-2477  
Languages Spoken: English

**Caring Harts Transportation Inc. **

**Counties Served:** Erie  
599 Holland Rd., Arcade, NY 14009 - (716) 457-3051  
Languages Spoken: English

**Carrying Hands Transportation  \*\***

**Counties Served:** Monroe,  
997 Broad St., Rochester, NY 14606 - (585) 498-5410  
Languages Spoken: English

**CARTS (Chautauqua Area Regional Transit System)**

**Counties Served:** Chautauqua  
234 Hopkins Ave., Jamestown, NY 14701 - (716) 665-6466  
Languages Spoken: English, Spanish

**CATS (Community Action of Orleans & Genesee Transportation)**

**Counties Served:** Orleans, Genesee (Portions of Erie & Niagara)  
409 E. State St., Albion, NY 14411 - (585) 343-7798  
5073 Clinton Street Rd., Batavia, NY 14020 - (585) 343-7798  
Languages Spoken: English

**Fancee Limousine **

**Counties Served:** Chautauqua  
3955 Brook Rd., Falconer, NY 14733 - (716) 483-3661  
Languages Spoken: English

**Genesee Transportation Inc. \* **

**Counties Served:** Monroe, Orleans, Genesee  
355 Portland Ave., Rochester, NY 14605 - (585) 256-1510  
Languages Spoken: English

**Non-Emergent Transportation (Continued)**

*\* -Stretcher,  - Wheel Chair Vans Available, \*\* -2 Man Lift*

**Green Cab BNY, Inc. **

**Counties Served:** Erie, Niagara, Genesee, Chautauqua  
1082 Kenmore Ave., Buffalo, NY 14216 - (716) 891-9111  
Languages Spoken: English

**Hometown Transportation Services, Inc.\*\***

**Counties Served:** Erie, Niagara  
1667 Linwood Ave., Niagara Falls, NY 14305- (716)-236-7504  
Languages Spoken: English, Spanish, Arabic

**Hope Medical Transportation Service**

**Counties Served:** Erie, Niagara  
144 Robin Hill Dr., Williamsville, NY 14221 - (716) 994-6350  
Languages Spoken: English

**Liberty Yellow Cab**

**Counties Served:** Erie, Niagara  
1580 Kenmore Ave., Buffalo, NY 14216 - (716) 877-7111  
Languages Spoken: English

**Medicab of Rochester  \*\***

**Counties Served:** Monroe  
1449 Hudson Ave., Rochester, NY 14621 - (585) 342-7150  
Languages Spoken: English

**Orleans Transit Service (RTS Orleans)**

**Counties Served:** Erie, Niagara, Genesee, Orleans  
225 West Academy St., Albion, NY 14411 - (585) 589-0707  
Languages Spoken: English

**Prime Care Transportation, Inc. \* **

**Counties Served:** Niagara Erie, Chautauqua, Genesee  
3385 Bailey Avenue, Buffalo, NY 14215 - (716) 986-2539  
Languages Spoken: English

**Prompt Transportation Services, LLC**

**Counties Served:** Monroe, Genesee, Orleans  
8 Milliner St., Rochester, NY 14611 - (585) 405-2455  
Languages Spoken: English

**Non-Emergent Transportation (Continued)**

\* -Stretcher,  - Wheel Chair Vans Available, \*\* -2 Man Lift

**Rochester Medical Transportation \*  \*\***

**Counties Served:** Erie, Niagara, Monroe

150 Jasons Dr., Rochester, NY 14623 - (585) 288-3444

Languages Spoken: English, Russian

**Rural Metro Ambulance (AMR) \***

**Counties Served:** Erie, Niagara

481 William L. Gaiter Pkwy., Buffalo, NY 14215 - (716) 882-8400

Languages Spoken: English

**Signature Transportation of Buffalo**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe

233 Shumway St., Buffalo, NY 14212 - (716) 855-3939

Languages Spoken: English

**Team Services**

**Counties Served:** Chautauqua

92 Fairmount Ave., Jamestown, NY 14701 - (716) 661-1562

Languages Spoken: English

**~~The Cedar Bus Co. (We Care Transportation)~~  Services suspended until further notice**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe

401 East Amherst St., Buffalo, NY 14215 - (716) 898-7900

Languages Spoken: English

**Ultra Medical Transport **

**Counties Served:** Monroe

25 North St., Canandaigua, NY 14424 - (585) 880-7688

Languages Spoken: English, Filipino

**W.C.A. Services Corporation**

**Counties Served:** Chautauqua

28 Maple St., Jamestown, NY 14701 - (716) 664-4700

Languages Spoken: English



**Nutritional Services**

**AMS Nutrition Counseling, PLLC**

**Counties Served:** Niagara  
64 Davison Court., Lockport, NY 14094 - (716) 266-6056  
Languages Spoken: English

**HCR Home Care**

**Counties Served:** Orleans, Genesee, Monroe  
85 Metro Park., Rocheter, NY 14623 - (585) 272-1930  
Languages Spoken: English

**McAuley Seton Homecare**

**Counties Served:** Erie, Niagara  
144 Genesee St., Buffalo, NY 14203 - (716) 685-4870  
Languages Spoken: English, Spanish

**Neighborhood Health Center**

**Counties Served:** Erie  
155 Lawn Ave., Buffalo, NY 14207 - (716) 875-2904  
300 Niagara St., Buffalo, NY 14201 - (716) 242-8600  
3674 Commerce Place, Hamburg, NY 14075 - (716) 648-4345  
4233 Lake Ave., Blasdell, NY 14219 - (716) 332-3070  
Languages Spoken: English, Spanish

**Visiting Nurses Association (VNA)**

**Counties Served:** Erie, Niagara, Chautauqua, Genesee, Orleans  
2100 Wehrle Dr., Williamsville, NY 14221 - (716) 630-8100  
560 W. 3rd St., Jamestown, NY 14701 - (716) 483-1940  
61 Swan St., Batavia, NY 14020 - (585) 344-2894  
3780 Commerce Ct., Ste. 100, North Tonawanda, NY 14120 - (716) 243-7800  
Languages Spoken: English

**WILLCARE**

**Counties Served:** Erie, Niagara, Chautauqua  
346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500  
220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131  
9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680  
Languages Spoken: English

**Oral Surgery**

**As of January 1, 2021 all Dental and Oral Surgery services for Kalos Health MLTC Plan members will be covered by Healthplex, Inc.**

**For an up-to-date list of Dental providers in your area, please visit**

[www.healthplex.com/our\\_dentists/kaloshealth-search](http://www.healthplex.com/our_dentists/kaloshealth-search)

**You may also call Healthplex to verify if a provider is in-network at 1-800-468-9868**

**For a printed list of Dental providers in your area, please call Kalos Health Member Services at 1-800-894-2464 and a representative will mail one directly to your home**

**Orthotics & Prosthetics**

**Au Naturel**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe  
3915 Sheridan Dr., Amherst, NY 14226 - (716) 839-7144  
Languages Spoken: English

**Bay City Orthocare**

**Counties Served:** Chautauqua  
560 W. 3<sup>rd</sup> St., Jamestown, NY 14701 - (716) 483-0289  
2313 Peach St., Erie, PA 16502 - (814) 452-4632  
900 Water St., Meadville, PA 16335 - (814) 332-0024  
Languages Spoken: English

**East Coast Orthotics & Prosthetics**

**Counties Served:** Genesee  
505 Delaware Ave., Buffalo, NY 14202 - (716) 856-5192  
1400 Portland Ave., Rochester, NY 14621 - (585) 266-1334  
Languages Spoken: English, Spanish

**Hanger Prosthetics & Orthotics**

**Counties Served:** Erie, Monroe  
1822 Winton Rd., Ste. 6, Rochester, NY 14618 - (585) 292-9510  
4949 Harlem Rd., Amherst, NY 14226 - (716) 635-5034  
936 Delaware Ave., Ste. 401, Buffalo, NY 14209 - (716) 882-7974  
Languages Spoken: English

**Liberator Medical Supply, Inc.**

**Counties Served:** Chautauqua, Erie, Genesee, Monroe, Niagara, Orleans  
2979 SE Gran Park Way, Stuart, FL 34997 - (887)221-9457  
Languages Spoken: English, Spanish, Creole

**Nelson Prosthetics**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua  
2959 Genesee St., Cheektowaga, NY 14225 - (716) 894-6666  
60 Professional Pkwy., Lockport, NY 14094 - (716) 433-5700  
310 Fairmount Ave., Jamestown, NY 14701 - (716) 488-1001  
8276 Park Rd., Batavia, NY 14020 - (585) 313-4557  
3344 Southwestern Blvd., Orchard Park, NY 14127 - (716) 675-0001  
Languages Spoken: English

**Orthotics & Prosthetics (Continued)**

**Pankow Orthotics**

**Counties Served:** Erie, Chautauqua

5489 Broadway, Lancaster, NY 14086 - (716) 651-0660

Languages Spoken: English

**Sheridan Surgical**

**Counties Served:** Erie, Niagara, Chautauqua, Orleans, Genesee, Monroe

4513 Bailey Ave., Buffalo, NY 14226 - (716) 836-8780

Languages Spoken: English

**Outpatient Therapies**

**Aaron Manor Rehabilitation and Nursing Center (SCCIPA)**

**Counties Served:** Monroe

100 St. Camillus Way Fairport, NY 14450 - (585) 377-4000

Languages Spoken: English

**Advanced Care Physical Therapy Aquatics and Fitness**

**Counties Served:** Erie, Niagara

924 Main St., Niagara Falls, NY 14301 - (716) 282-2888

3780 Commerce Ct., #300 North Tonawanda, NY 14120 - (716) 282-2888

100 Washington St., Floor 6 Buffalo, NY 14203 - (716) 282-2888

6490 Main St., Williamsville, NY 14221 - (716) 282-2888

3980A Sheridan Dr., Amherst, NY 14226 - (716) 282-2888

Languages Spoken: English

**Aspire of WNY**

**Counties Served:** Erie, Niagara

7 Community Dr., Cheektowaga, NY 14225 - (716) 324-2744

Languages Spoken: English

**Autumn View Health Care Facility**

**Counties Served:** Erie, Niagara

4650 Southwestern Blvd., Hamburg, NY 14075 - (716) 648-2450

Languages Spoken: English

**Buffalo Spine and Sports Medicine**

**Counties Served:** Erie

100 College Parkway, Suite 100, Williamsville, NY 14221 - (716) 626-0093

200 Sterling Dr., Ste. 200, Orchard Park, NY 14127 - (716) 626-0093

Languages Spoken: English

**Community Health Center of Buffalo**

**Counties Served:** Erie, Niagara

34 Benwood Ave., Buffalo, NY 14214 - (716) 986-9199

Languages Spoken: English, Spanish, Chinese, Russian, Italian, Hebrew

**Diversified Rehabilitation Services**

**Counties Served:** Erie, Niagara

2900 Delaware Ave. Kenmore, NY 14217 - (716) 871-9915

17 Limestone Dr., Ste. 5, Williamsville, NY 14221 - (716) 362-1552

Languages Spoken: English

**Outpatient Therapies (Continued)**

**Elite Spine and Extremity Physical Therapy**

**Counties Served:** Erie, Niagara

2360 Sweet Home Rd., Suite 01-02, Amherst, NY 14228 – (716) 525-1184

Languages Spoken: English

**Empower**

**Counties Served:** Erie, Niagara

9812 Lockport Rd., Niagara Falls, NY 14207 - (716) 297-1478 Ext. 154

Languages Spoken: English

**Erie County Medical Center**

**Counties Served:** Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe

462 Grider St., Buffalo, NY 14215 – (716) 898-3225

Languages Spoken: English

**Garden Gate Health Care Facility**

**Counties Served:** Erie

2365 Union Rd., Cheektowaga, NY 14227 - (716) 668-8100

Languages Spoken: English

**Glover Physical Therapy**

**Counties Served:** Erie

3620 Harlem Rd., Ste. 2, Cheektowaga, NY 14215 - (716) 446-9500

Languages Spoken: English

**Harris Hill Nursing Facility**

**Counties Served:** Erie

2699 Wehrle Dr., Williamsville, NY 14221 - (716) 632-3700

Languages Spoken: English

**Independent at Home (Home Based) Lymphedema**

**Counties Served:** Chautauqua, Erie, Genesee, Monroe, Niagara, Orleans

1 Keuka Business Park, Ste. 201, Penn Yan, NY 14527- (315) 694-9056

Languages Spoken: English

**Kirkhaven (SCCIPA)**

**Counties Served:** Monroe

254 Alexander St., Rochester, NY 14607 - (585) 461-1991

Languages Spoken: English

**Outpatient Therapies (Continued)**

**Lockport Rehab & Health Care Center Health Care Facility**

**Counties Served:** Niagara

909 Lincoln Ave., Lockport, NY 14094 - (716) 434-6361

Languages Spoken: English

**Lutheran Home & Rehab Center**

**Counties Served:** Chautauqua

715 Falconer St., Jamestown, NY 14701 - (716) 665-4905

Languages Spoken: English, Spanish, Other languages accommodated as needed

**Medina Memorial Hospital**

**Counties Served:** Niagara, Orleans, Genesee, Monroe

*Albion Walk In Clinic* - 14789 Route 31 at Butts Rd., Albion, NY 14411 - (585) 589-2273

Languages Spoken: English

**Niagara Falls Memorial Medical Center**

**Counties Served:** Niagara

Summit Healthplex - 6934 Williams Rd., Wheatfield, NY 14304 - (716) 298-5800

621 Tenth St., Niagara Falls, NY 14302 - (716) 278-4391

Languages Spoken: English

**Northgate Health Care Facility**

**Counties Served:** Niagara

7264 Nash Rd., North Tonawanda, NY 14120 - (716) 694-7700

Languages Spoken: English

**Park Avenue Physical Therapy**

**Counties Served:** Orleans, Niagara

711 Park Ave., Medina, NY 14103 - (585) 798-4344

Languages Spoken: English, Spanish

**Seneca Health Care Center**

**Counties Served:** Erie

2987 Seneca St., West Seneca, NY 14224 - (716) 828-0500

Languages Spoken: English

**United Memorial Center**

**Counties Served:** Genesee

127 North St., Batavia, NY 14020 - (585) 343-6030

Languages Spoken: English

**Outpatient Therapies (Continued)**

**WCA Hospital (Women's Christian Association)**

**Counties Served:** Chautauqua

207 Foote Ave., Jamestown, NY 14701 - (716) 487-0141

Languages Spoken: English



## Personal Care

### **Accredited Care**

**Counties Served:** Erie, Niagara, Chautauqua

106 W 3<sup>rd</sup> St., Ste. 705, Jamestown, NY 14701 - (716) 484-7101

Languages Spoken: English

### **Aftercare Nursing Services**

**Counties Served:** Erie, Niagara, Chautauqua

1680 Walden Ave., Cheektowaga, NY 14225 - (716) 894-7777

411 West 3<sup>rd</sup> St., Jamestown, NY 14701 - (716) 487-2273

Languages Spoken: English

### **Caregivers**

**Counties Served:** Erie, Chautauqua

111 West 2<sup>nd</sup> St., Jamestown, NY 14701 - (716) 484-9113

2465 Sheridan Dr., Tonawanda, NY 14150 - (716) 838-6060

Languages Spoken: English, Spanish

### **Chautauqua Opportunities**

**Counties Served:** Chautauqua

402 Chandler St., Jamestown, NY 14701 - (716) 661-9430

Languages Spoken: English, Spanish

### **Companion Care of Rochester**

**Counties Served:** Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe

216 East Main St., Ste. 20, Batavia, NY 14020 - (585) 219-4427

70 Carlson Rd., Rochester, NY 14610 - 1-844-546-1600

Languages Spoken: English

### **Crane Home Care**

**Counties Served:** Erie, Chautauqua, Genesee, Monroe, Niagara

40 Main St., Hamburg, NY 14075 - (716) 648-2273

Languages Spoken: English

### **Edison Home Health Care**

**Counties Served:** Erie, Niagara, Chautauqua, Genesee, Orleans, Monroe

5589 Broadway Lancaster, NY 14086 - (716) 222-9246

Languages Spoken: English

### **Embrace Care, LLC**

**Counties Served:** Monroe, Orleans

24 Market St., Brockport, NY 14420 (585) 512-8797

Languages Spoken: English, Spanish

**Personal Care (Continued)**

**HCR Home Care**

**Counties Served:** Orleans, Genesee, Monroe  
85 Metro Park, Rochester, NY 14623 - (585) 272-1930  
Languages Spoken: English

**Health Force Home Care**

**Counties Served:** Erie, Niagara  
3409 Genesee St., Cheektowaga, NY 14225 - (716) 855-2273  
Languages Spoken: English

**Homewatch Caregivers**

**Counties Served:** Erie, Niagara, Chautauqua  
5500 Main St., Ste. 222, Williamsville, NY 14221 - (716) 565-3103  
Languages Spoken: English

**Liberty Home Care**

**Counties Served:** Erie, Niagara, Orleans, Genesee  
2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000  
Languages Spoken: English

**Mary Agnes Manor LLC**

**Counties Served:** Erie, Genesee  
Licensed Home Care Agency 307 Porter Rd., Buffalo, NY 14201 - (716) 881-0565  
Languages Spoken: English

**Mercy Home Care**

**Counties Served:** Erie, Niagara  
144 Genesee St., Buffalo, NY 14203 - (716) 668-3511  
Languages Spoken: English, Spanish

**Venture Forthe**

**Counties Served:** Erie, Niagara, Chautauqua, Genesee, Orleans, Monroe  
3900 Packard Rd., Niagara Falls, NY 14303 - (716) 285-8070  
421 E 2<sup>nd</sup> St., Ste. 2F, Jamestown, NY 14701 - (716) 870-8857  
687 Lee Rd., Rochester, NY 14606 - (585) 413-3752  
Languages Spoken: English, Spanish, Chinese, Russian

**WILLCARE**

**Counties Served:** Erie, Niagara, Chautauqua  
346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500  
220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131  
9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680  
Languages Spoken: English

**Personal Emergency Response Services (PERS)**

**Chautauqua County Office of the Aging**

**Counties Served:** Chautauqua

3 North Erie St., Maryville, NY 14757 - (716) 661-7582

Languages Spoken: English, Spanish

**Doyle Security Systems**

**Counties Served:** Erie, Niagara, Chautauqua, Orleans, Genesee, Monroe

792 Calkins Rd., Rochester, NY 14623 - (585) 242-1625

81 Benbro Dr., Ste. 400, Buffalo, NY 14225 - (800) 664-7613

Languages Spoken: English

**Health System Services**

**Counties Served:** Erie, Niagara

6867 Williams Rd., Wheatfield, NY 14304 - (716) 283-2339

Languages Spoken: English

**HelpLink Now, LLC**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

266 Merrick Road, Suite 104, Lynbrook, NY 11563 - (855) 789-6014

Languages Spoken: English

**Liberty Home Care**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000

Languages Spoken: English

**MedScope America**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

111 8<sup>th</sup> Ave., 13<sup>th</sup> Floor, New York, NY 10011 - (800) 645-2060

Languages Spoken: English, Spanish, Russian

**Mercy Home Care: Home Response**

**Counties Served:** Erie, Niagara

6350 Transit Rd., Depew, NY 14043 - (716) 668-3511

Languages Spoken: English, Spanish

**Orleans County Office for the Aging**

**Counties Served:** Orleans

14016 State Hwy 31, Albion, NY 14411 - (585) 589-3191

Languages Spoken: English

**Personal Emergency Response Services (PERS) (Continued)**

**Visiting Nursing Association (VNA) - Lifeline**

**Counties Served:** Erie, Niagara, Chautauqua

2100 Wehrle Dr., Williamsville, NY 14221 - (716) 630-8100

560 W. 3<sup>rd</sup> St. Jamestown, NY 14701 - (716) 483-1940

Languages Spoken: English

**Podiatry**

**Advanced Podiatry Associates**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua  
2 State St., Batavia, NY 14020 - (585) 343-8150  
Languages Spoken: English

**Ambulatory Foot Care of Tonawanda**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua  
190 Main St., Tonawanda, NY 14150 – (716) 693-1050  
Languages Spoken: English, Greek

**Ankle & Foot Centers of Western New York**

**Counties Served:** Erie, Niagara Genesee  
15 Northland Ave., Buffalo, NY 14208 - (585) 797-5828  
8745 Lake Street Rd., LeRoy, NY 14482 – (585) 797-5828  
Languages Spoken: English

**Anthony L. Jordan Center**

**Counties Served:** Monroe  
82 Holland St., Rochester, NY 14605 - (585) 423-2816  
Jordan – Woodward Center -480 Genesee St., Rochester, NY 14611 - (585) 463-3040  
Languages Spoken: English, Spanish, Somali, Korean, Vietnamese, Ukranian, Russian, Cryacome to access all languages as needed

**Aspire of WNY**

**Counties Served:** Erie, Niagara  
7 Community Dr., Cheektowaga, NY 14225 - (716) 324-2744  
Languages Spoken: English

**Batavia Foot Care Center**

**Counties Served:** Erie, Niagara, Genesee, Chautauqua, Orleans  
3922 W. Main St., Batavia, NY 14020 - (585) 344-1677  
Languages Spoken: English

**Dr. David C Smith DPM**

**Counties Served:** Chautauqua  
20 Fairview Ave., Jamestown, NY 14071 - (716) 664-5709  
Languages Spoken: English

**Podiatry (Continued)**

**Dr. Steven Gutsin**

**Counties Served:** Erie, Niagara  
41 Bender Dr., Orchard Park, NY 14127 - (716) 646-6006  
Languages Spoken: English

**Dr. Will Rosena DPM**

**Counties Served:** Erie, Niagara  
87 Mead St., North Tonawanda, NY 14120 - (716) 692-1451  
Languages Spoken: English

**Empower (Niagara Cerebral Palsy)**

**Counties Served:** Niagara  
9812 Lockport Rd., Niagara Falls, NY 14304 - (716) 297-1478 ext.154  
Languages Spoken: English

**Erie County Medical Center**

**Counties Served:** Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe  
462 Grider St., Buffalo, NY 14215 - (716)898-3152  
Languages Spoken: English

**Genesee Valley Podiatry, LLP**

**Counties Served:** Monroe  
500 W Whitney Rd., Penfield, NY 14526 - (585) 586-6100  
1404 Portland Ave., Rochester, NY 14621 - (585) 266-1940  
4500 Millennium Dr., Suite C Geneseo, NY - (585) 243-2486  
Languages Spoken: English

**James Hanna, DPM PC**

**Counties Served:** Erie, Niagara, Orleans  
690 Davison Rd., Lockport, NY 14094 - (716) 433-8711  
Languages Spoken: English

**Lockport Foot Care**

**Counties Served:** Niagara, Orleans  
6272 Robinson Rd., Lockport, NY 14094 - (716) 434-3338  
711 Park Ave., Medina, NY 14103 - (585) 798-1515  
Languages Spoken: English

**Podiatry (Continued)**

**Nancy Butler, DPM**

**Counties Served:** Erie

8333 Black Walnut Dr., East Amherst, NY 14051 - (716) 444-2159

Languages Spoken: English

**Neighborhood Health Center**

**Counties Served:** Erie

155 Lawn Ave., Buffalo, NY 14207 - (716) 875-2904

300 Niagara St., Buffalo, NY 14201 - (716) 242-8600

4233 Lake Ave., Blasdell, NY 14219 - (716) 332-3070

Languages Spoken: English

**The Resource Center**

**Counties Served:** Chautauqua

200 Dunham Ave., Jamestown, NY 14701 - (716) 483-2344

Languages Spoken: English, Spanish

**Riznyk Podiatry**

**Counties Served:** Erie, Chautauqua

6272 West Quaker St., Orchard Park, NY 14127 - (716) 662-7729

841 Routes 5 & 20, Irving, NY 14081 - (716) 934-7018

Languages Spoken: English

**Susan Ribes, DPM**

**Counties Served:** Erie

3085 Southwestern Blvd., Orchard Park, NY 14127 - (716) 675-5252

Languages Spoken: English

**Private Duty Nursing**

**Aftercare Nursing Services**

**Counties Served:** Erie, Niagara, Chautauqua

1680 Walden Ave., Cheektowaga, NY 14225 - (716) 894-7777

2043 Military Rd., Niagara Falls, NY 14304 - (716) 298-7777

411 West 3<sup>rd</sup> St., Jamestown, NY 14701 - (716) 487-2273

Languages Spoken: English

**Amedisys Home Health Care**

**Counties Served:** Erie, Niagara, Chautauqua

1127 Wehrle Dr., Suite 50, Amherst, NY 14221 - Phone (222) 299-3558 Fax (225) 368-2700

Languages Spoken: English

**Caregivers**

**Counties Served:** Chautauqua

111 West 2<sup>nd</sup> St., Jamestown, NY 14701 - (716) 484-9113

2465 Sheridan Dr., Tonawanda, NY 14150 - (716) 838-6060

Languages Spoken: English, Spanish

**Crane Home Care**

**Counties Served:** Erie, Chautauqua, Genesee, Monroe, Niagara

40 Main St., Hamburg, NY 14075 - (716) 648-2273

Languages Spoken: English

**Edison Home Health Care**

**Counties Served:** Erie, Niagara, Chautauqua, Genesee, Orleans, Monroe

5589 Broadway Lancaster, NY 14086 - (716) 222-9246

Languages Spoken: English

**Homewatch Caregivers**

**Counties Served:** Erie, Niagara, Chautauqua

5500 Main St., Ste. 222, Williamsville, NY 14221 - (716) 565-3103

Languages Spoken: English

**HCR Home Care**

**Counties Served:** Orleans, Genesee, Monroe

85 Metro Park, Rochester, NY 14623 - (585) 272-1930

Languages Spoken: English



**Private Duty Nursing (Continued)**

**Health Force Home Care**

**Counties Served:** Erie, Niagara

3409 Genesee St., Cheektowaga, NY 14225 (716) 855-2273

Languages Spoken: English

**Liberty Home Care**

**Counties Served:** Erie, Niagara

2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000

Languages Spoken: English

**Mercy Home Care**

**Counties Served:** Erie, Niagara

144 Genesee St., Buffalo, NY 14203 - (716) 668-3511

Languages Spoken: English, Spanish

**WILLCARE**

**Counties Served:** Erie, Niagara, Chautauqua

346 Delaware Ave., Buffalo, NY 14202 - (716) 856-7500

220 Fluvanna Ave., Jamestown, NY 14701 - (716) 487-1131

9701 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 298-8680

Languages Spoken: English

**Respiratory Therapy**

**American Homepatient**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua  
435 Lawrence Bell Dr., Ste. 12, Williamsville, NY 14221 - (716) 681-2242  
Languages Spoken: English

**Buffalo Respiratory Therapy**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua  
17 Limestone Dr., Williamsville, NY 14221 - (716) 932-7581  
Languages Spoken: English

**Buffalo Wheelchair (Buffalo CPAP)**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua  
1900 Ridge Rd., West Seneca, NY 14224 - (716) 206-0208  
3735 Union Rd., Cheektowaga, NY 14225 - (716) 206-0208  
Languages Spoken: English, Spanish

**Health Systems Services of WNY**

**Counties Served:** Erie, Niagara  
6867 Williams Rd., Wheatfield, NY 14304 - (716) 283-2339  
Languages Spoken: English

**Inogen, Inc.**

**Counties Served:** Erie, Niagara, Orleans, Chautauqua, Genesee, Monroe  
326 Bollay Dr., Goleta, CA 93117 - (805) 562-0647  
Languages Spoken: English, Spanish, Chinese, Russian, Italian, Polish, Interpreter Service Available

**Liberty Home Care**

**Counties Served:** Erie, Niagara  
2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000  
Languages Spoken: English

**Lincare**

**Counties Served:** Erie, Niagara, Chautauqua, Monroe  
25 Hazelwood Dr., #100 Buffalo, NY 14228 - (716) 662-7444  
6601 S. Transit Rd., Lockport, NY 14094 - (716) 204-1490  
4 Center Dr., Orchard Park, NY 14127 - (716) 662-7444  
2184 Foote Avenue Ext., Jamestown, NY 14701 - (716) 484-1292  
939 Jefferson Rd., Rochester, NY 14623 - (585) 424-5640  
Languages Spoken: English, Telecommunication Service Subscriber

**Respiratory Therapy (Continued)**

**RespicAir**

**Counties Served:** Erie, Niagara, Chautauqua

766 Main St., Niagara Falls, NY 14301 - (716) 278-0204

Languages Spoken: English

**Respiratory Services of WNY**

**Counties Served:** Erie, Niagara, Chautauqua

80 French Rd. Cheektowaga, NY 14227 - (716) 683-6699

1170 Central Ave., Suite 170 Dunkirk, NY 14048 - (716) 203-7029

Languages Spoken: English

**Rotech - First Community Care**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua

210 John Glenn Dr., Amherst, NY 14228 - (716) 691-9300

Languages Spoken: English

**United Oxygen and Medical Equipment**

**Counties Served:** Genesee, Orleans, Monroe

3670 Mount Read Blvd., Rochester, NY 14616 - (585) 360-4900

Languages Spoken: English, Spanish, Italian

**Upstate Home Care**

**Counties Served:** Erie, Chautauqua, Genesee, Monroe, Niagara, Orleans

435 Lawrence Bell Dr., Suite 103. Williamsville, NY 14221 - (716) 565-2100

200 Air Park Dr., Rochester, NY 14624 - (585) 328-2050

Languages Spoken: English

**Skilled Nursing Facilities**

**Aaron Manor Rehabilitation and Nursing Center (SCCIPA)**

**Counties Served:** Monroe

100 St., Camillus Way, Fairport, NY 14450 - (585) 377-40000

Languages Spoken: English

**Autumn View Health Care Facility**

**Counties Served:** Erie

4650 Southwestern Blvd., Hamburg, NY 14075 - (716) 648-2450

Languages Spoken: English

**Brothers of Mercy**

**Counties Served:** Erie

10570 Bergtold Rd., Clarence, NY 14031 - (716) 759-7647

Languages Spoken: English

**Buffalo Center for Rehabilitation and Nursing**

**Counties Served:** Erie

1014 Delaware Ave., Buffalo, NY 14209 - (716) 883-6782

Languages Spoken: English, French, Creole, Hebrew, Yiddish, ASL

**Buffalo Community Healthcare Center**

**Counties Served:** Erie

1205 Delaware Ave., Buffalo, NY 14209 - (716) 885-3838

Languages Spoken: English, Spanish, Chinese, Russian, Italian, Hebrew

**Chautauqua Nursing and Rehabilitation Center**

**Counties Served:** Chautauqua

10836 Temple Rd., Dunkirk, NY 14048 - (716) 366-6400

Languages Spoken: English, Spanish

**Comprehensive Rehab & Nursing**

**Counties Served:** Erie

147 Reist St., Williamsville, NY 14221 - (716) 633-5400

Languages Spoken: English, Spanish

**Creekview Nursing and Rehab Center**

**Counties Served:** Monroe

525 Old Beahan Rd., Rochester, NY 14624 - (585) 247-7880

Languages Spoken: English

**Crest Manor Living and Rehabilitation Center (SCCIPA)**

**Counties Served:** Monroe

6745 Pittsford Palmyra Rd., Fairport, NY 14450 - (585) 223-3633

Languages Spoken: English

**Skilled Nursing Facilities (Continued)**

**Degraff Nursing Home**

**Counties Served:** Niagara

445 Tremont St., North Tonawanda, NY 14120 - (716) 690-2081

Languages Spoken: English, Language Line Subscriber

**Elderwood**

**Counties Served:** Erie, Niagara

2600 Niagara Falls Blvd., Wheatfield, NY 14304 - (716) 215-8000

2850 Grand Island Blvd., Grand Island, NY 14072 - (716) 773-5900

4459 Bailey Ave., Amherst, NY 14226 - (866) 835-2543

5775 Maelou Dr., Hamburg, NY 14075 - (716) 648-2820

200 Bassett Rd. Williamsville, NY 14221 - (716) 689-6681

225 Bennett Rd., Cheektowaga, NY 14227 - (716) 681-9480

1818 Como Park Blvd., Lancaster, NY 14086 - (716) 683-6165

104 Old Niagara Rd., Lockport, NY 14094 - (716) 434-6324

Languages Spoken: English

**Ellicott Center for Rehabilitation and Nursing**

**Counties Served:** Erie

200 Seventh St., Buffalo, NY 14201 (716) 847-2500

Languages Spoken: English, Spanish

**Fairport Baptist Homes (SCCIPA)**

**Counties Served:** Monroe

4646 Fairport Nine Mile Point Rd., Fairport, NY 14450 - (585) 377-0350

Languages Spoken: English

**Garden Gate Health Care Facility**

**Counties Served:** Erie

2365 Union Rd., Cheektowaga, NY 14227 - (716) 668-8100

Languages Spoken: English

**Genesee Center Operating**

**Counties Served:** Genesee

278 Bank St., Batavia, NY 14020 - (585) 344-0584

Languages Spoken: English, Spanish

**GreenField Health & Rehab Center**

**Counties Served:** Erie

5949 Broadway, Lancaster NY 14086 - (716) 684-3000

Languages Spoken: English, Translation service available

**Skilled Nursing Facilities (Continued)**

**Harris Hill Nursing Facility**

**Counties Served:** Erie

2699 Wehrle Dr., Williamsville, NY 14221 - (716) 632-3700

Languages Spoken: English

**Heritage Green Rehab & Skilled Nursing**

**Counties Served:** Chautauqua

3023 Route 430, Greenhurst, NY 14742 - (716) 483-5000

Languages Spoken: English

**Heritage Park Rehab & Skilled Nursing**

**Counties Served:** Chautauqua

150 Prather Ave., Jamestown, NY 14701 - (716) 488-1921

Languages Spoken: English, Spanish

**Heritage Village Rehab & Skilled Nursing**

**Counties Served:** Chautauqua

4570 Route 60, Gerry, NY 14740 - (716) 985-4612

Languages Spoken: English, Spanish

**High Pointe on Michigan**

**Counties Served:** Erie

1031 Michigan Ave., Buffalo, NY 14203 - (716) 748-3102

Languages Spoken: English

**LeRoy Village Green Residential Health Care Facility (SCCIPA)**

**Counties Served:** Monroe

10 Munson St., LeRoy, NY 14482 - (585) 768-2561

Languages Spoken: English

**Lockport Rehab & Health Care Center**

**Counties Served:** Niagara

909 Lincoln Ave., Lockport, NY 14094 - (716) 434-6361

Languages Spoken: English

**Lutheran Home & Rehab Center**

**Counties Served:** Chautauqua

715 Falconer St., Jamestown, NY 14701 - (716) 665-4905

Languages Spoken: English

**Skilled Nursing Facilities (Continued)**

**Medina Memorial SNF**

**Counties Served:** Orleans

200 Ohio St., Medina, NY 14103 - (585) 798-2000

Languages Spoken: English

**Maplewood Nursing Home (SCCIPA)**

**Counties Served:** Monroe

100 Daniel Dr., Webster, NY 14580 - (585) 872-1800

Languages Spoken: English

**Northgate Health Care Facility**

**Counties Served:** Niagara

7264 Nash Rd., North Tonawanda, NY 14120 - (716) 694-7700

Languages Spoken: English

**Orchard Manor Rehab & Nursing**

**Counties Served:** Orleans

600 Bates Rd., Medina, NY 14103 - (585) 798-4100

Languages Spoken: English, Spanish, Russian

**Our Lady of Peace**

**Counties Served:** Niagara

5285 Lewiston Rd., Lewiston, NY 14092 - (716) 298-2900

Languages Spoken: English, Spanish, Language software available

**Safire Southtowns**

**Counties Served:** Erie

300 Dorrance Ave., Buffalo, NY 14220 - (716) 825-4984

Languages Spoken: English, Spanish

**Schoellkopf Health Center**

**Counties Served:** Niagara

621 10<sup>th</sup> St., Niagara Falls, NY 14301 - (716) 278-4578

Languages Spoken: English, Spanish

**Schofield Residence Nursing Facility**

**Counties Served:** Erie

3333 Elmwood Ave., Buffalo, NY 14217 - (716) 874-1566

Languages Spoken: English

**Skilled Nursing Facilities (Continued)**

**Seneca Health Care Facility**

**Counties Served:** Erie

2987 Seneca St., West Seneca, NY 14224 - (716) 828-0500

Languages Spoken: English

**Safire Rehabilitation of Northtowns**

**Counties Served:** Erie

2799 Sheridan Dr., Tonawanda, NY 14150 - (716) 218-4300

Languages Spoken: English, Spanish

**St. Ann's Home for the Aged**

**Counties Served:** Monroe

1500 Portland Ave., Rochester, NY 14621 - (585) 697-6337

Languages Spoken: English, Spanish

**The Church Home of the Protestant Episcopal Church in the City of Rochester, New York**

**Counties Served:** Monroe

505 Mount Hope Ave., Rochester, NY 14620 - (585)546-8400

Languages Spoken: English, Spanish, Italian

**The Grand Rehabilitation and Nursing at Batavia**

**Counties Served:** Genesee

257 State St., Batavia, NY 14020 - (585) 343-1300

Languages Spoken: English, Spanish, Russian, Hebrew

**The Pearl Nursing Center of Rochester**

**Counties Served:** Genesee, Monroe

1335 Portland Ave., Rochester, NY 14621 - (585) 544-4000

Languages Spoken: English, Spanish

**Villages of Orleans**

**Counties Served:** Orleans

14012 Route 31, Albion, NY 14411 - (585) 589-5637

Languages Spoken: English, Spanish

**Wesley Gardens (SCCIPA)**

**Counties Served:** Monroe

3 Upton Park, Rochester, NY 14607 - (585) 241-2102

Languages Spoken: English

**Williamsville Suburban**

**Counties Served:** Erie

193 S. Union Rd., Williamsville, NY 14221 - (716) 276-1900

Languages Spoken: English



**Social & Environmental Support Services**

**Caring Environments**

**Counties Served:** Erie, Chautauqua, Orleans, Niagara, Genesee, Monroe

4365 Ransom Rd., Clarence, NY 14031 - (716) 848-9706

Languages Spoken: English, Spanish

**Chautauqua Opportunities**

**Counties Served:** Chautauqua

17 W. Courtney St., Dunkirk, NY 14048 - (716) 366-3335

Languages Spoken: English, Spanish

**CPT Construction**

**Counties Served:** Erie, Niagara

1230 86<sup>th</sup> St., Niagara Falls, NY 14304 - (716) 345-2800

Languages Spoken: English

**Crane Home Care**

**Counties Served:** Erie, Chautauqua, Genesee, Monroe, Niagara

40 Main St., Hamburg, NY 14075 - (716) 648-2273

Languages Spoken: English

**Eastside Medical Supply**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe

2210 Monroe Ave., Rochester, NY 14618- (585) 623-8936

Languages Spoken: English

**Epilepsy Pralid**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua

2 Townline Circle, Rochester, NY 14623 - (585) 442-6420

Languages Spoken: English

**Health System Services of WNY**

**Counties Served:** Erie, Niagara

6867 Williams Rd., Wheatfield, NY 14304 - (716) 283-2339

Languages Spoken: English

**I Need a Handyman**

**Counties Served:** Monroe

199 La Solis Dr., Rochester, NY 14626 - (585) 225-2045

Languages Spoken: English

**Social & Environmental Support Services (Continued)**

**Liberty Home Care**

**Counties Served:** Erie, Niagara

2424 Niagara Falls Blvd., Niagara Falls, NY 14304 - (716) 274-5000

Languages Spoken: English

**Precision Ramps**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Monroe

281 County Route 38, Hastings, NY 13076 - (315) 243-1527

Languages Spoken: English

**Tim Newton Construction**

**Counties Served:** Orleans

2374 Eagle Harbor Waterport Rd., Albion, NY 14411 - (585) 682-7724

Languages Spoken: English

**Westside Medical Supply**

**Counties Served:** Erie, Niagara, Genesee, Orleans, Chautauqua, Monroe

765 Elmgrove Rd., Rochester, NY 14624 – Phone (585) 227-8750

Languages Spoken: English, Italian, Polish, Arabic

**Vision Care Services**

**Anthony L. Jordan Center**

**Counties Served:** Monroe

*(Vision Services Only)* - 82 Holland St., Rochester, NY 14605 - (585) 423-2816

Languages Spoken: English, Spanish, Somali, Korean, Vietnamese, Ukranian, Russian, We use Cryacom to access all languages needed

**Biondolillo Eye Care**

**Counties Served:** Erie

206 Lake St., Hamburg, NY 14075 - (716) 649-1010

Languages Spoken: English

**Buffalo's Best Opticians**

**Counties Served:** Erie

6224 Transit Rd., Depew, NY 14043 - (716) 683-5566

2864 Delaware Ave., Kenmore, NY 14217 - (716) 874-4119

2064 Seneca St., Buffalo, NY 14210 - (716) 822-1515

Languages Spoken: English

**Johnson & Amabile OD, Optometrists for Buffalo's Best**

**Counties Served:** Erie

2064 Seneca St., Buffalo, NY 14210 - (716) 822-1515

6224 Transit Rd., Depew, NY 14043 - (716) 683-5566

2864 Delaware Ave., Kenmore, NY 14217 - (716) 940-8325

Languages Spoken: English

**Dr. Anthony LaDota**

**Counties Served:** Erie, Niagara

363 Delaware St., Tonawanda, NY 14150 - (716) 695-2024

Languages Spoken: English

**Eye Care Professionals of WNY**

**Counties Served:** Erie

5500 Main St., Williamsville, NY 14221 - (716) 833-2020

2290 Main St., Buffalo, NY 14214 - (716) 835-1105

750 Dick Rd., Cheektowaga, NY 14227 - (716) 684-1622

4703 Transit Rd., Depew, NY 14043 - (716) 656-2011

Languages Spoken: English

**Hall Optical**

**Counties Served:** Chautauqua

707 Fairmount Ave., Suite 10, Jamestown, NY 14701 (716) 483-1955

Languages Spoken: English

**Vision Care Services (Continued)**

**Lake Plains Eye Center**

**Counties Served:** Orleans, Niagara, Genesee  
500 Erie St., Medina, NY 14103 - (585) 798-2020  
Languages Spoken: English, Spanish

**Niagara Falls Eye Care (2020 Optical)**

**Counties Served:** Niagara  
151 Buffalo Ave., Niagara Falls, NY 14303 - (716) 284-9449  
Languages Spoken: English, Spanish

**Legarreta Eye Center**

**Counties Served:** Erie, Niagara, Genesee  
1301 North Forest Rd., Ste. 7, Williamsville, NY 14221 - (716) 633-2203  
2720 Union Rd., Cheektowaga, NY 14227 - (716) 668-3030  
667 Davidson Rd., Lockport, NY 14094 - (716) 433-0091  
Languages Spoken: English

**Niagara Optical**

**Counties Served:** Niagara  
8962 Porter Rd., Niagara Falls, NY 14304 - (716) 297-4465  
Languages Spoken: English, French, Some American Sign Language

**Oak Orchard Community Health Center**

**Counties Served:** Genesee  
300 West Ave., Brockport, NY 14420 - (585) 637-3905  
301 West Ave., Albion, NY 14411 - (585) 589-5613  
304 E. Main St., Batavia, NY 14020 - (585) 344-2203  
Languages Spoken: English, Spanish, Polish

**Optique Optical**

**Counties Served:** Genesee  
113 Main St., Batavia, NY 14202 - (585) 344-1345  
Languages Spoken: English

**Place Optical Company**

**Counties Served:** Genesee  
8663 E. Main Rd., LeRoy, NY 14482 - (585) 538-6435  
Languages Spoken: English

**Vision Care Services (Continued)**

**Renna Optical**

**Counties Served:** Erie

*(Eyeglasses Only)* - 3943 Bailey Ave., Eggertsville, NY 14226 - (716) 836-4670

Languages Spoken: English

**SightRite**

**Counties Served:** Erie, Niagara, Orleans, Genesee, Chautauqua, Monroe

*(Mobile to Nursing Home & Assisted Living members only)*

236 Broadway, Brooklyn, NY 11211 - (718) 633-2455

Languages Spoken: English

**The Towpath Optician**

**Counties Served:** Monroe

20 West Ave., Brockport, NY 14420 - (585) 637-5858

Languages Spoken: English